ZABBIX 6.4 - OVERVIEW OF THE LATEST UI/UX IMPROVEMENTS

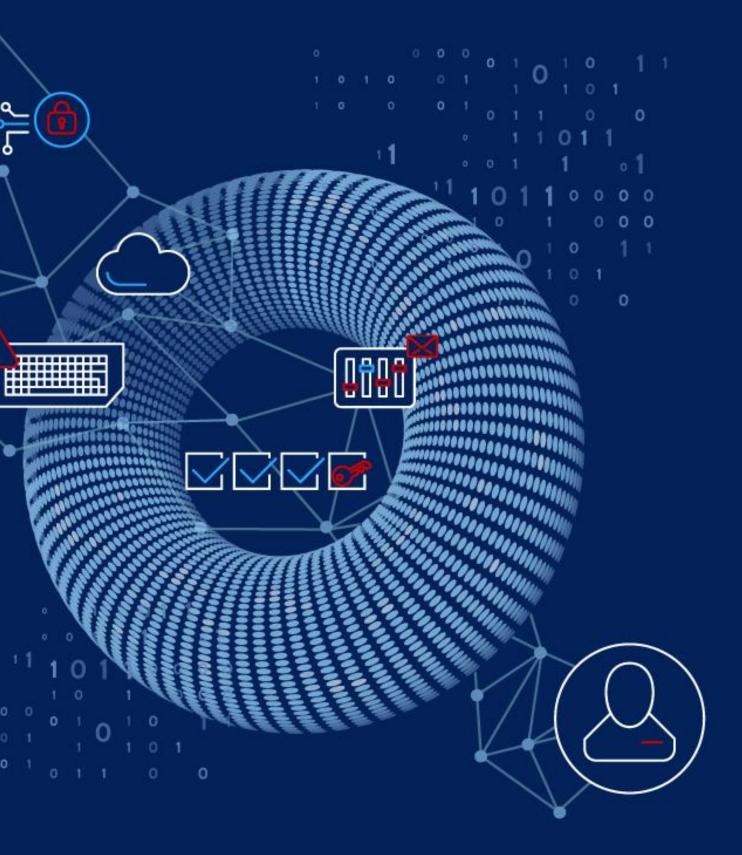
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ALEKSANDRS PETROVS-GAVRILOVS TECHNICAL SUPPORT ENGINEER



ZABBIX

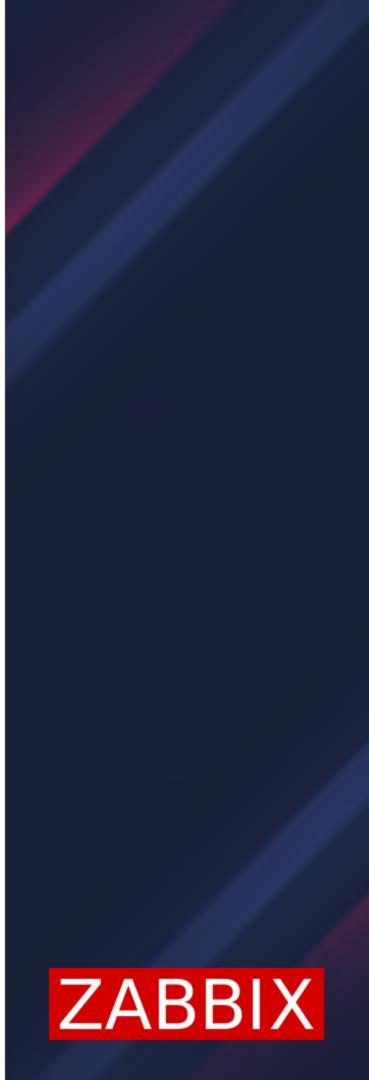
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IMPROVING UI/UX

Improving the User interface and overall user experience is just as important as adding new functionality:

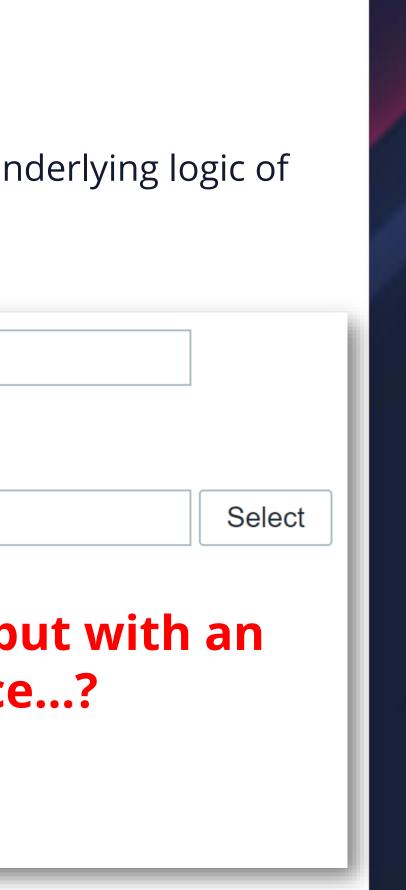
- If you work on Zabbix for multiple hours per week, the experience while doing \bigcirc so should be enjoyable
- The UI should be intuitive and «make sense» \bigcirc
- \bigcirc Need to find a balance between user-friendly and fully functional



