

The Curious Incident of the Log in the Downtime

Dylan Beattie
dylanbeattie.net



FAST AUDIO TEST

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Dylan Beattie

Developer

Consultant

Architect

Speaker

Guitar Player

Storyteller

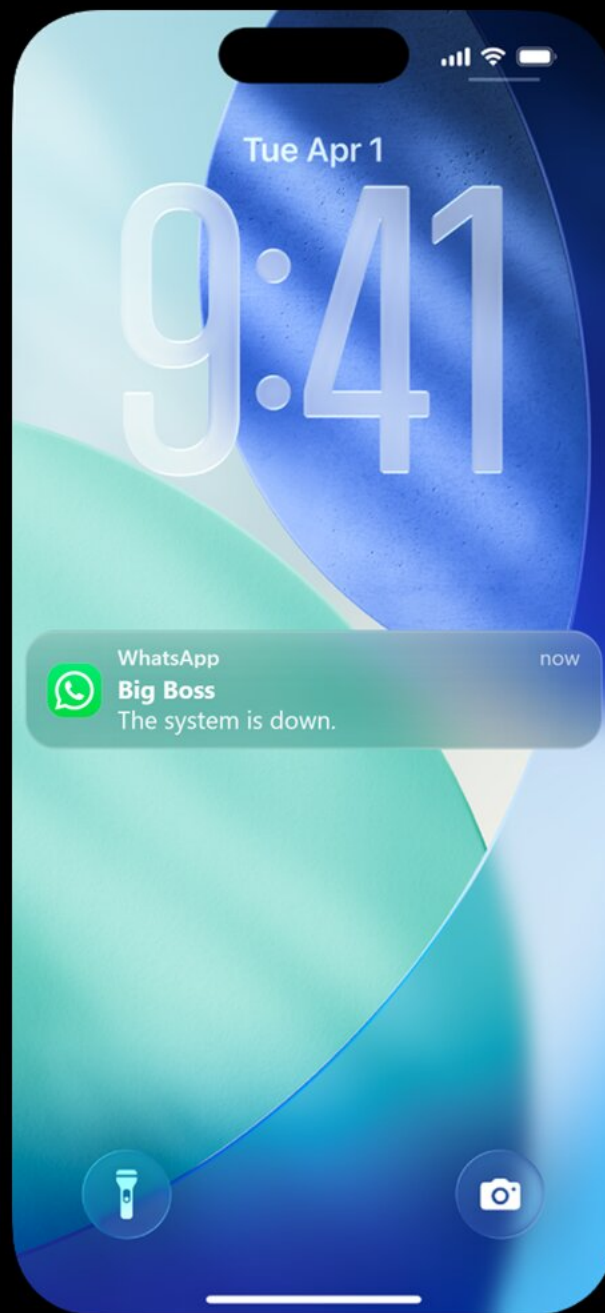
...Zabbix Expert?

LOL! No.



WHY MONITORING MATTERS

1. What the **** just happened?!
2. ...is it going to happen again?



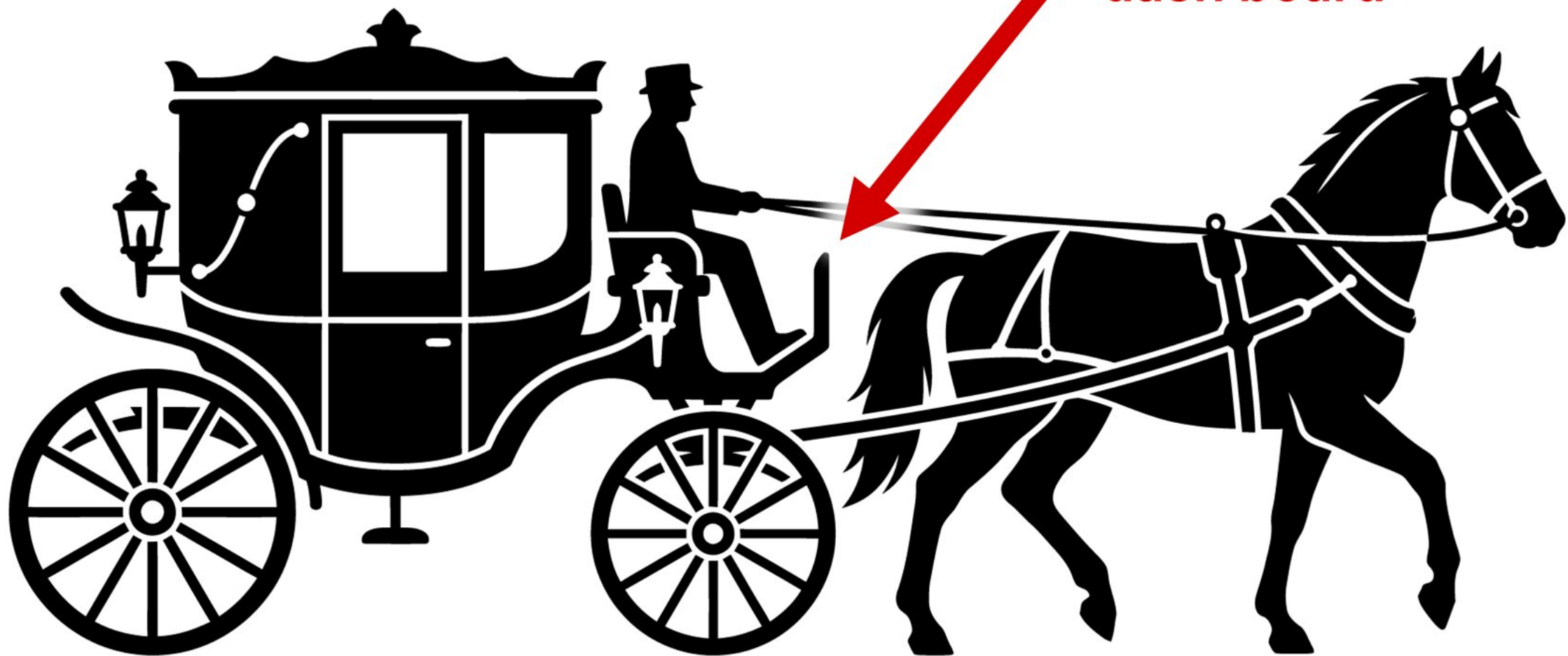




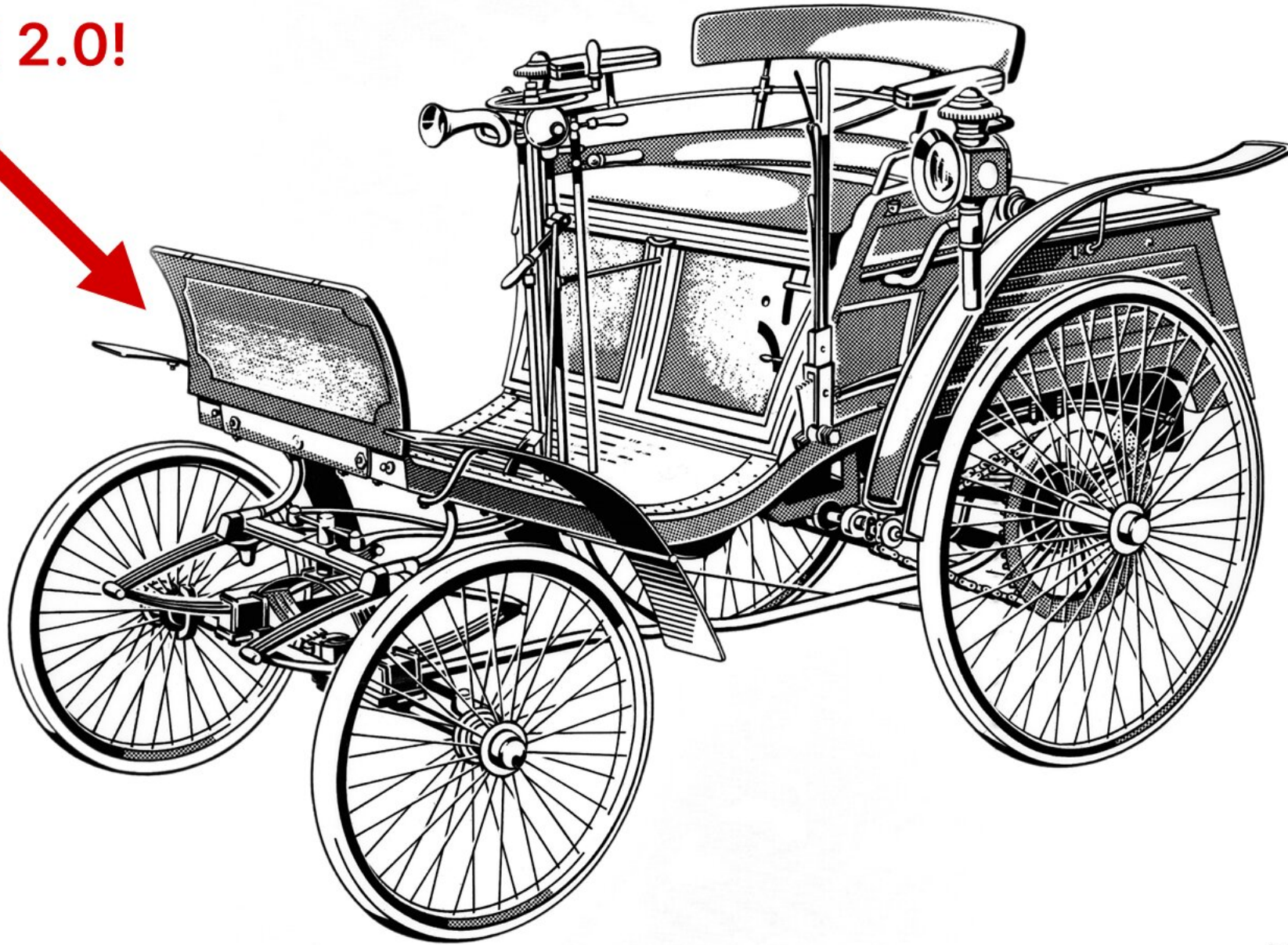


"Old Victorian London" by Arnaud Imobersteg / <https://www.artstation.com/artwork/8xlvO>

The original
"dash board"



Dashboard 2.0!



97110



The
Adventures of
**Sherlock
Holmes**



<https://www.shutterstock.com/image-photo/old-ledger-long-time-ago-fairly-102013>

THE ADVENTURE OF THE SIX NAPOLEONS

nd once, when my hand seemed within his reach, he snapped at it like a hungry wolf. We stayed long enough at the police-station to learn that a search of his clothing revealed nothing save a few shillings and a long sheath knife, the handle of which bore copious traces of recent blood. "That's all right," said Lestrade, as we parted. "Hill knows all these gentry, and he will give a name to him. You'll find that my theory of the Mafia will work out all right. But I'm sure I am exceedingly obliged to you, Mr. Holmes, for the workmanlike way in which you laid hands upon him. I don't quite understand it all yet."

"I fear it is rather too late an hour for explanations," said Holmes. "Besides, there are one or two details which are not finished off, and it is one of those cases which are worth working out to the very end. If you will come round once more to my rooms at six o'clock to-morrow I think I shall be able to show you that even now you have not grasped the entire meaning of this business, which presents some features which make it absolutely original in the history of crime. If ever I permit you to chronicle any more of my little problems, Watson, I foresee that you will enliven your pages by an account of the singular adventure of the Napoleonic

Holmes listened with polite attention; but I, who knew him so well, could clearly see that his thoughts were elsewhere, and I detected a mixture of mingled uneasiness and expectation beneath that mask



"HIS NAME, IT APPEARED, WAS BEPPPO"

which he was wont to assume. At last he started in

THE ADVENTURE OF THE SIX NAPOLEONS

"Yes, gentlemen," said he, "it is the most famous pearl now existing in the world, and it has been my good fortune, by a connected chain of inductive reasoning, to trace it from the Prince of Colonna's bedroom at the Dacre Hotel, where it was lost, to the interior of this, the last of the six busts of Napoleon which were manufactured by Gelder & Co., of Stepney. You will remember, Lestrade, the sensation caused by the disappearance of this valuable jewel,

the sequence of events, though you see them, of course, in the inverse order to the way in which they presented themselves to me. Beppo had the pearl in his possession. He may have stolen it from Pietro, he may have been Pietro's confederate, he may have been the go-between of Pietro and his sister. It is of no consequence to us which is the correct solution. "The main fact is that he had the pearl, and at that moment, when it was on his person, he was pursued

by the police. He made for the factory in which he worked, and he knew that he had only a few minutes in which to conceal this enormously valuable prize, which would otherwise be found on him when he was searched. Six plaster casts of Napoleon were drying in the passage. One of them was still soft. In an instant Beppo, a skilful workman, made a small hole in the wet plaster, dropped in the pearl, and with a few touches covered over the aperture once more. It was an admirable hiding-place. No one could possibly find it. But Beppo was condemned to a year's imprisonment, and in the meanwhile his six busts were scattered over London. He could not tell which contained his treasure. Only by breaking them could he see. Even shaking would tell him nothing, for as the plaster was wet it was probable that the pearl would adhere to



No. 72

Date 12th Oct 1894

To Wm Sandesford,
12 Maple St Rdg.

For Plaster bust

£ s 15 d

Harding Brothers
27a Northumberland Ave. WC2

No.

Received from:

Mr. Sandesford, 12 Maple St., Reading

the sum of:

15 shillings

for:

1 x plaster bust of Napoleon Bonaparte

£ - s 15 d -





Show

Recent problems

Problems

History

Host inventory

Type

Update problem

Problem Black Pearl of the Borgias is missing

Message

History

Time

User

User action

Message

Scope



Only selected problem



Selected and all other problems of related triggers 1 event

Change severity



Not classified

Information

Warning

Average

High

Disaster

Suppress



Indefinitely

Until

now+1d



Update

Cancel



Time

Severity

Recovery time

Status

Info

Host

Problem



1



01:44:16 PM

High

PROBLEM

victorian-london

Black Pearl of the Borgias is missing

No. 72

Date 12th Oct 1894

To Wm Sandesford,
12 Maple St Rdg.

For Plaster bust

£ s 15 d

Harding Brothers
27a Northumberland Ave. WC2

No.

Received from:

the sum of: 15 shillings

for:

1 x plaster bust of Napoleon Bonaparte

£ - s 15 d -

The Thing about Logs...

1. Where do you store them?
2. How long to you keep them?
3. How do you keep them safe?
4. ...do they even contain the right stuff?

```
2026-09-21 09:14:02,117 INFO web.LoginController - Login attempt for user 'jsmith' from 10.4.12.88
2026-09-21 09:14:02,241 FATAL auth.PasswordValidator - Password mismatch for user 'jsmith'. CANNOT CONTINUE.
2026-09-21 09:14:02,242 FATAL auth.PasswordValidator - Hash mismatch (user typed 'Summer2026')
2026-09-21 09:14:02,243 INFO web.LoginController - Redirecting 'jsmith' to /login?error=1
2026-09-21 09:14:05,880 INFO web.LoginController - Login attempt for user 'jsmith' from 10.4.12.88
2026-09-21 09:14:05,991 INFO auth.PasswordValidator - Password OK for user 'jsmith'
2026-09-21 09:14:05,994 WARN data.ConnectionPool - Could not obtain connection from pool 'primary'
2026-09-21 09:14:05,995 WARN data.ConnectionPool - Failing over to pool 'secondary'
2026-09-21 09:14:06,002 WARN data.ConnectionPool - Could not obtain connection from pool 'secondary'
2026-09-21 09:14:06,003 WARN data.SessionRepository - Session store unavailable; continuing with session=null
2026-09-21 09:14:06,010 INFO web.DashboardController - Rendering dashboard for user 'null'
2026-09-21 09:14:06,044 WARN data.OrderRepository - Database unavailable; returning empty order list
2026-09-21 09:14:06,045 WARN data.InvoiceRepository - Database unavailable; returning empty invoice list
2026-09-21 09:14:06,046 WARN data.BalanceRepository - Database unavailable; assuming account balance = £0.00
2026-09-21 09:14:11,302 INFO web.LoginController - Login attempt for user 'mpatel' from 10.4.19.201
2026-09-21 09:14:11,398 FATAL auth.PasswordValidator - Password mismatch for user 'mpatel'. CANNOT CONTINUE.
2026-09-21 09:14:11,399 FATAL auth.PasswordValidator - Caps Lock may be on. System integrity compromised.
2026-09-21 09:14:12,650 WARN jobs.NightlyBillingJob - Database unavailable; skipping billing run for 14,302 customers
2026-09-21 09:14:12,651 INFO jobs.NightlyBillingJob - Billing run completed in 1ms
2026-09-21 09:14:15,007 WARN health.HealthEndpoint - db-prod-01: DOWN, db-prod-02: DOWN
2026-09-21 09:14:15,008 INFO health.HealthEndpoint - Overall status: HEALTHY (0 FATAL events in last 60s excluding auth)
```

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2026-09-21 09:14:06,002 WARN data.ConnectionPool - Could not obtain connection from pool 'secondary'

2026-09-21 09:14:06,003 WARN data.SessionRepository - Session store unavailable; continuing with session=null

2026-09-21 09:14:06,010 INFO web.DashboardController - Rendering dashboard for user 'null'

~~log.Fatal~~ Wake_Up_My_Boss_At_4AM_On_A_Sunday()

~~Log.Error~~ Apologize_And_Raise_A_Ticket()

~~log.Warn~~ Alert_If_This_Happens_1000_Times()

~~log.Info~~ Everything_Is_Fine_Just_Checking_In()

~~log.Debug~~ Hide_The_Bug_In_100Gb_Of_Stack_Traces()

~~log.Fatal~~ Wake_Up_My_Boss_At_4AM_On_A_Sunday()

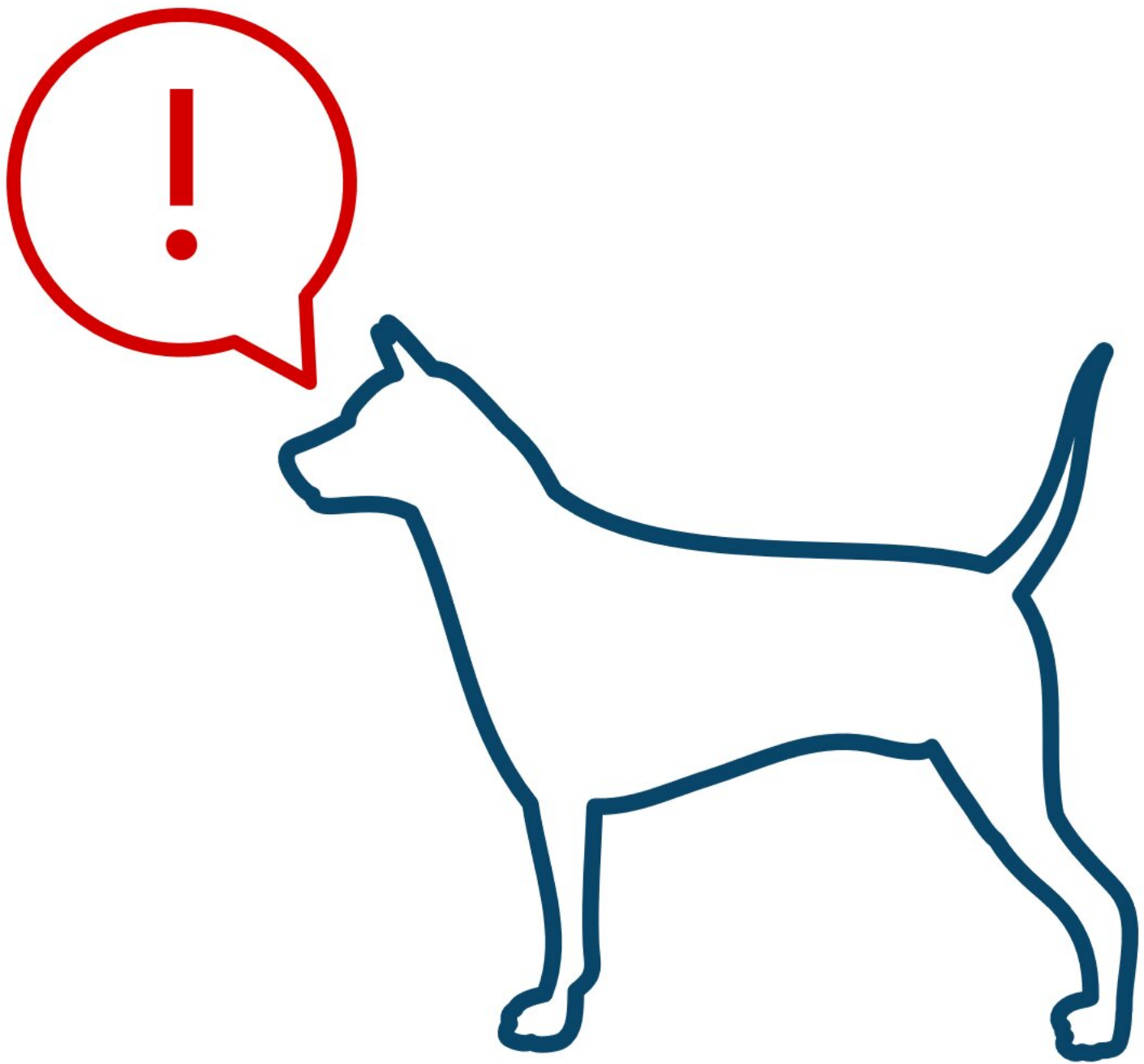
~~Log.Error~~ Apologize_And_Raise_A_Ticket()

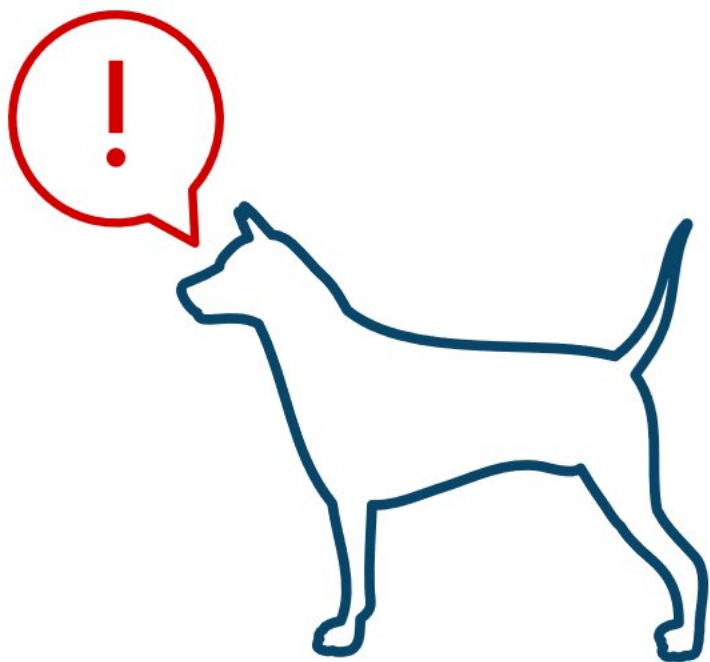
~~log.Warn~~ Alert_If_This_Happens_1000_Times()

~~log.Info~~ Everything_Is_Fine_Just_Checking_In()

~~log.Debug~~ Give_Me_100Gb_Of_Stack_Traces()







Trigger

Trigger

Tags

Dependencies

* Name

A STRANGER! IN THE YARD! HEY! HEY EVERYONE! A STRANGER!

Event name

A STRANGER! IN THE YARD! HEY! HEY EVERYONE! A STRANGER!

Operational data

Severity

Not classified

Information

Warning

Average

High

Disaster

* Expression

last (/my-yard/unknown.humans) > 0

Add

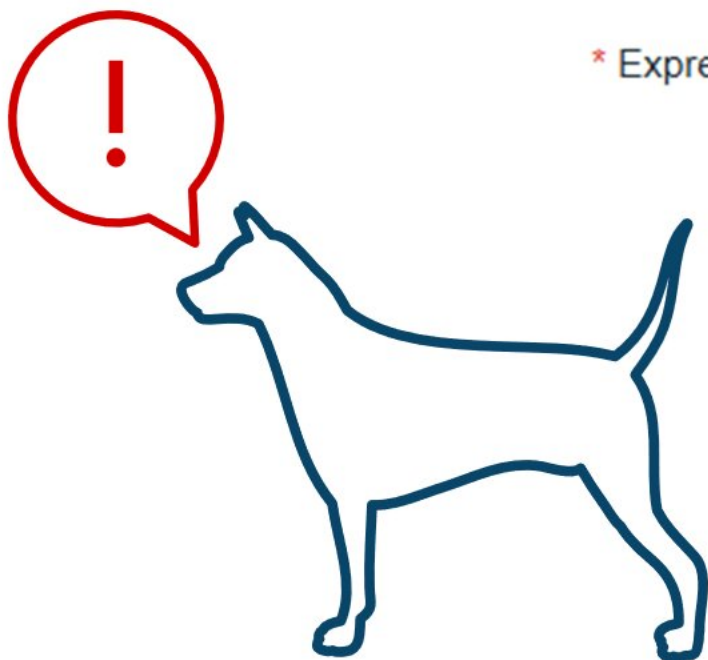
[Expression constructor](#)

Update

Clone

Delete

Cancel





FALSE POSITIVE
(alert when there is no problem)



FALSE NEGATIVE
(problem but there is no alert)

“To the curious incident of the dog in the night-time.”

“The dog did nothing in the night-time.”

“That was the curious incident,” remarked Sherlock Holmes.

The Colonel was very angry. “I have been on the turf for twenty years, and never was asked such a question as that before,” said he. “A child would know Silver Blaze with his white forehead and his mottled off fore leg.”

“How is the betting?”

“Well, that is the curious part of it. You could have got fifteen to one yesterday, but the price has become shorter and shorter, until you can hardly get three to one now.”

“Hum!” said Holmes. “Somebody knows something, that is clear!”

As the drag drew up in the inclosure near the grand stand, I glanced at the card to see

they came up the straight. The six horses were so close together that a carpet could have covered them, but half way up the yellow of the Mapleton stable showed to the front. Before they reached us, however, Desborough's bolt was shot, and the Colonel's horse, coming away with a rush, passed the post a good six lengths before its rival, the Duke of Balmoral's Iris making a bad third.

“It's my race anyhow,” gasped the Colonel, passing his hand over his eyes. “I confess that I can make neither head nor tail of it. Don't you think that you have kept up your mystery long enough, Mr. Holmes?”

“Certainly, Colonel. You shall know



HIS HEAD HAD BEEN SHATTERED BY A SAVAGE BLOW.