IMPROVING UI/UX

UI/UX related decisions can also cause confusion regarding the underlying logic of the product:

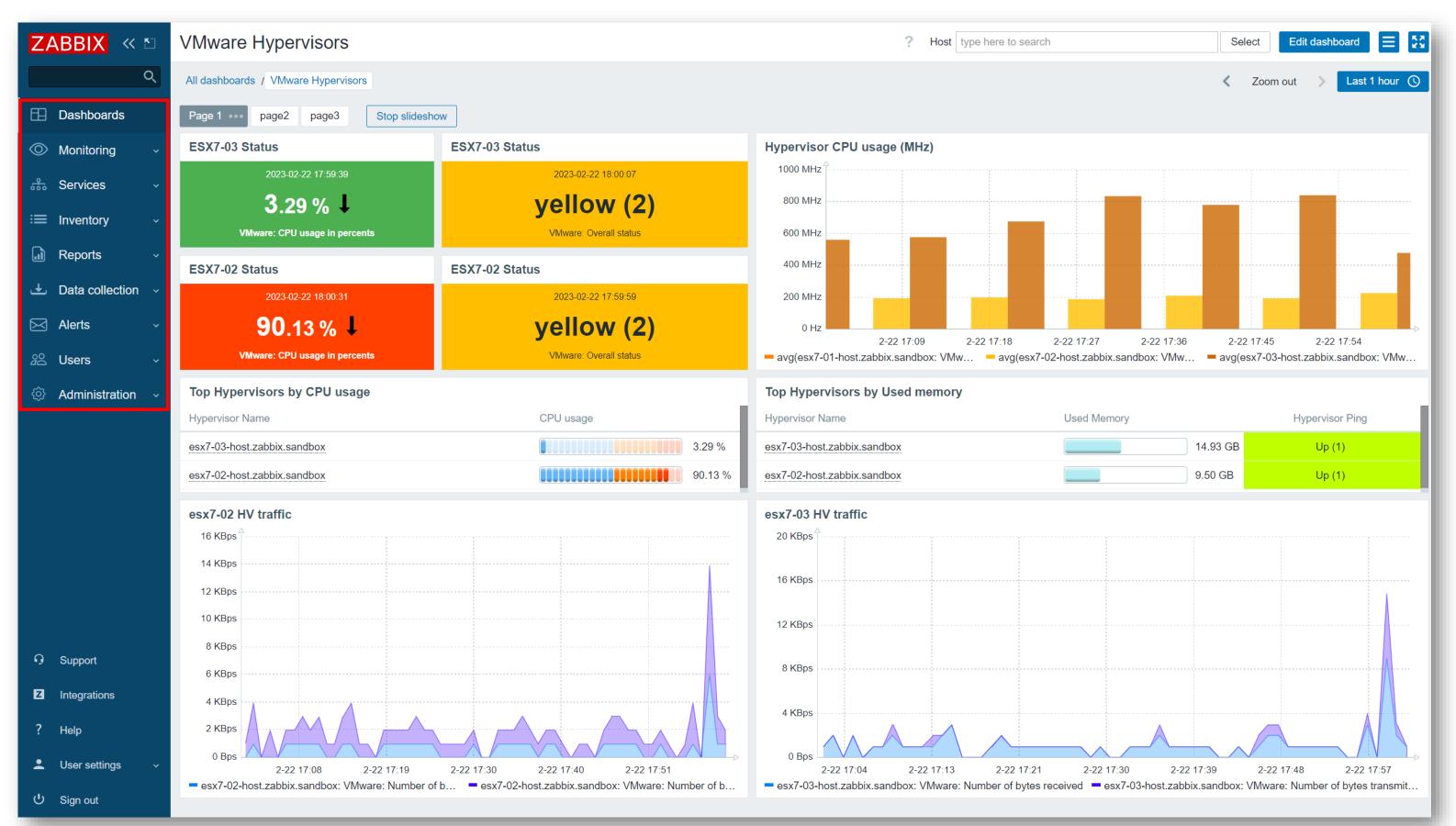
	* Name	Ping check	
	Туре	Simple check	
	* Key	icmpping	
Ту	pe of information	Numeric (unsigned)	Simple check b
	* Host interface	192.168.50.70:10050 ~	Simple check b Agent interface
	User name	Agent	
	03er Hame	192.168.50.70:10050	
	Password		