LOGS

MONITORS

AGATHA CHRISTIE'S POIROT







tele + metry

telephone
television
telescope

meter
metric

"over a distance"

measurement



NUMBER ONE BESTSELLING AUTHOR

Jeffery
Deaver

**THE
BONE
COLLECTOR**

INTRODUCING LINCOLN RHYME

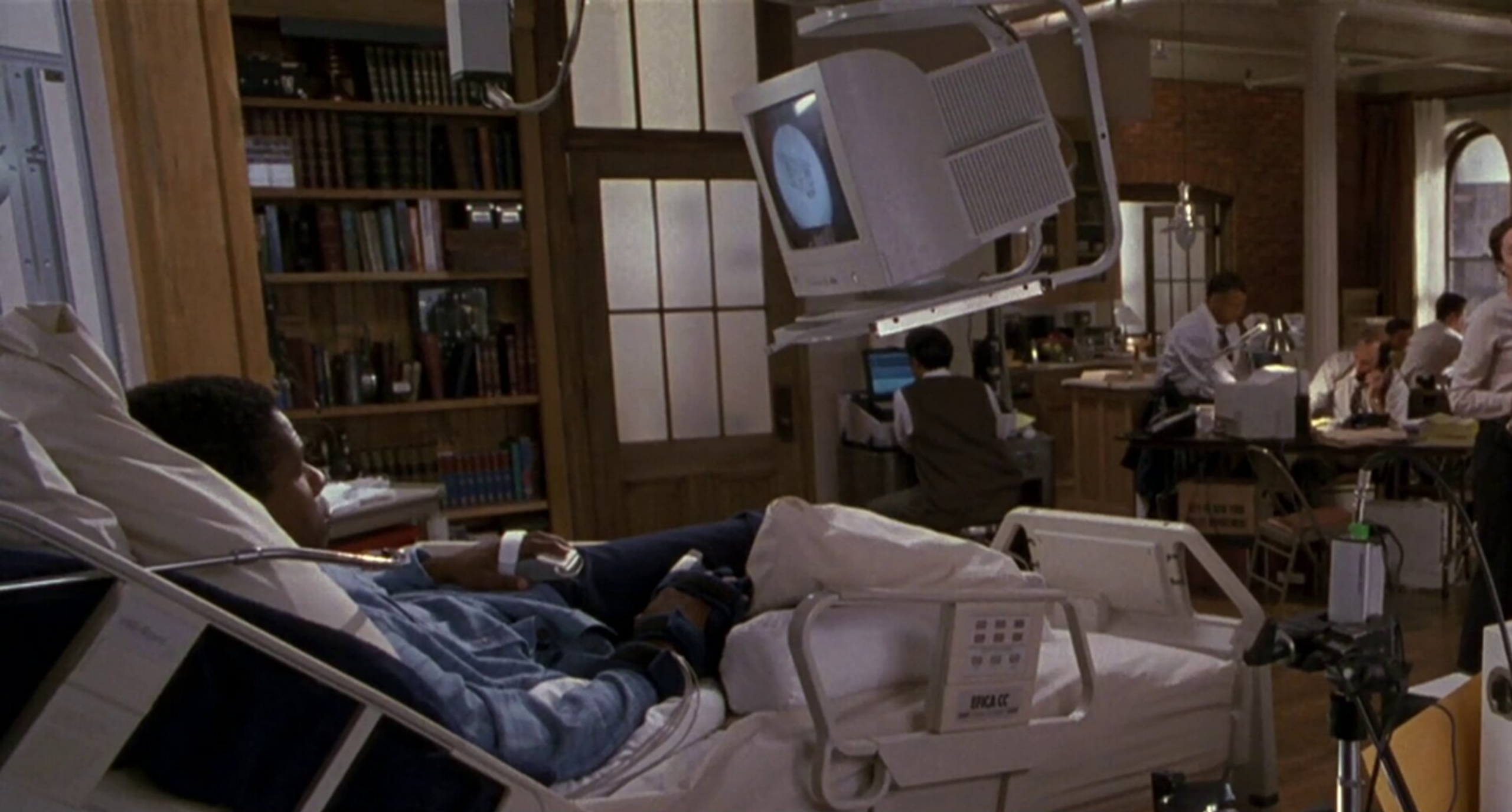
the **BONE COLLECTOR**





"The Bone Collector" / dir: Philip Noyce / © 1999 Columbia Pictures





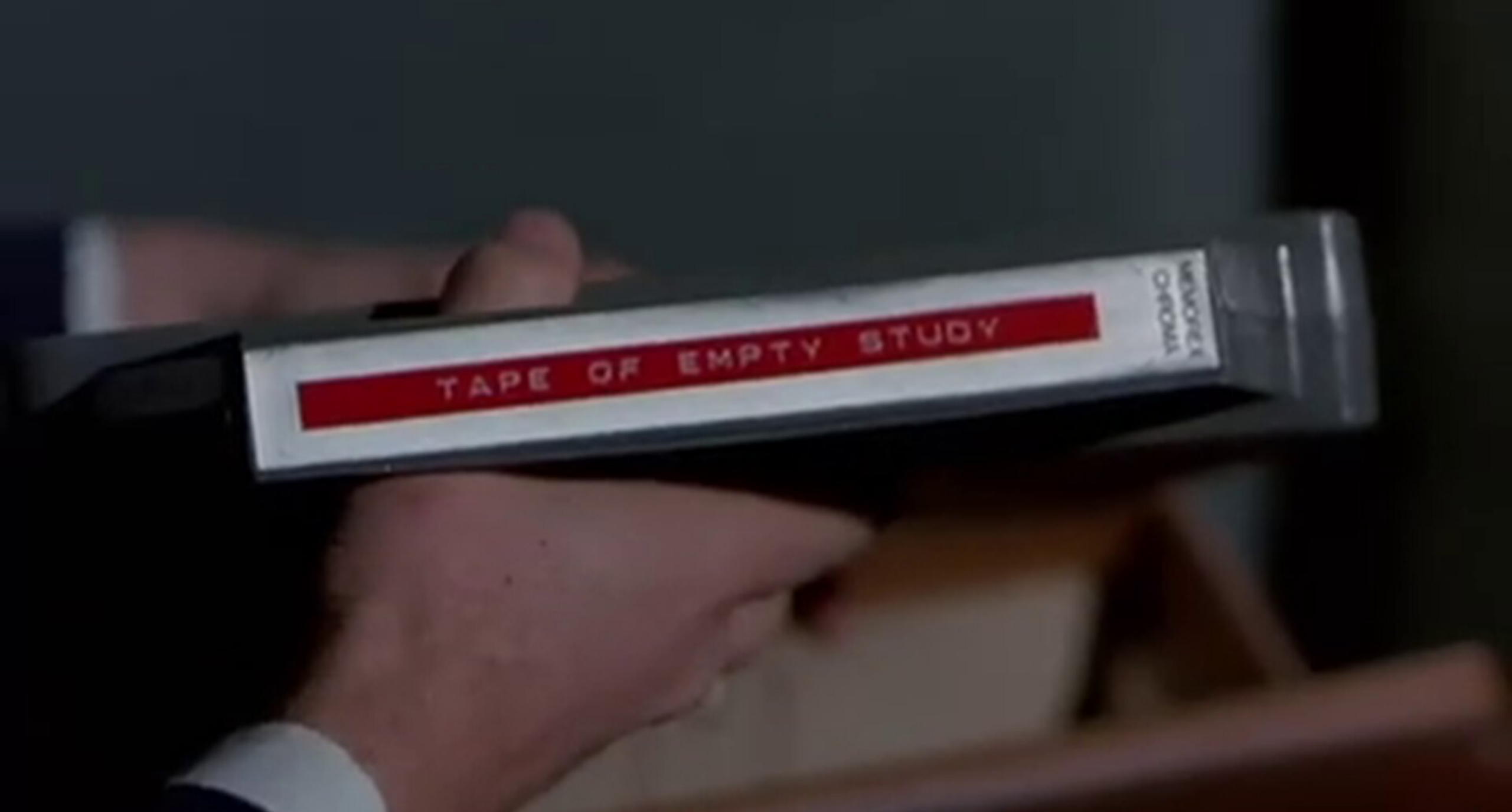
"The Bone Collector" / dir: Philip Noyce / © 1999 Columbia Pictures





COLUMBO





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2026-09-21	09:14:05,994	WARN	data.ConnectionPool - sudo escalation for user 'jsmith'
2026-09-21	09:14:05,995	WARN	data.ConnectionPool - root database escalation for user 'jsmith'
2026-09-21	09:14:06,002	WARN	data.NetworkMonitor - outbound data /eth0 exceeds configured limit (100Gb)
2026-09-21	09:14:06,002	WARN	data.NetworkMonitor - outbound data /eth0 exceeds configured limit (200Gb)
2026-09-21	09:14:06,002	WARN	data.NetworkMonitor - outbound data /eth0 exceeds configured limit (300Gb)
2026-09-21	09:14:11,302	INFO	web.LoginController - session terminated for user 'jsmith'
2026-09-21	09:14:16,112	INFO	cache.RedisCacheManager - Cache hit ratio 100% (0 requests served)
2026-09-21	09:14:16,113	DEBUG	cache.RedisCacheManager - Returning stale value for key 'db-prod-01.status' = 'UP'
2026-09-21	09:14:18,540	ERROR	email.NotificationService - Failed to notify on-call engineer: SMTP relay unavailable
2026-09-21	09:14:18,541	INFO	email.NotificationService - Notification marked as delivered to preserve SLA metrics
2026-09-21	09:14:19,902	WARN	auth.PasswordValidator - User 'mpatel' attempted login with Caps Lock off.
2026-09-21	09:14:19,903	FATAL	auth.PasswordValidator - Account 'mpatel' locked. Reason: password correct
2026-09-21	09:14:21,377	ERROR	jobs.NightlyBillingJob - Retry scheduled for 09:14:21,376 (1ms ago).
2026-09-21	09:14:23,004	WARN	metrics.PrometheusExporter - Scrape endpoint returned 200 OK with body 'please stop asking'
2026-09-21	09:14:25,661	INFO	health.HealthEndpoint - db-prod-01: DOWN, db-prod-02: DOWN, db-prod-03: DOES NOT EXIST

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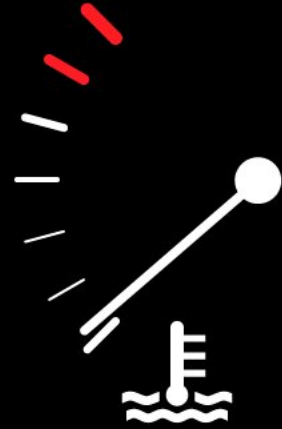
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2026-09-21 09:14:25,661 INFO health.HealthEndpoint - db-prod-01: DOWN, db-prod-02: DOWN, db-prod-03: DOES NOT EXIST

TEMPERATURE
GAUGE
(how hot is the
engine?)



REV COUNTER
(how fast is the ENGINE going)



00000000

ODOMETER
(total km since
leaving the factory)

SPEEDOMETER
(how fast is the CAR going?)



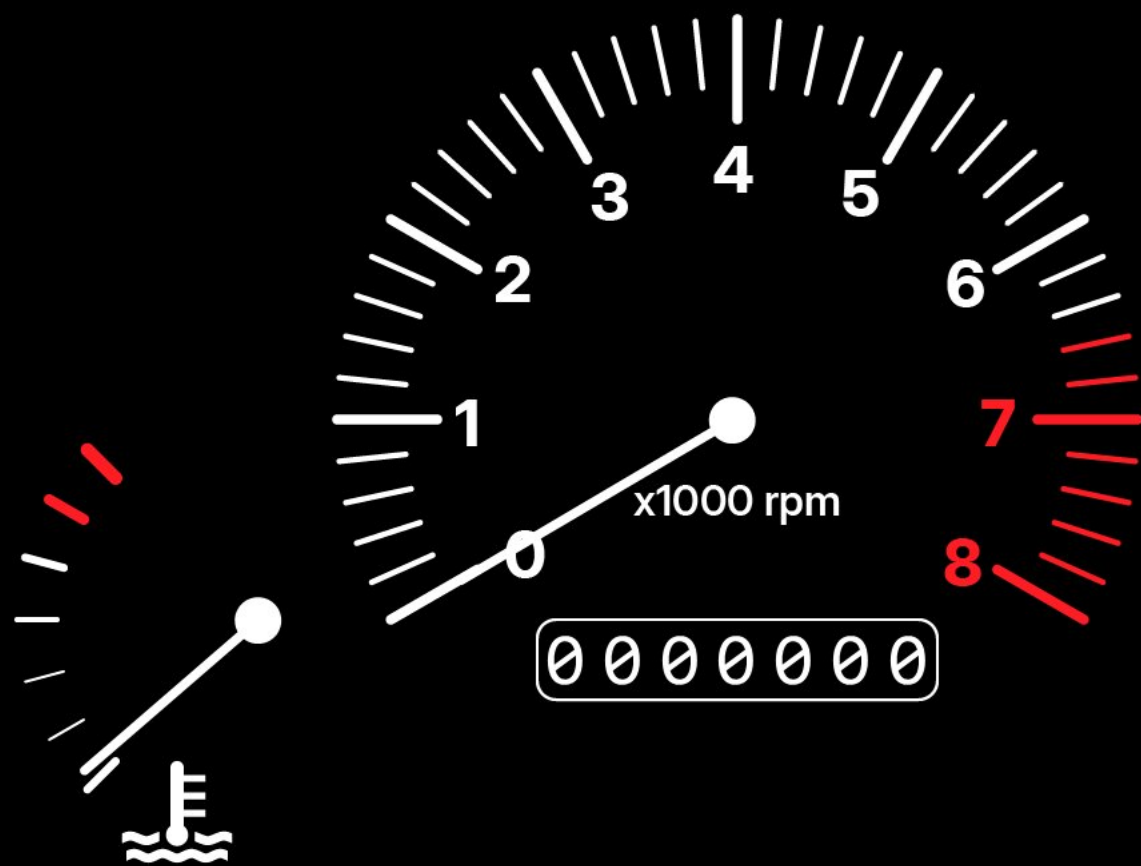
RESET

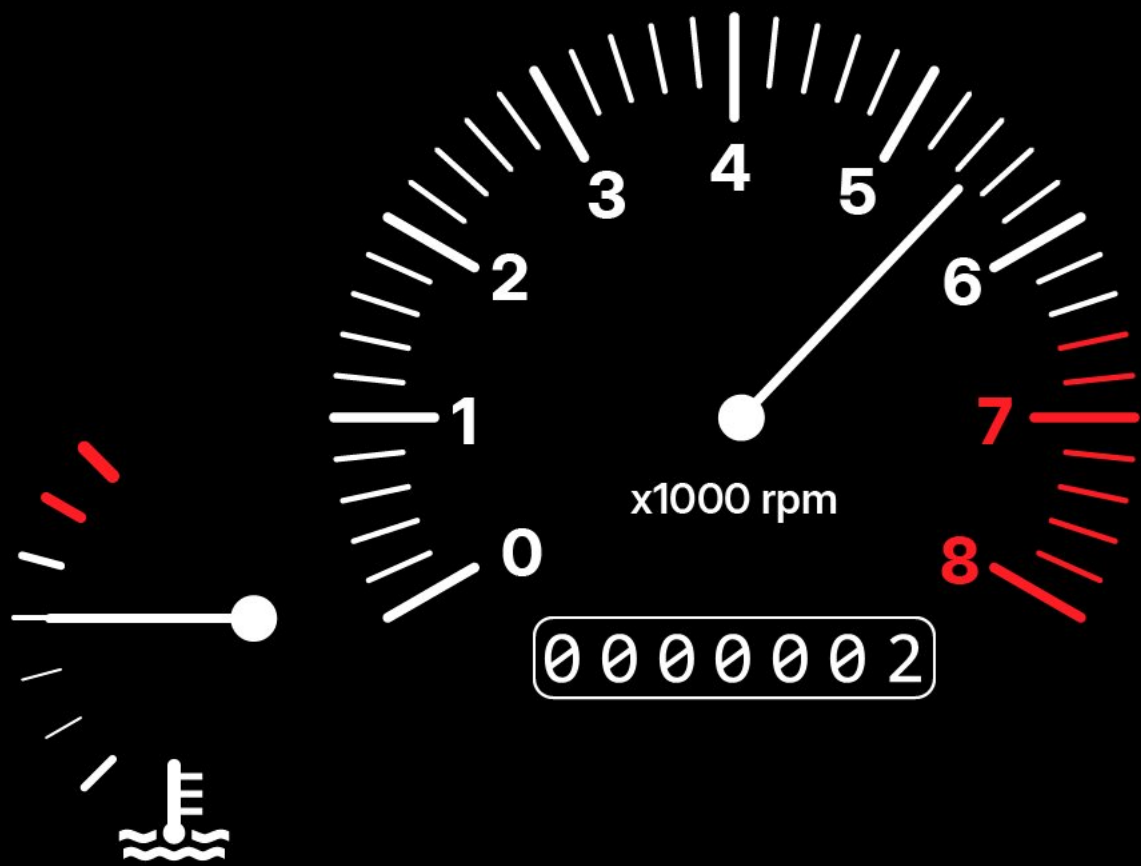
000000

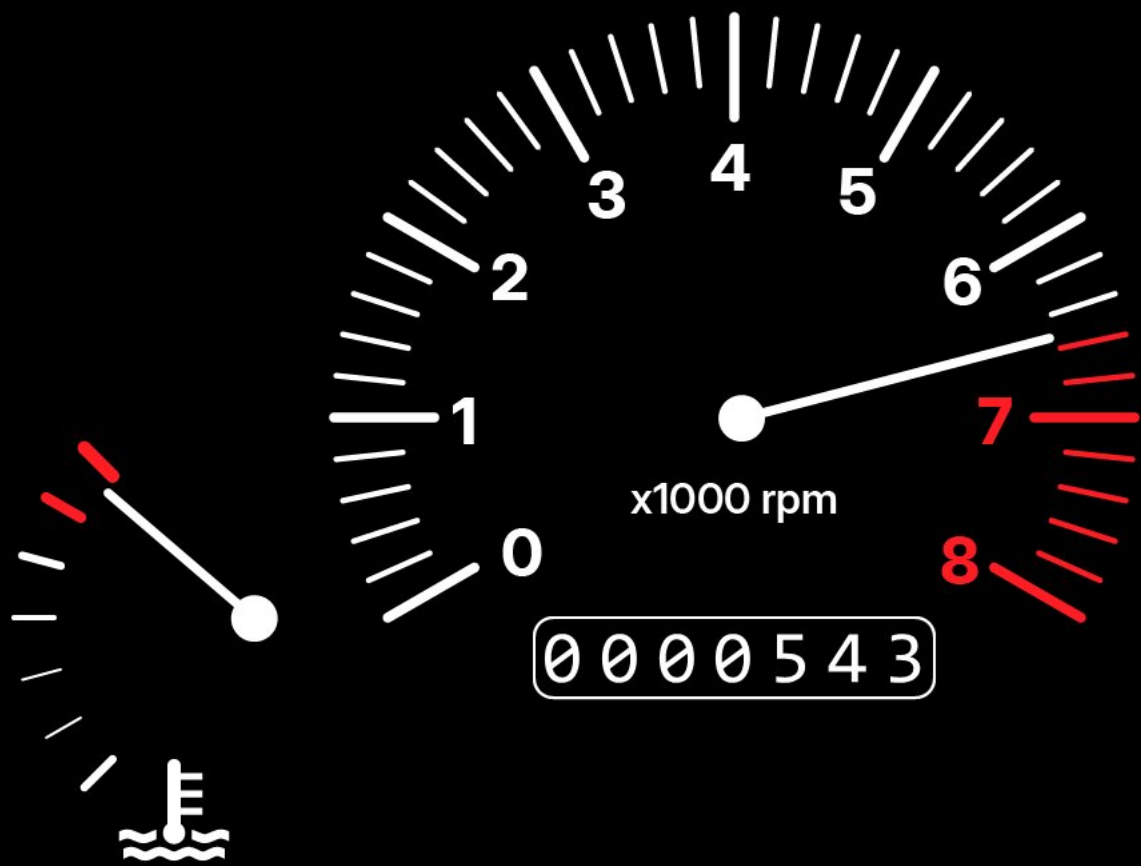
TRIP COUNTER
(total km since
last reset)

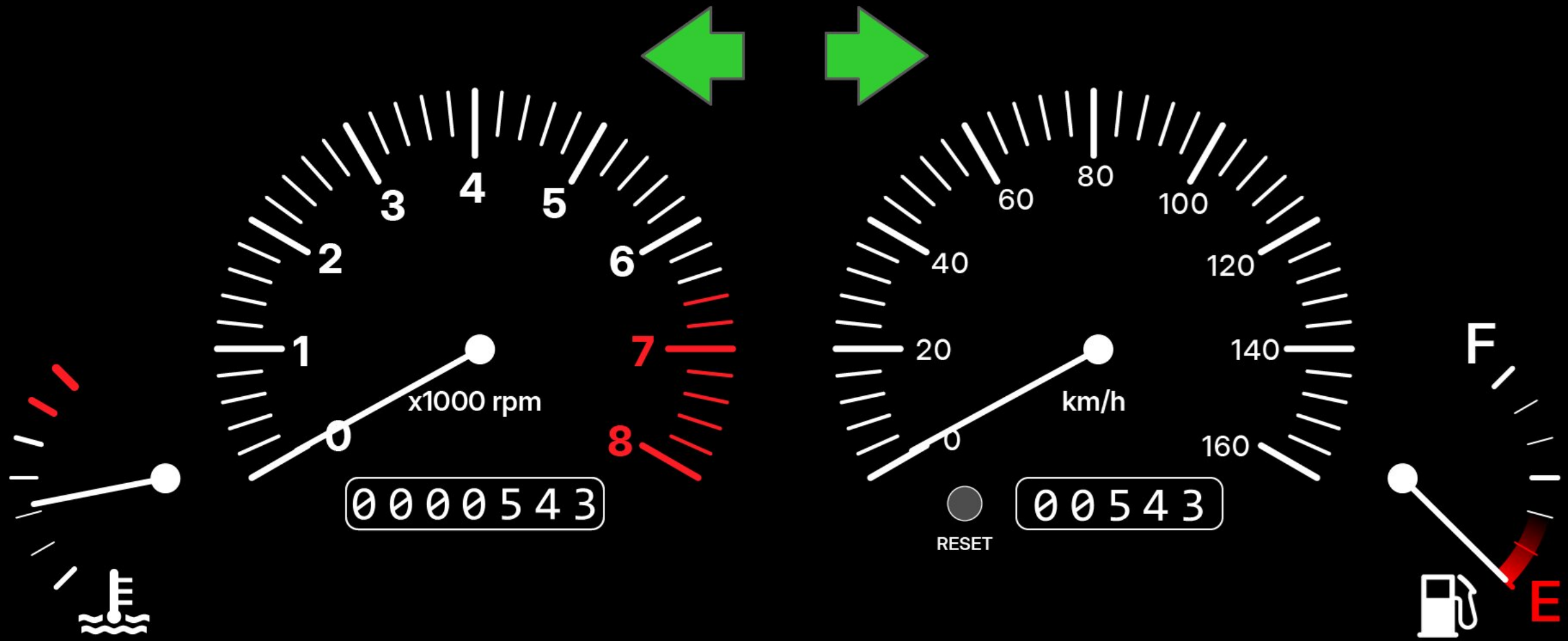
FUEL GAUGE
(how much
petrol is left in
the tank?)

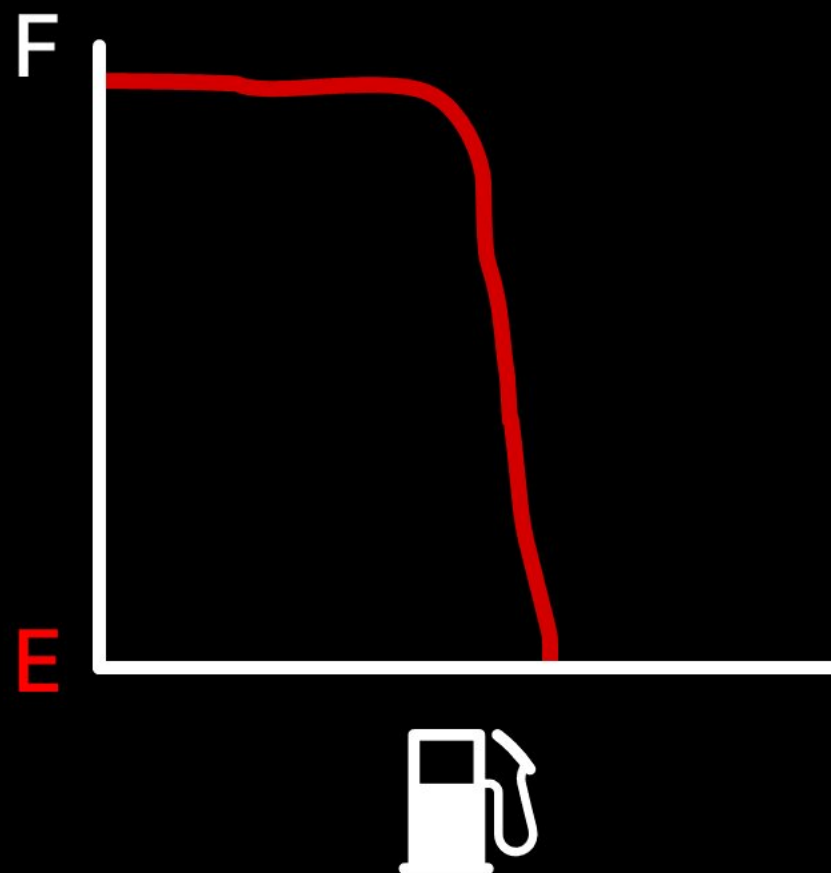
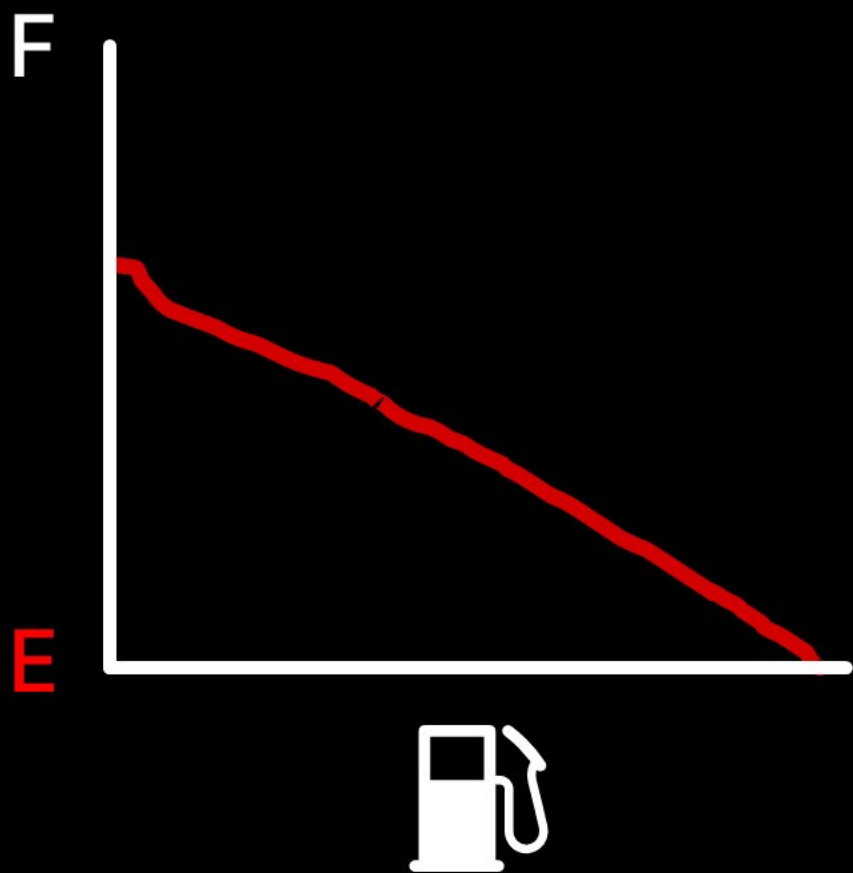