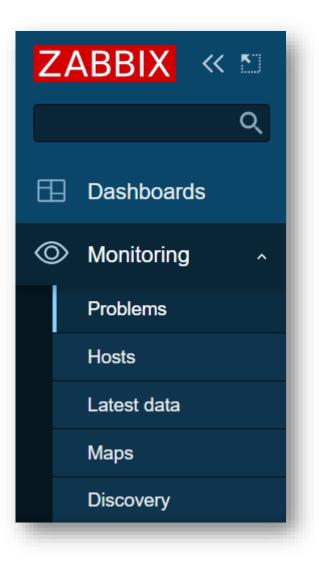
Zabbix 6.4 - Overview of the latest UI/UX improvements





The goal of the new menu layout is to provide logical and consistent access to main Zabbix features:

- The 1st level sections now focus on use cases \bigcirc
- 2nd level section remain as they were in previous versions \bigcirc
- *Configuration* section has been split into *Data collection* and *Alerts* sections \bigcirc
- *Media types and Scripts have been moved under the Alerts section* \bigcirc
- \bigcirc User and authentication configuration is now done in the Users section
- \bigcirc Other minor changes

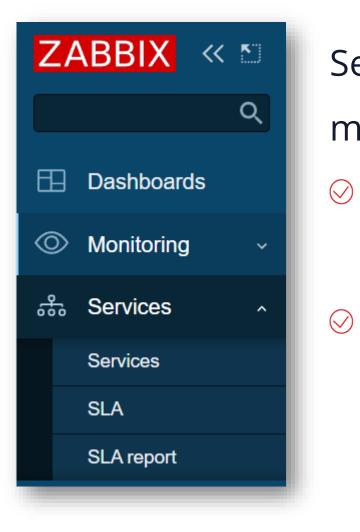


Dashboards has been moved to the 1st menu level

- Quicker access to the most vital information \bigcirc
- Easier to find for new Zabbix users \bigcirc

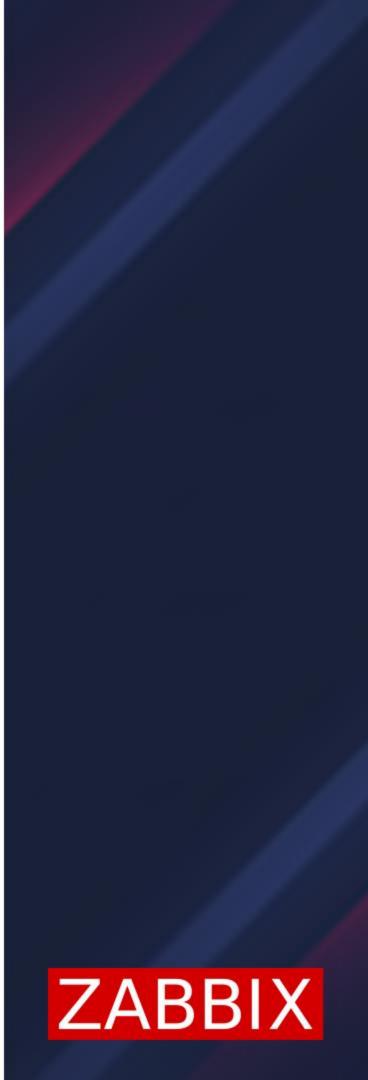
Other 2nd level monitoring sections remain as they were in previous versions





Services section contains information related to business service monitoring

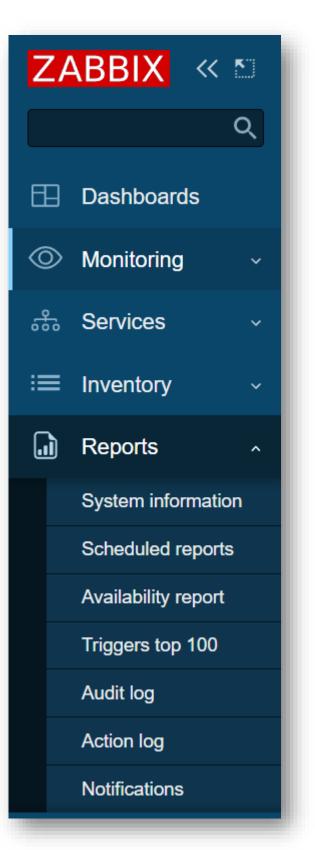
- The Service actions section has been moved to Alerts \bigcirc section
 - More consistent this way all of the alerting functionality is moved to a single location