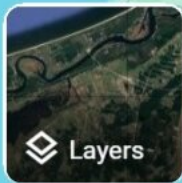
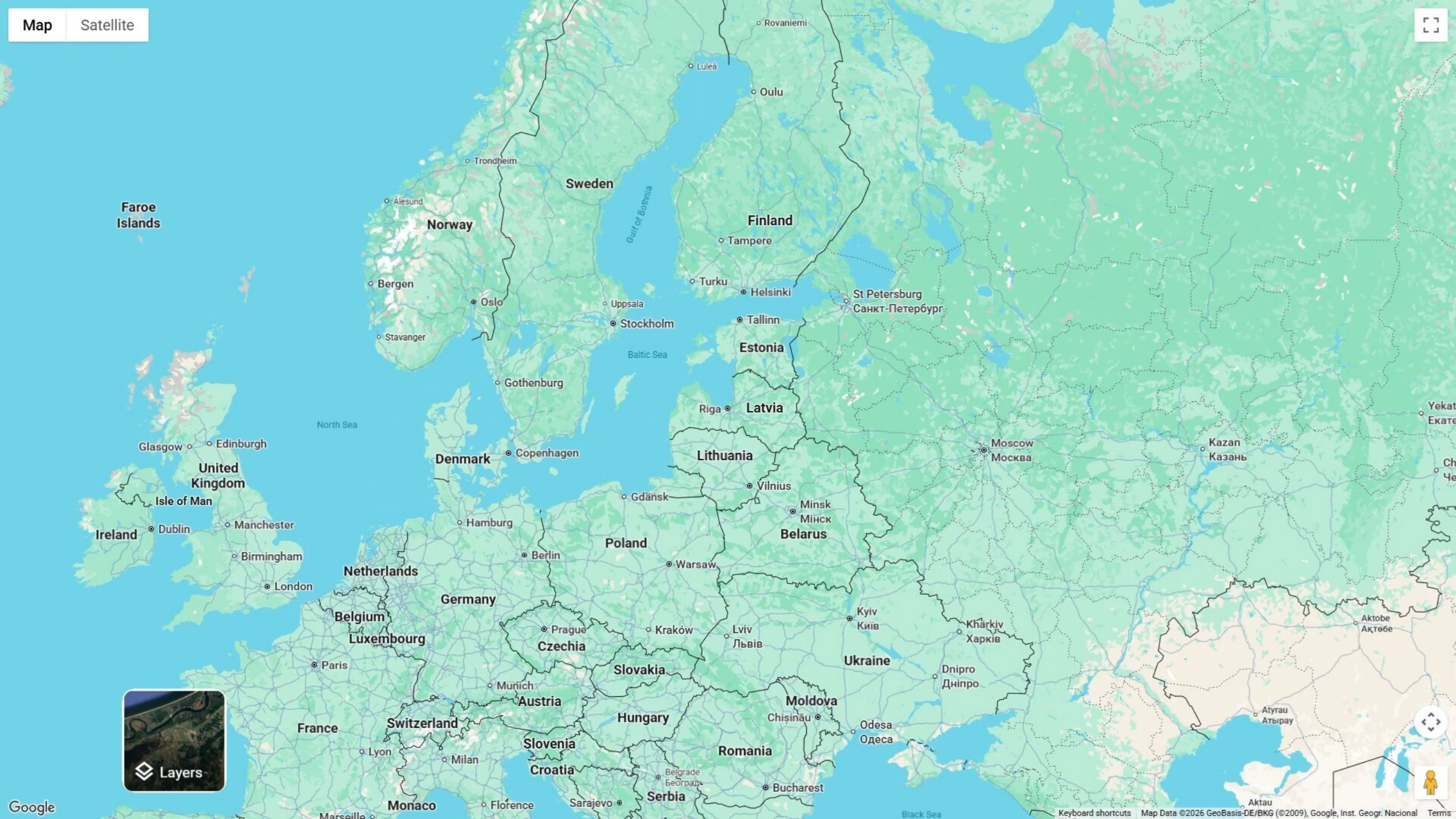






Map

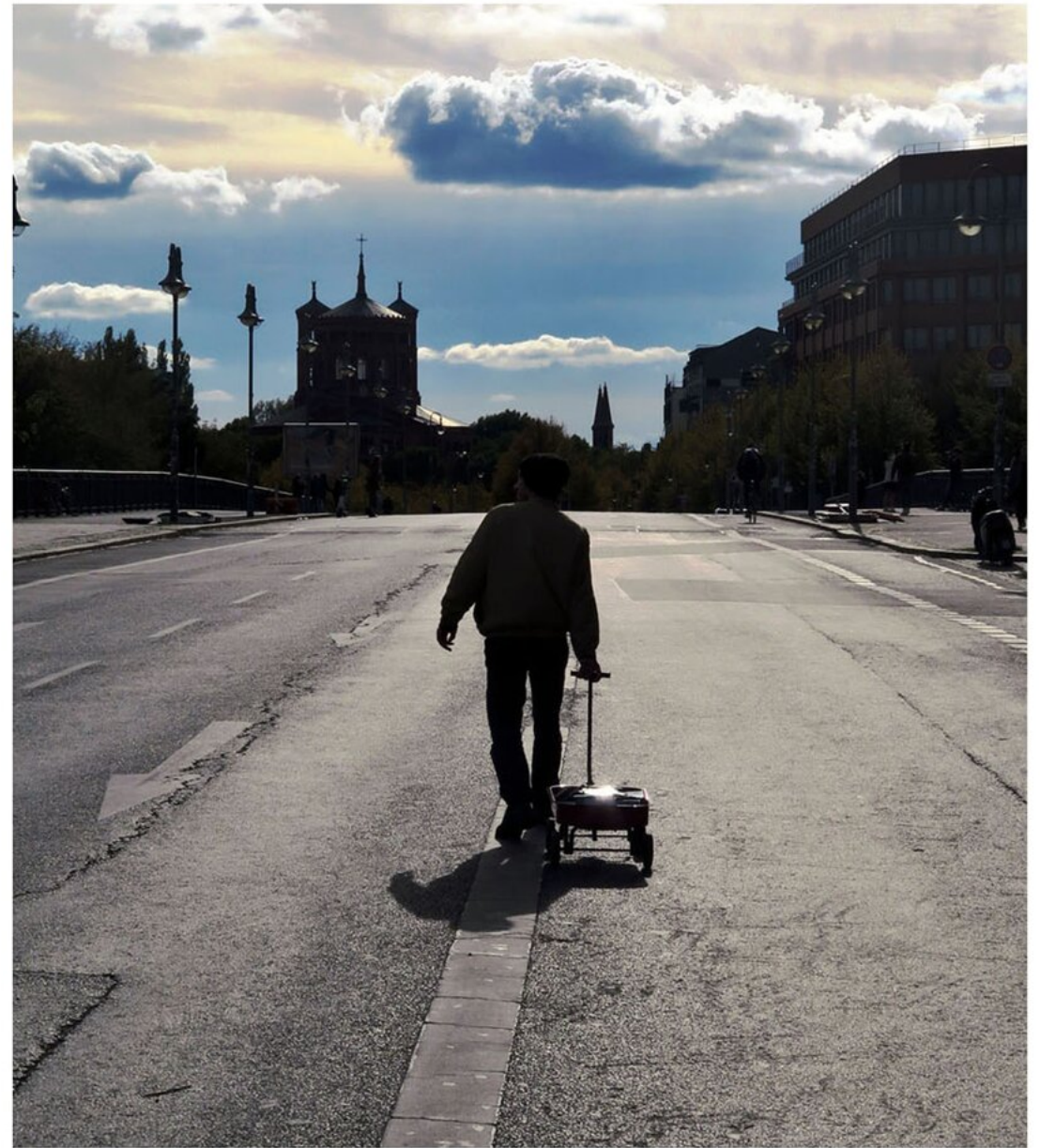
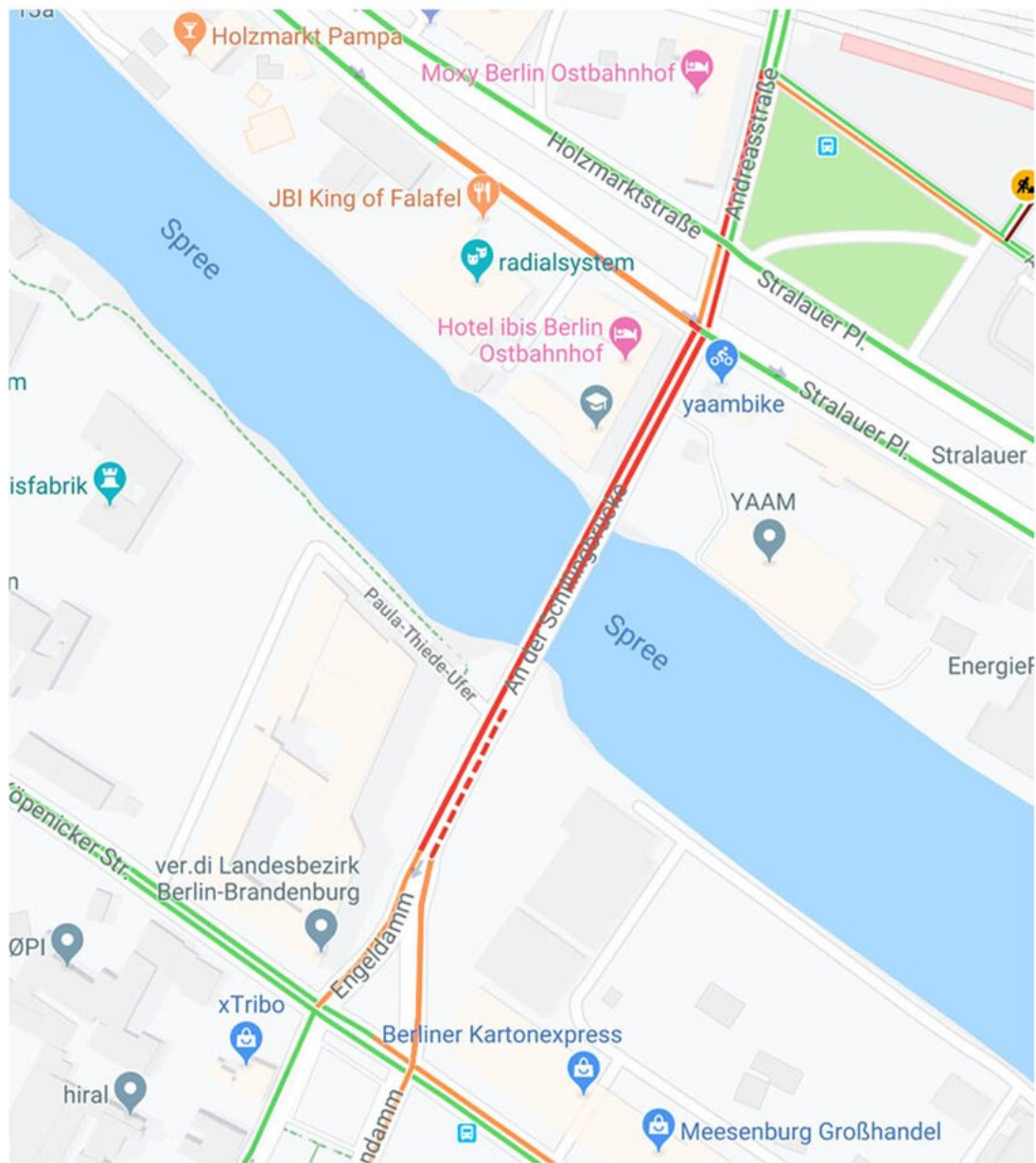
Satellite



Layers







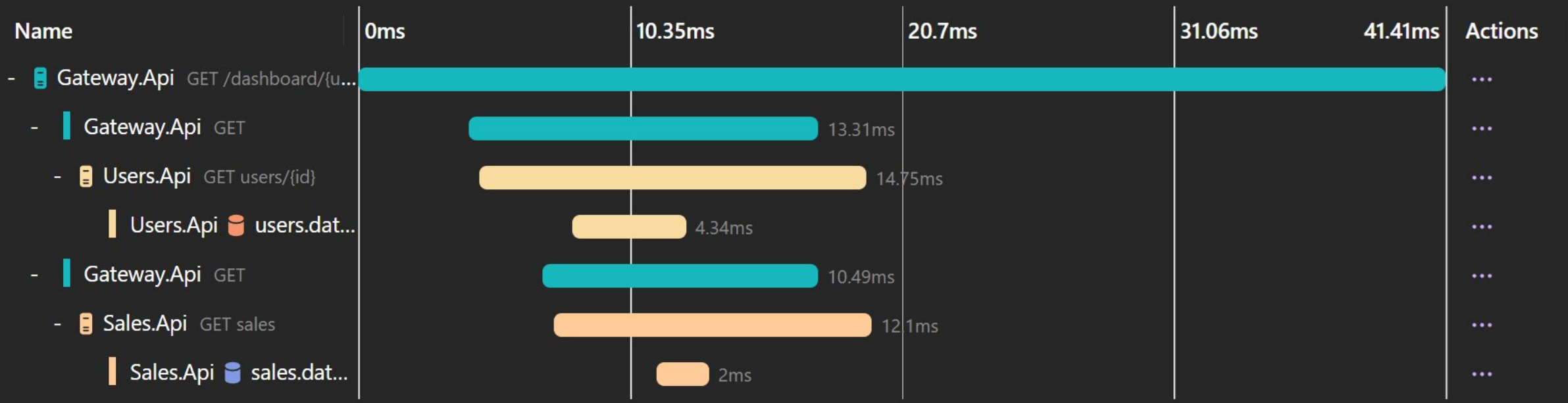


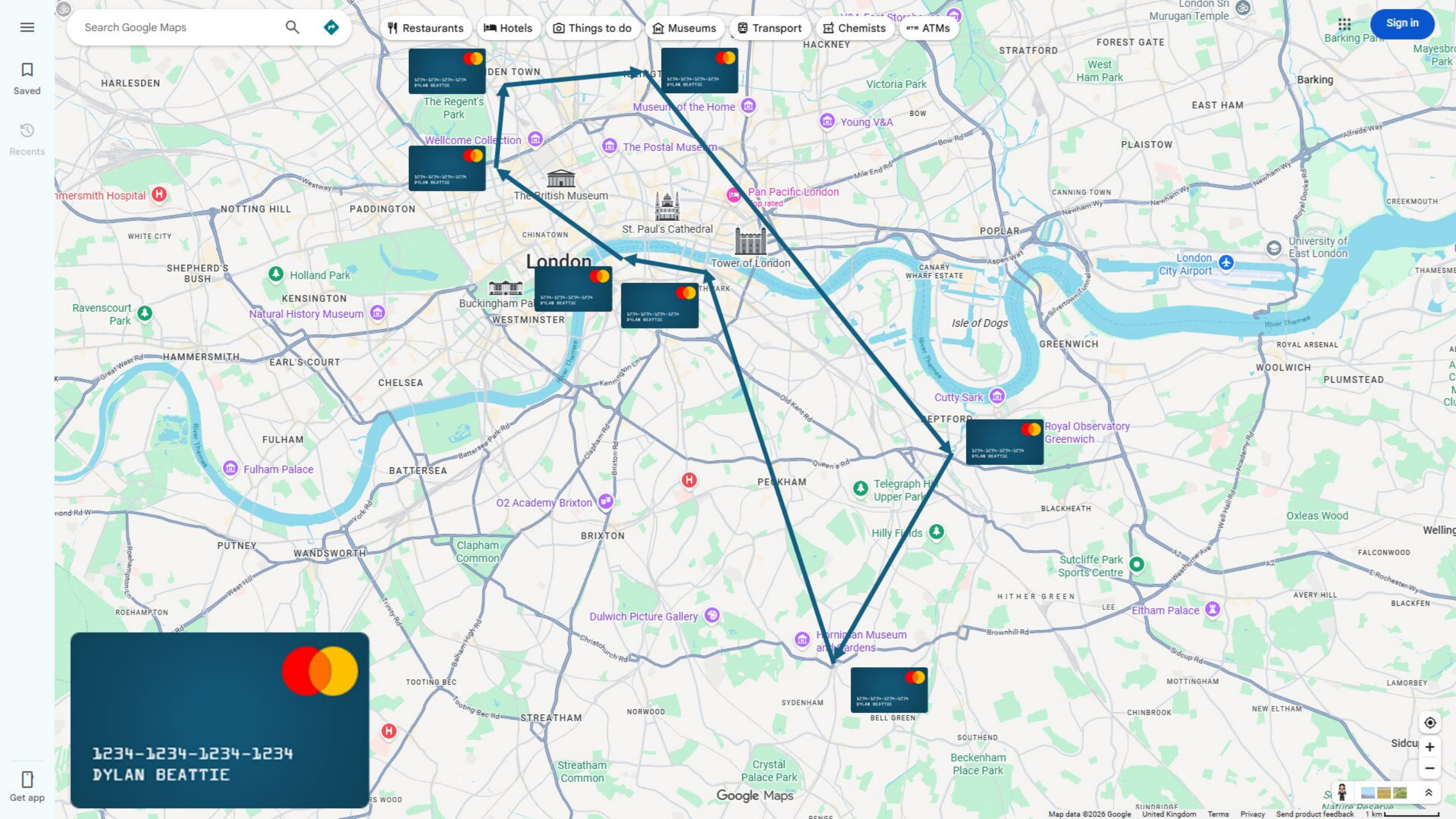


Gateway.Api: GET /dashboard/{userId} 7028a4b

Trace detail 8/25/2025 2:02:41.986 PM Duration 41.41ms Resources 3 Depth 4 Total spans 7

[View logs](#)





Get app

Search Google Maps



Restaurants

Hotels

Things to do

Museums

Transport

Chemists

ATMs

Sign in

HARLESDEN

DEN TOWN

MUSEUM OF THE HOME

STRATFORD

FOREST GATE

EAST HAM

BARKING

PLAISTOW

CANNING TOWN

POPLAR

LONDON

TOWER OF LONDON

LONDON CITY AIRPORT

UNIVERSITY OF EAST LONDON

NOTTING HILL

PADDINGTON

CHINATOWN

ST. PAUL'S CATHEDRAL

PAN PACIFIC LONDON

SHEPHERD'S BUSH

KENSINGTON

BUCKINGHAM PALACE

WESTMINSTER

WHITEHALL

HAMMERSMITH

EARL'S COURT

CHELSEA

FULHAM

BATTERSEA

BRIXTON

PECKHAM

GREENWICH

WOOLWICH

PLUMSTEAD

PUTNEY

WANDSWORTH

CLAPHAM COMMON

O2 ACADEMY BRIXTON

DULWICH PICTURE GALLERY

HORNIMAN MUSEUM AND GARDENS

BLACKHEATH

SUTCLIFFE PARK SPORTS CENTRE

ELTHAM PALACE

MOTTINGHAM

NEW ELTHAM

FALCONWOOD

OXLEAS WOOD

BLACKFEN

LAMORBEY

BECKENHAM PLACE PARK

CRYSTAL PALACE PARK

STREATHAM COMMON

TOOTING BEC

STREATHAM

SYDENHAM

BELL GREEN

SOUTHEND

SUNDRIDGE





Life In 2026: Terms and Conditions

In order to provide essential services, your activities and communications will be tracked, monitored, watched, recorded, logged, analysed, sampled, registered, correlated, and stored in a hundred different databases which could be sold to anybody at any time.

☐

I accept the terms and conditions

Error: You Must Accept the Terms and Con





"A Scanner Darkly" dir: Richard Linklater / © 2006 Warner Bros Entertainment Ltd

The printer
isn't working!

I can't get my
email!

I can't make
outgoing calls

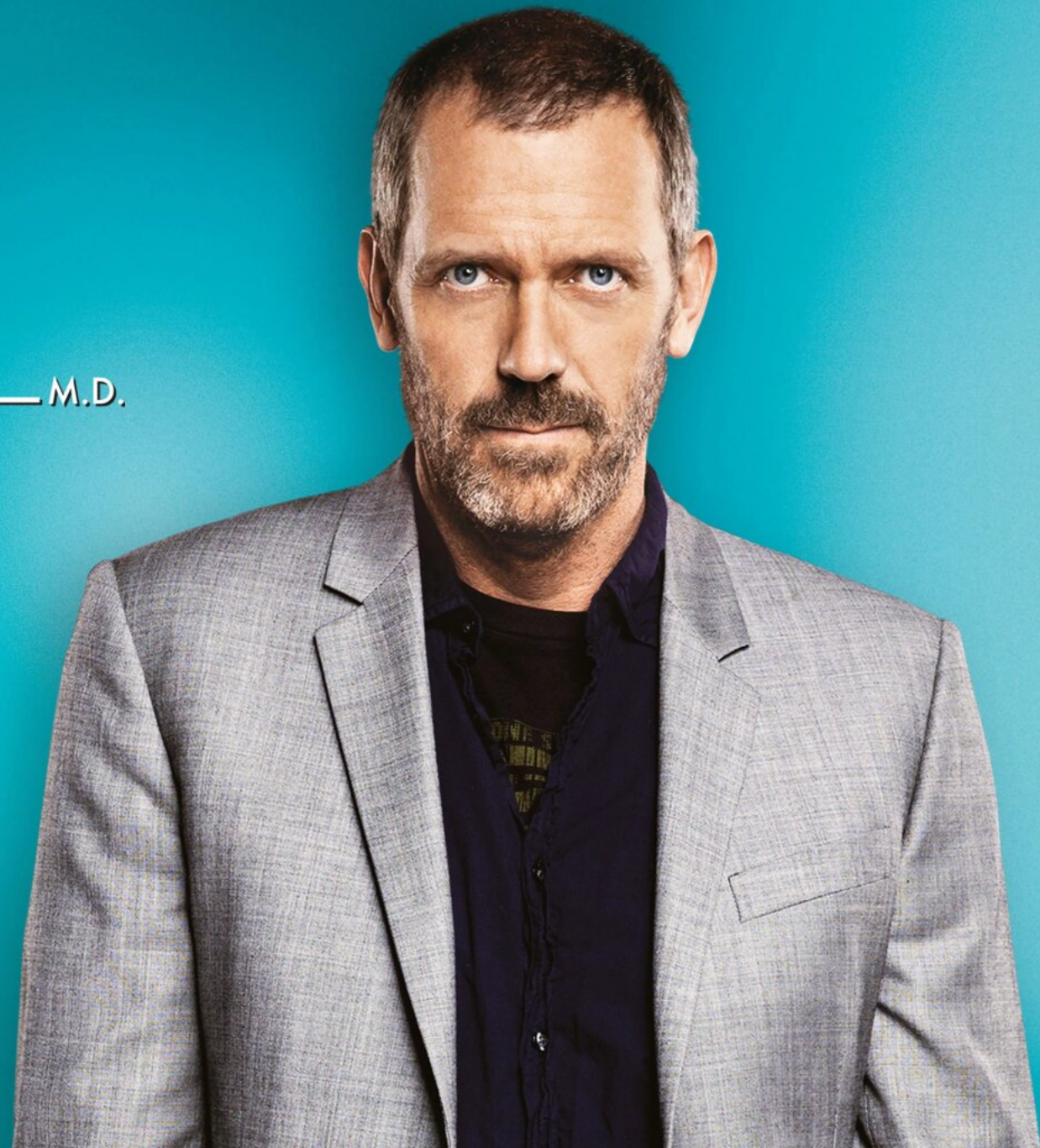
I can't get on
the wifi

There's a funny
smell coming from
the server room...

There's a
problem with
the intranet!

HOUSE

M.D.