 \bigcirc

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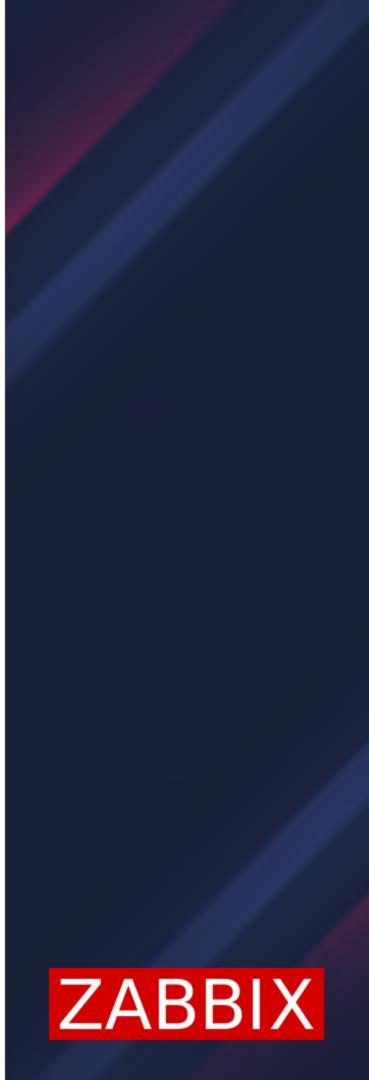
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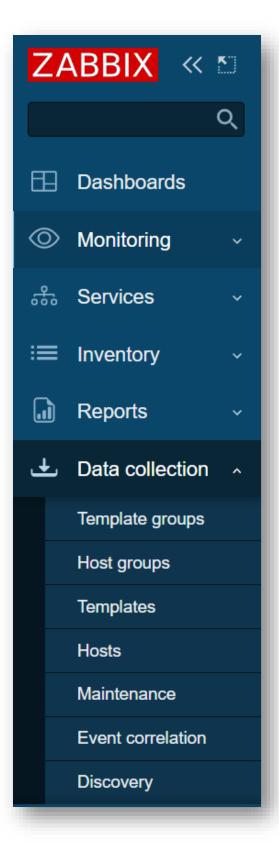
Inventory and Reports sections remain as they were

- The underlying 2nd level sections already seem consistent and distributed in a logical way
- Inventory everything related to inventory data collection and overview
 - Reports multiple kinds of reports available in Zabbix

/ were ly seem consistent



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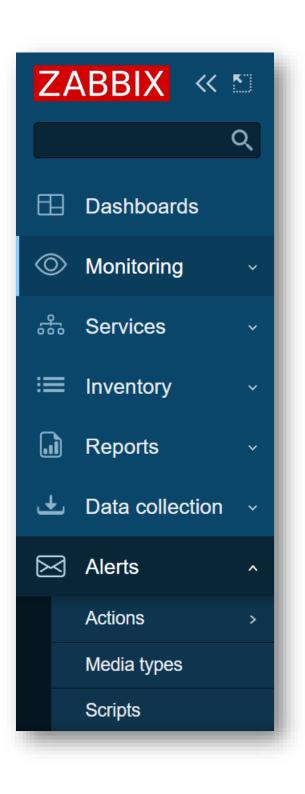
Data collection unifies everything related to configuring data collection and the monitoring endpoint creation logic: Template/Host creation, grouping and discovery \bigcirc

- **Event correlation** \bigcirc
 - Maintenance (remember, it's related to data collection and analysis)
- Host discovery \bigcirc

In essence, it's very similar to the old Configuration section, with the exception of Actions being moved away.

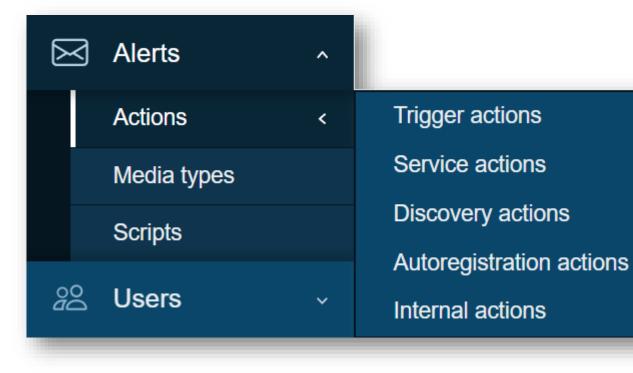


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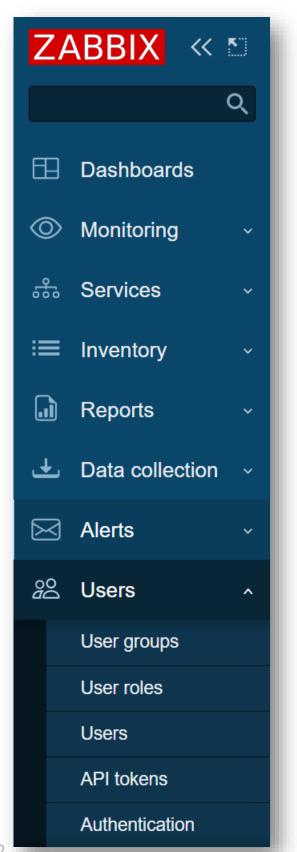
All the functionality related to alerting has been moved to Alerts section

- Actions of all types can be defined here \bigcirc
- Media types are accessed from the Alerts section \bigcirc
 - Action operation, host action and event action scripts can be defined in the Scripts section



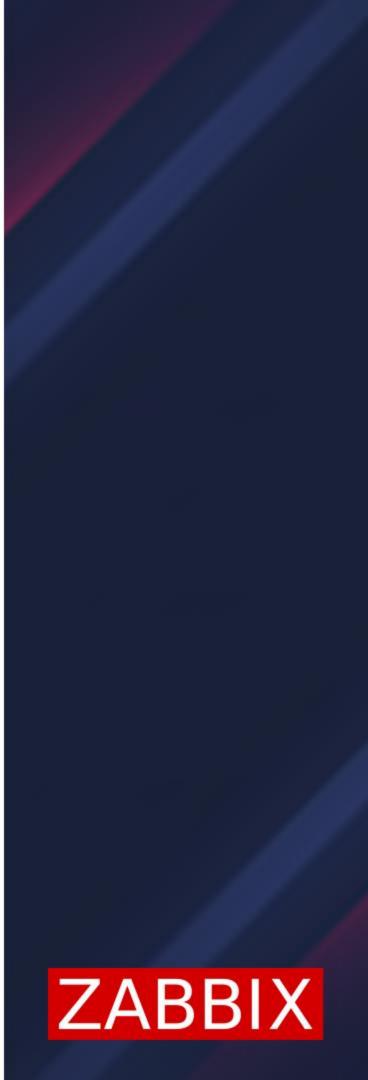


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Settings related to authentication, user propagation, grouping, roles and API token creation have been moved to the Users section

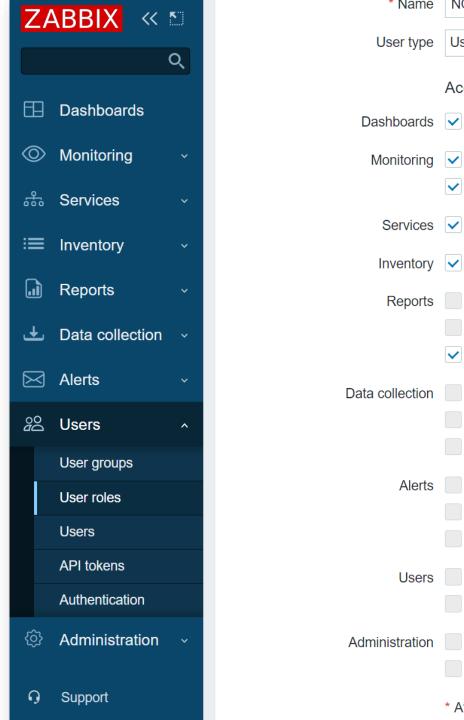
- Previously located under Administration, which already \bigcirc contain many other unrelated sections
 - API tokens is now a 2nd level section a lot easier to find



NEW MENU STRUCTURE - ROLES

The changes in the menu structure also affect the Access to UI elements permissions

for user roles:



* Name	NOC Team		
User type	User ~		
	Access to UI elements		
Dashboards	\checkmark		
Monitoring	✓ Problems	✓ Latest data	Discovery
	✓ Hosts	Maps	
Services	✓ Services	SLA	✓ SLA report
Inventory	✓ Overview	✓ Hosts	
Reports	System information	✓ Triggers top 100	Notifications
	Scheduled reports	Audit log	
	✓ Availability report	Action log	
Data collection	Template groups	Hosts	Discovery
	Host groups	Maintenance	
	Templates	Event correlation	
Alerts	Trigger actions	Autoregistration actions	Scripts
	Service actions	Internal actions	
	Discovery actions	Media types	
Users	User groups	Users	Authentication
	User roles	API tokens	I
Administration	General	Housekeeping	Macros
	Audit log	Proxies	Queue
	* At least one UI element must be	e checked.	



Zabbix 6.4 - Overview of the latest UI/UX improvements

Ŵ **COMPLETE VIEW OF** ZABBIX PROXIES FROM ZABBIX FRONTEND

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SUPPORT OF DATA COLLECTION FOR OUTDATED PROXIES

Information about the proxy versions and their status is now displayed under Administration – Proxies:

 \bigcirc Clicking on the warning symbol will display information about the proxy compatibility

Proxies

	Ν	lame	Mode	Any Active Passive
				Apply Reset
Name ▲	Mode	Encryption	Version	Last seen (age)
Los Angeles proxy	Active	None	6.0.2	1s
QA environment proxy	Active	None	5.0.30	2s
Riga proxy	Active	None	6.4.0	2s

Any Current Outdated е Version Host count Required vps Item count 115 1412 109.6 0 0 0 1975 201 161.1

Zabbix 6.4 - Overview of the latest UI/UX improvements

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MODAL FORMS



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MODAL FORMS

Modal windows have been introduced for action and maintenance creation, as well as copy functionality with the goal of improving the overall Zabbix look and feel:

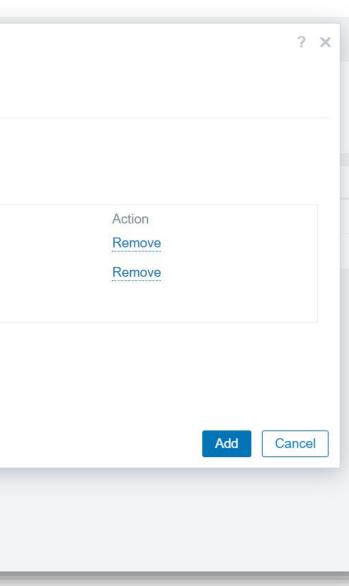
ZA	ABBIX «	K .)			AWS EC2 by HTTP: AWS EC2: Get metrics data aws.ec2.get_metrics	0s 0	
		Q		Co	py 29 items	×	1
⊞	Dashboards		 Image: A start of the start of		Target typeTemplate groupsHost groupsTemplatesHosts		
\bigcirc	Monitoring	~			* Target AWS EC2 instances × Select		ł
6 0	Services	~			Сору	Cancel	I
≔	Inventory	~	~		Bytes out, rate		ł
.1	Reports	~	~		AWS EC2 by HTTP: AWS EC2: Get metrics data: AWS EC2: Network: aws.ec2.packets_in.rate Packets in, rate aws.ec2.packets_in.rate	70	d
Ł	Data collection	^	~	•••	AWS EC2 by HTTP: AWS EC2: Get metrics data: AWS EC2: Network: aws.ec2.packets_out.rate Packets out, rate	70	d
	Template groups			•••	AWS EC2 by HTTP: AWS EC2: Get metrics data: AWS EC2: Status: aws.ec2.status_check_failed	d 70	d
	Host groups				Check failed	a I .	G
	Templates		~	•••	AWS EC2 by HTTP: AWS EC2: Get metrics data: AWS EC2: Status: Triggers 1 aws.ec2.status_check_failed	d 70	d
	Hosts				Check failed, instanceinstance		
	Maintenance		~	•••	AWS EC2 by HTTP: AWS EC2: Get metrics data: AWS EC2: Status: Triggers 1 aws.ec2.status_check_failed Check failed, system	d 70	d
	Event correlation						
	Discovery						
	Alerts	~	29 sel	ected	Enable Disable Execute now Clear history Copy Mass update Delete		



MODAL FORMS

With modal forms, the user is always reminded on where they are located in the Zabbix frontend – a small change, that greatly improves the overall feel.

ZA	ABBIX « !	K	Trigger actions ∽			
	(Q	New action	n		
⊞	Dashboards		Action (Operations	ons	
0	Monitoring			* Name	e CPU load alert	
.	Services		Name ▲ Type of cal	lculation	And/Or V A and B	
≔	Inventory		Report probler Co	onditions		
J	Reports				A Trigger name contains CPU B Tag name equals Production	
ځ	Data collection		0 selected Enabl		Add	
\bowtie	Alerts	^		Enabled		
	Actions				* At least one operation must exist.	
	Media types					
	Scripts					
200	Users					
ĝ	Administration					





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NEW FILTERING OPTIONS

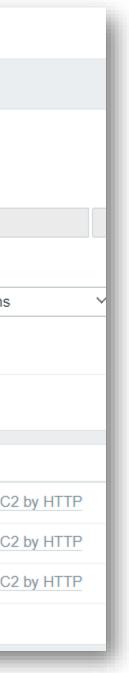


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DATA COLLECTION - HOSTS

Ability to filter hosts by their status (Any/Enabled/Disabled):

Hosts										
	Host groups	type her	re to search			Select	Status	Any Enal	bled Disat	bled
	Templates	type her	e to search			Select	Monitored by	Any Serv	er Proxy	
	Name	aws					Proxy			
	DNS						Tags	And/Or C)r	
	IP							tag		Contains
	Port							Add		
							Apply	Reset		
Name ▲	I	tems	Triggers	Graphs	Discovery	Web	Interface	Proxy	Templates	
AWS-S3-DEV	I	tems 31	Triggers 11	Graphs 4	Discovery 2	Web	8.8.8.8:10050		AWS Dem	o, AWS EC
AWS-S3-PROD-BUC	KET-1 I	tems 31	Triggers 11	Graphs 4	Discovery 2	Web	127.0.0.1:10050		AWS Dem	o, AWS EC
AWS-S3-PROD-BUC	KET-2 I	tems 31	Triggers 11	Graphs 4	Discovery 2	Web	62.63.137.113:100	50	AWS Dem	o, AWS EC





REPORTS – ACTION LOG

Multiple new ways to filter actions:

- Solution Filter by recipients, actions or select specific media types
- Select the action operation status
- Search by a string in the action operation