Persistent Cough

~~COVID~~

~~SMOKING~~

~~ALLERGY~~

~~cold~~

~~FLU~~

~~IRRITANT
EXPOSURE~~

(...OR a whole load of SCARY EXPENSIVE REASONS)

CUSTOMER ISN'T RECEIVING EMAILS

~~DID WE
ACTUALLY
SEND ANY?~~

~~ANTI-SPAM SMTP
RELAY~~

~~JUNK
MAIL~~

~~WRONG
EMAIL~~

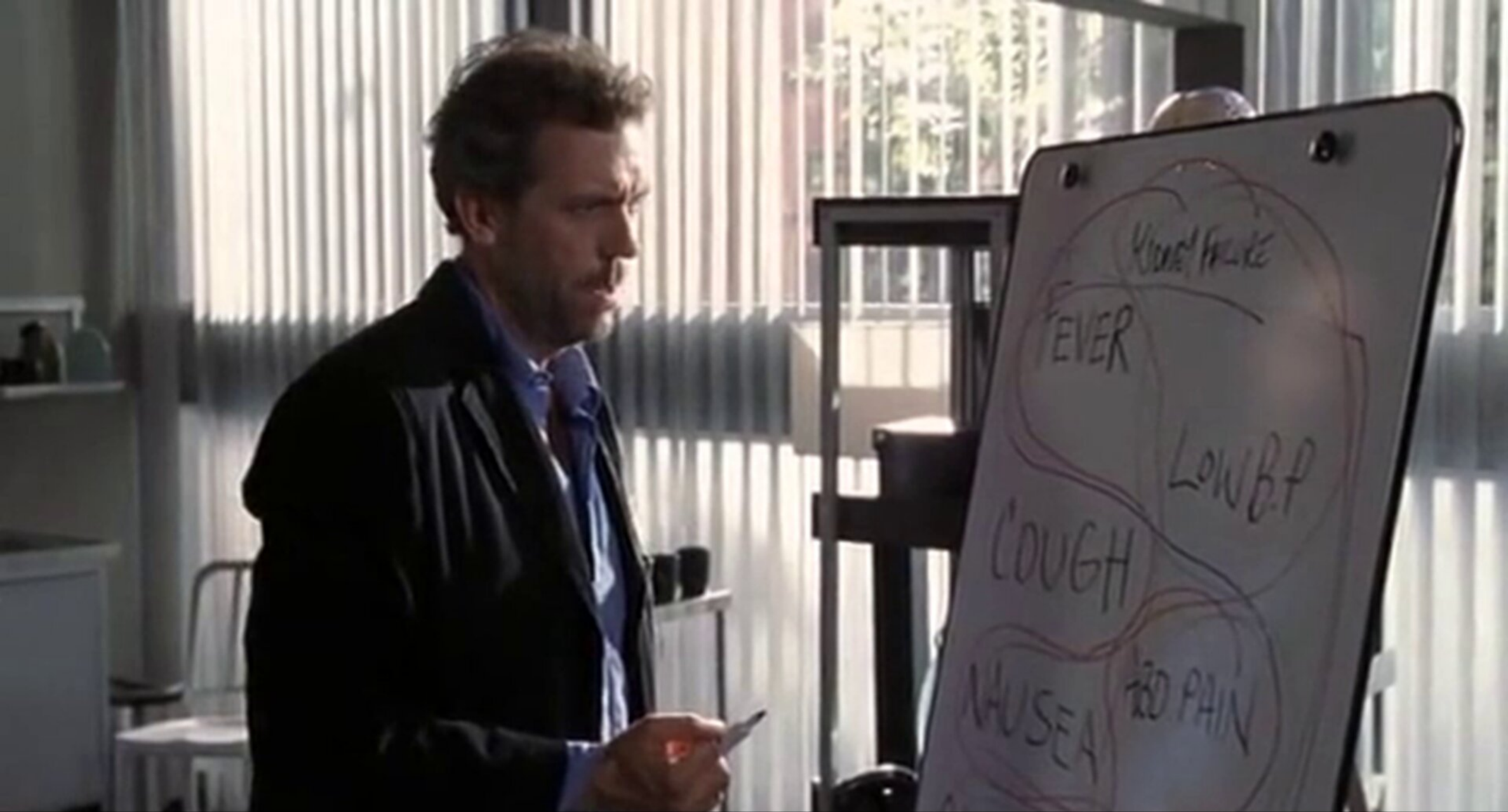
~~NETWORK~~

(...OR maybe it's DNS)

A silhouette of a statue of Sherlock Holmes, wearing his iconic deerstalker hat and smoking a pipe, set against a dramatic, cloudy sky at sunset or sunrise. The statue is positioned on the left side of the frame, facing right.

**“...when you have eliminated
the impossible, whatever
remains, however
improbable,
must be the truth?”**

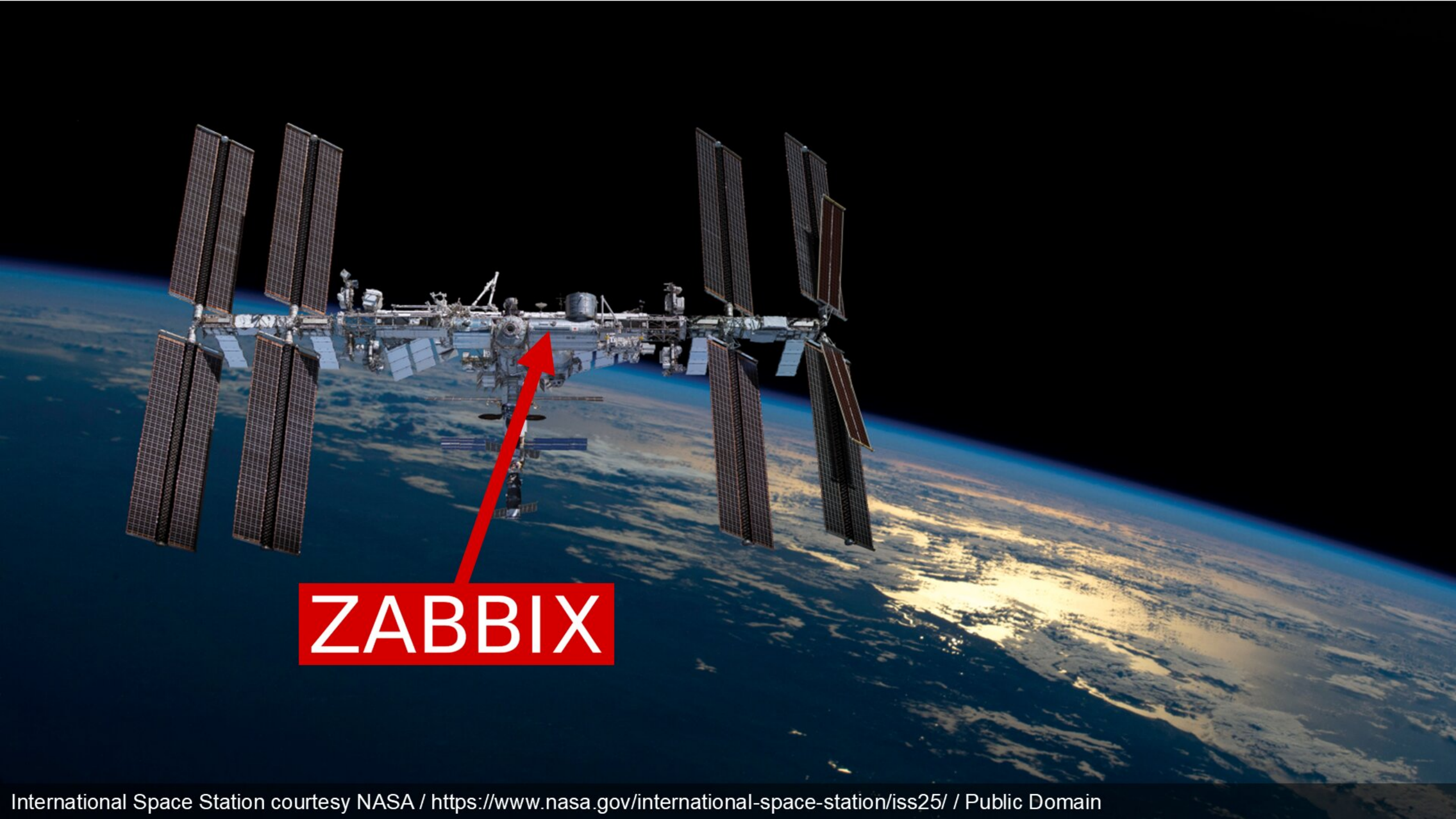
Sherlock Holmes,
The Sign of Four







**"Tests take time...
treatment's
quicker"**



ZABBIX

The printer
isn't working!

Oh no, it's O
now

Everything's
broken!

tried again
and it worked

I can't get my
email!

No, it's down
again.

No, it's all fine.

I can't get on
the wifi

Nope, broken
again.

Phones are
down again

I can't open the
P: drive

The printer still
isn't working.

I can't connect to
the internet.

There's a
problem with
the website

EVERYTHING IS BROKEN

~~VIRUS~~

~~BUILDING
POWER~~

~~Malware
attack~~

~~MICE CHEWING
THE CABLES?~~

~~FIREWALL~~

~~LICENSING
PROBLEM?~~

...DNS?

Pinging 192.168.1.1 with 32 bytes of data:

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

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Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Internet Protocol (TCP/IP) Properties



General

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

☐ Obtain an IP address automatically

☒ Use the following IP address:

IP address:

192 . 168 . 1 . 1

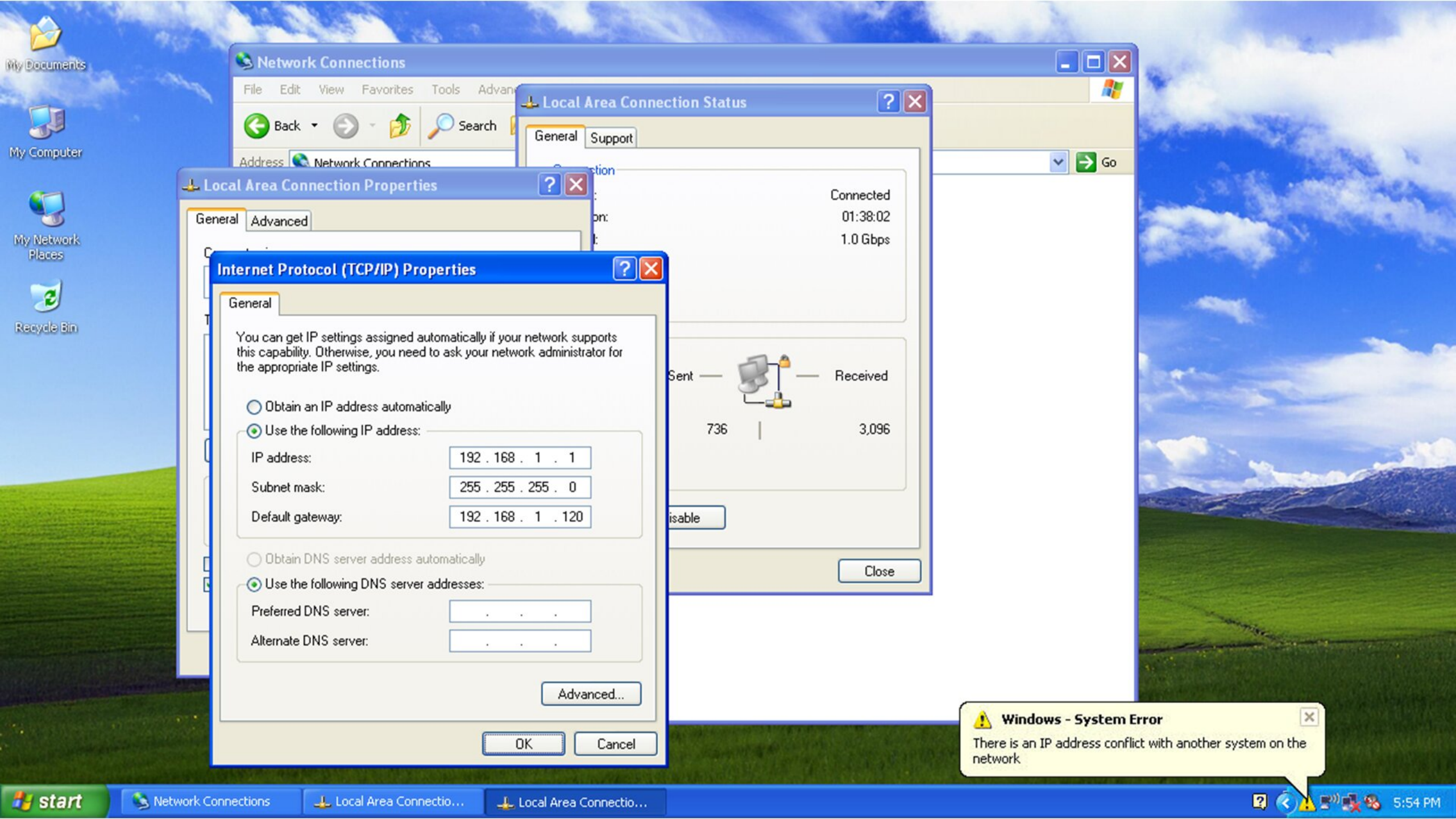
Subnet mask:

255 . 255 . 255 . 0

Default gateway:

192 . 168 . 1 . 120

☐ Obtain DNS server address automatically



- My Documents
- My Computer
- My Network Places
- Recycle Bin

Network Connections

File Edit View Favorites Tools Advan

Back

Search

Address Network Connections

Go

Local Area Connection Properties

General Advanced

General

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

☐ Obtain an IP address automatically

☒ Use the following IP address:

IP address:

192 . 168 . 1 . 1

Subnet mask:

255 . 255 . 255 . 0

Default gateway:

192 . 168 . 1 . 120

☐ Obtain DNS server address automatically

☒ Use the following DNS server addresses:

Preferred DNS server:

.

.

.

Alternate DNS server:

.

.

.

Advanced...