REPORTS – ACTION LOG

Action log	g											? Ех	port to CSV
									<	Zoom out	>	Last 1 hour 🕓	Filter 🍸
		Recipients	John (Doe) 🗙		Select	Status	In progress	Sent/Executed	F	ailed			
		Actions	NOC team alert	s X	Select	Search string	AWS						
		Media types	Gmail ×		Select								
					Apply	Reset							
Time	Action	Media type Recipie	ent	Message									Status Info
2023-04-06 10:16:38	NOC team alerts	Gmail John (E artursl1		Subject: ail.com Problem: AWS-S3-PROD-BUCKET-1 S3 bucket has Too many objects									Sent
	Message: Problem started at 06:16:35 on 2023.04.06 Problem name: AWS-S3-PROD-BUCKET-1 S3 bucket has Too many objects Host:AWS-S3-PROD-BUCKET-1 Severity:Average Operational data:55 Original problem ID: 404												
2023-04-06 10:16:35	NOC team alerts	•	1991@gmail.com	Subject: Resolved in 33s: AWS-S3-PROD-BUCK Message: Problem has been resolved at 06:16:33 Problem name: AWS-S3-PROD-BUCKE Problem duration: 33s Host: AWS-S3-PROD-BUCKET-1	on 2023.04	4.06							Sent
11				Severity: Average Original problem ID 402					_				

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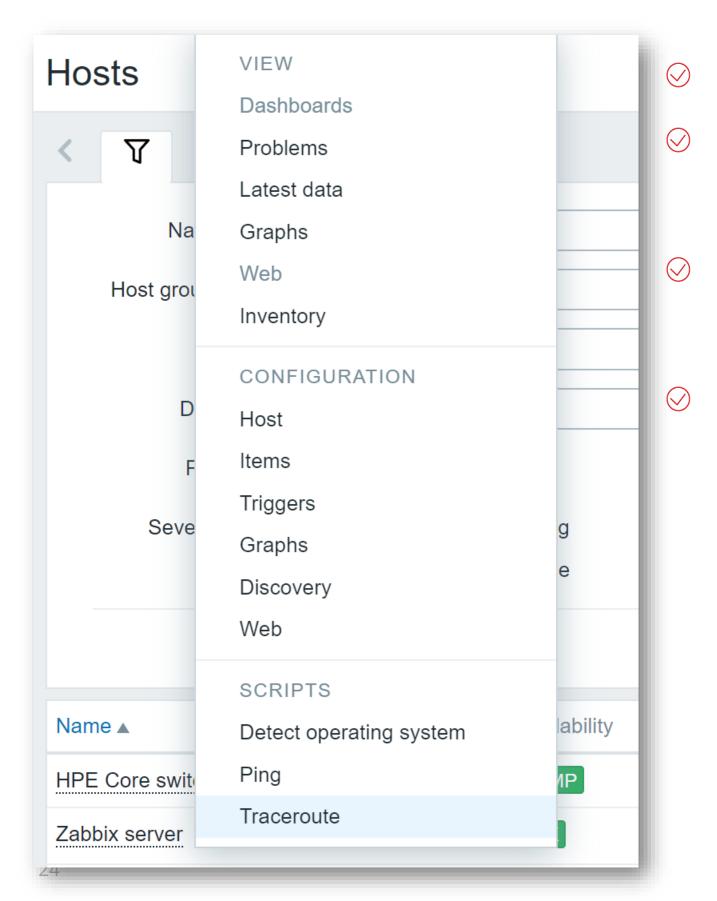
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CONTEXT MENUS



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HOST CONTEXT MENU



- Host configuration
- scenarios
- from web scenarios, Inventory
- Execute manual host actions

List items, triggers, graphs, discovery rules and web

View Dashboards, Problems, Latest data, Graphs, Data

ITEM CONTEXT MENU

CPU utilization Tria	\bigcirc
VIEW	\bigcirc
Latest data	\otimes
Graph	\oslash
Values	
500 latest values	
CONFIGURATION	\bigotimes
Item	\bigcirc
Triggers	Ŭ
Create trigger	
Create dependent item	\bigcirc
Create dependent discovery rule	\otimes
ACTIONS	
Execute now	

- Item configuration
- Filter and open Latest data
- values
- Open the related trigger configuration