OK

Cancel

Local Area Connection Status

General Support

General

Connected

01:38:02

1.0 Gbps

Sent

Received

736

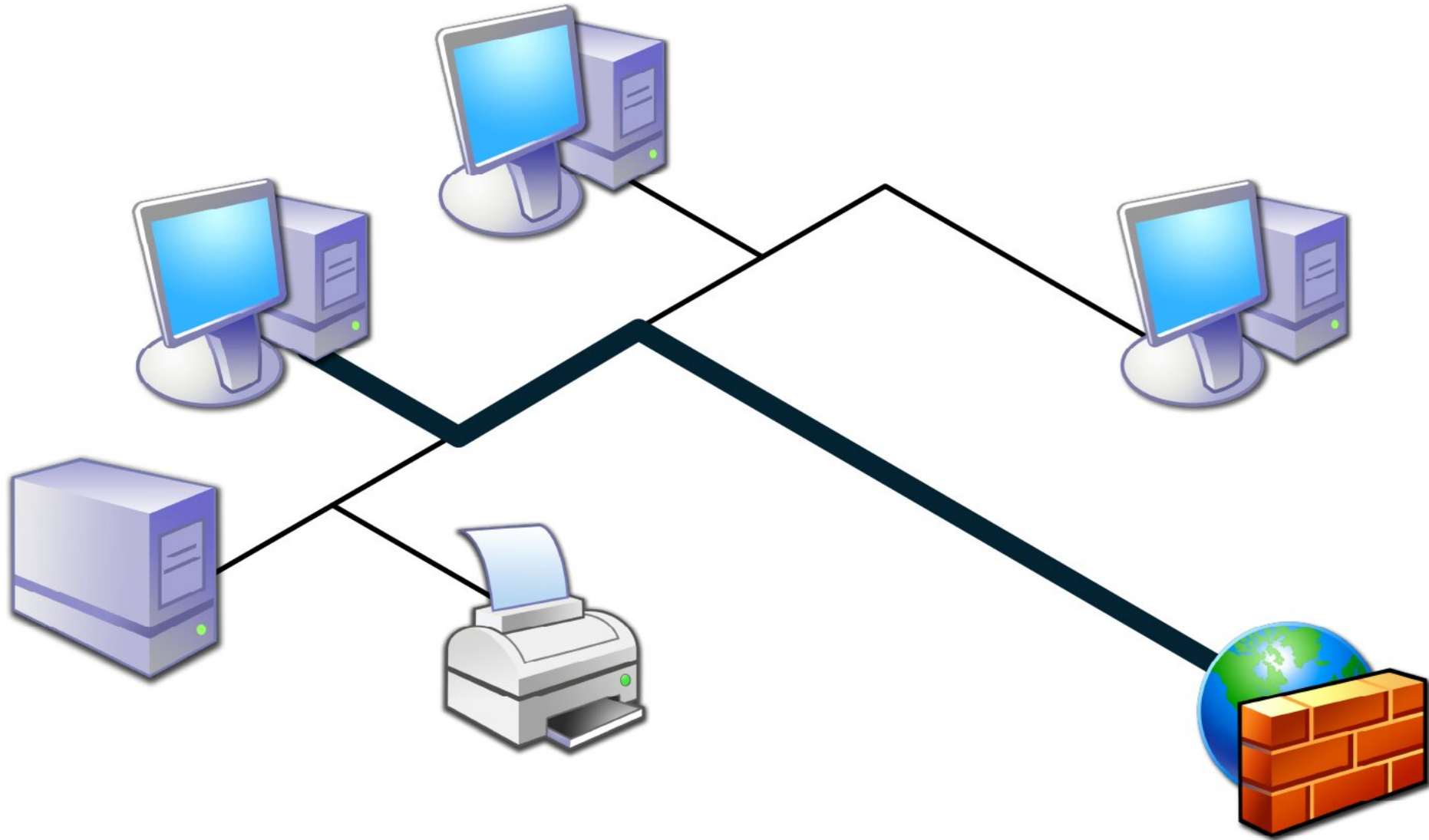
3,096

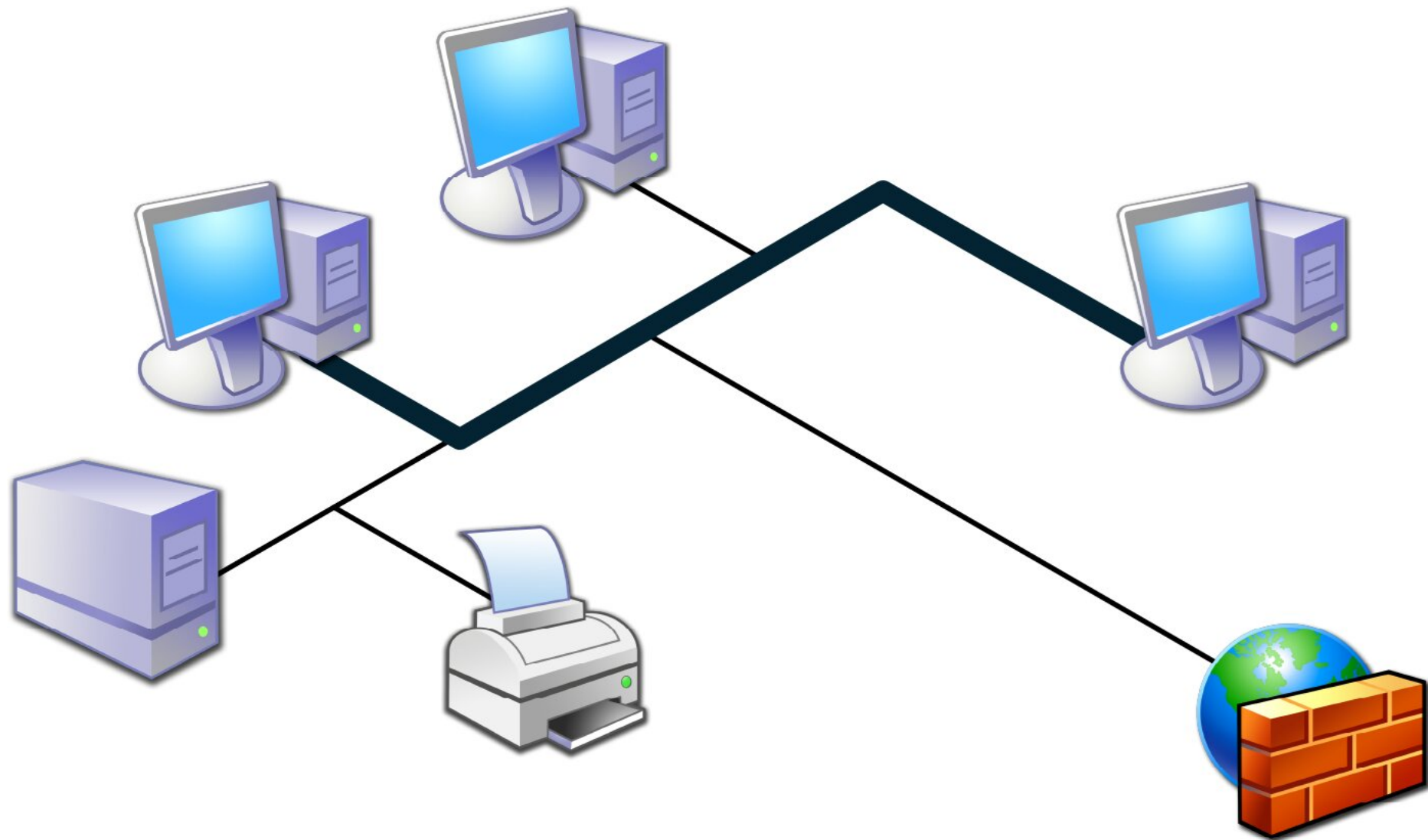
isable

Close

Windows - System Error

There is an IP address conflict with another system on the network





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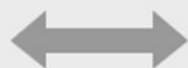
Error 521

Web server is down

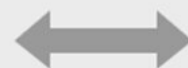


You

Browser
Working



CloudFlare
Working



www.my-important-site.com

Host
Error

What happened?

The web server is not returning a connection. As a result, the web page is not displaying.

What can I do?

If you are a visitor of this website:

Please try again in a few minutes.

If you are the owner of this website:

Contact your hosting provider letting them know your web server is not responding. [Additional troubleshooting information.](#)

Internal server error

Error code 500

Visit cloudflare.com for more information.

2025-11-18 11:35:32 UTC



You

Browser
Working



London

Cloudflare
Error



~~your cloudflare site~~

Host
Working

What happened?

There is an internal server error on Cloudflare's network.

What can I do?

Please try again in a few minutes.

ERROR

Ooopsie!

Unexpected error has occurred.

Try again

Something went wrong
Something went wrong

downdetector.com

⚠ Please unblock challenges.cloudflare.com to proceed.

Ray ID: 9a074afdce0d8e0d

Performance & security by Cloudflare

Internal server error

Error code 500

Visit cloudflare.com for more information.

2025-11-18 11:58:36 UTC



You

Browser
Working



London

Cloudflare
Error



downforeveryoneorjustme.com

Host
Working

What happened?

There is an internal server error on Cloudflare's network.

What can I do?

Please try again in a few minutes.

Cloudflare Ray ID: 9a074c070dad0bc7 • Your IP: [Click to reveal](#) • Performance & security by Cloudflare



Home



Explore



Notifications



Chat



Grok



Lists



Bookmarks



Communities



Premium



Profile



More

Post



Dylan Beattie 
@dylanbeattie



For you

Following



What's happening?



Post

Something went wrong. Try reloading.

 Retry

Search

Subscribe to Premium

Subscribe to unlock new features and if eligible, receive a share of revenue.

Subscribe

Something went wrong. Try reloading.

 Retry

Something went wrong. Try reloading.

 Retry

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Internet

Fastly says single customer triggered bug behind mass internet outage

Flaw was introduced in May and lay dormant until a customer updated their settings, firm says

Alex Hern
Technology editor

Wed 9 Jun 2021 15.02
BST

 **Share**

 Prefer the Guardian
on Google





Your device ran into a problem and needs to restart.
We're just collecting some error info, and then we'll
restart for you.

100% complete

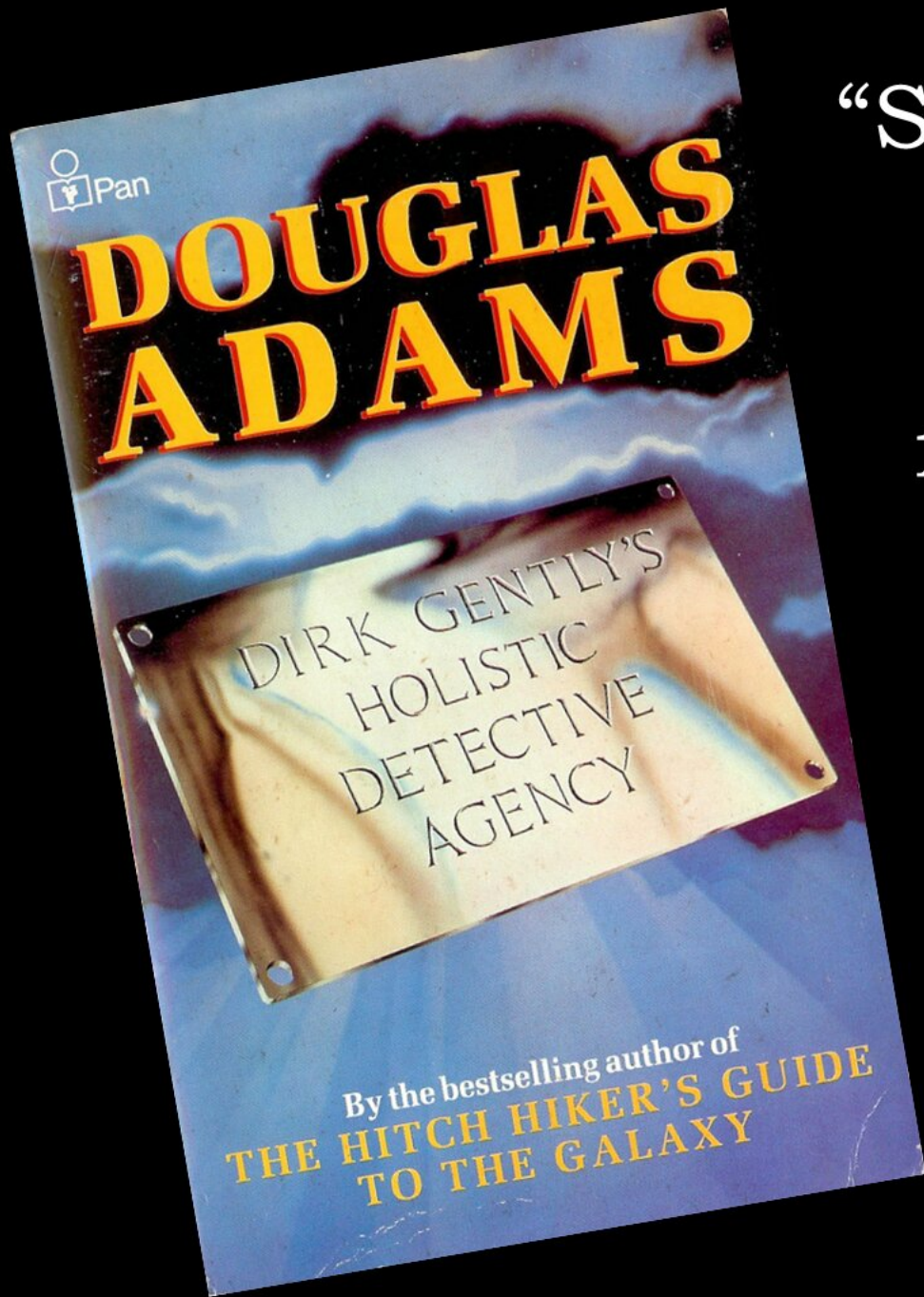


For more information about this issue and possible fixes, visit
<https://www.windows.com/stopcode>

If you call a support person, give them this info:
Stop code: PAGE_FAULT_IN_NONPAGED_AREA
What failed: csrss.exe

Gates C70-C99
via Shuttle Terminals A B
United Club (C74)





“Sherlock Holmes observed that once you have eliminated the impossible then whatever remains, however improbable, must be the answer...

I, however, do not like to eliminate the impossible.”



(scan here for socials
And slides and whatnot)



Liels paldies!
(thank you very much!)

Dylan Beattie
dylanbeattie.net/zabbix

ZABBIX
SUMMIT²⁶
OCTOBER 7 ▪ 9, 2026
RIGA ▪ LATVIA