rule

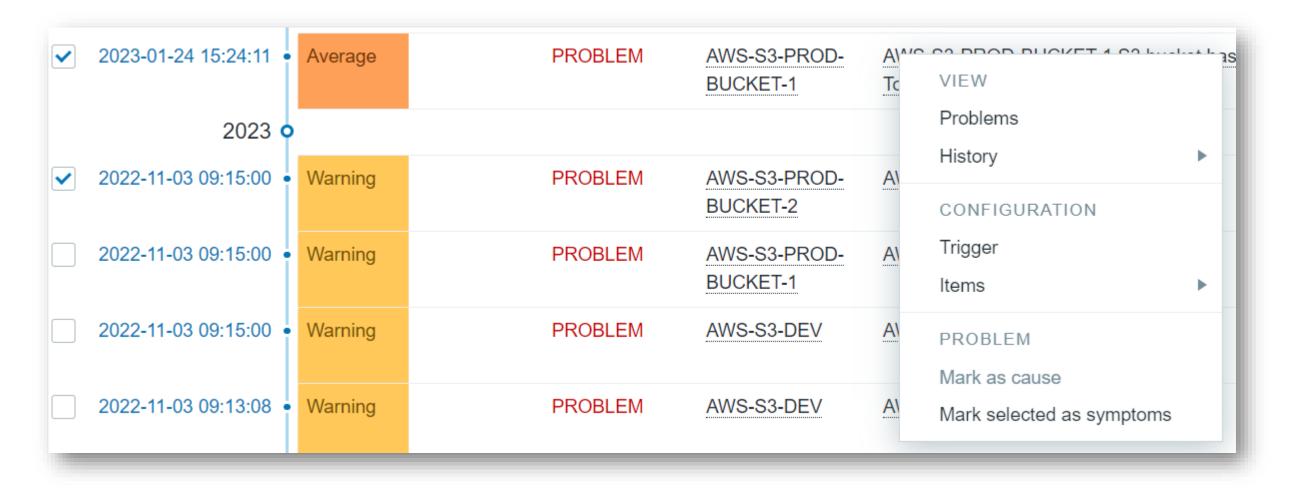
 \bigcirc Execute now

Show item value graph, show values, display 500 latest

Create a trigger, dependent item, dependent discovery

EVENT CONTEXT MENU

- Solution Filter by problem and view related item history
- See items used by the trigger
- Open the trigger configuration
- Omega Mark problem as symptom or cause



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TEMPLATE VERSIONING



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TEMPLATE VERSIONING

Template versioning has been introduced to improve the template management and ease of use:

New fields in the template list – *Vendor* and *Version* \bigcirc

Templates									
Template	groups	type here to	search		Select]			
Linked ter	Linked templates type here to search								
	Name								
	Vendor	Zabbix							
	Version								
						Apply	Reset		
Name 🔺	Hosts	Items	Triggers	Graphs	Dashboards	Discovery	We		
AIX by Zabbix agent	Hosts	Items 44	Triggers 10	Graphs 4	Dashboards 1	Discovery 2	We		
Linux by Prom	Hosts	Items 34	Triggers 12	Graphs 7	Dashboards 2	Discovery 3	We		



TEMPLATE VERSIONING - NOTES

- Solution Existing templates will have empty vendor and version fields
- Import the latest Zabbix 6.4 templates to populate the vendor and version fields
- ✓ Vendor and version fields cannot be edited manually in the frontend
- For custom templates, the vendor and version fields will have to be populated by providing them in the template file

s lor and version

frontend ve to be populated

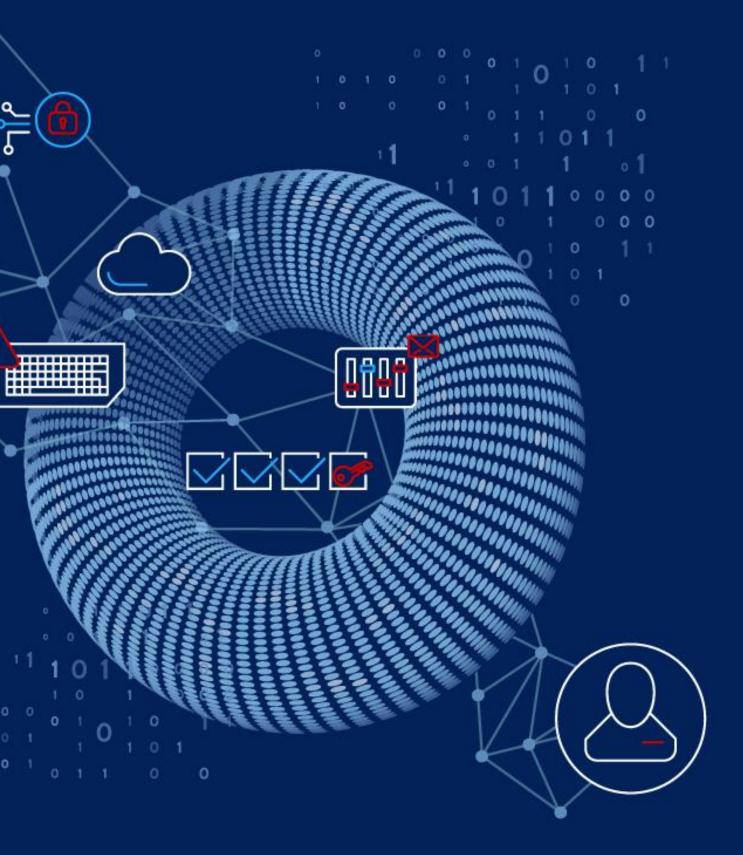


Zabbix 6.4 - Overview of the latest UI/UX improvements

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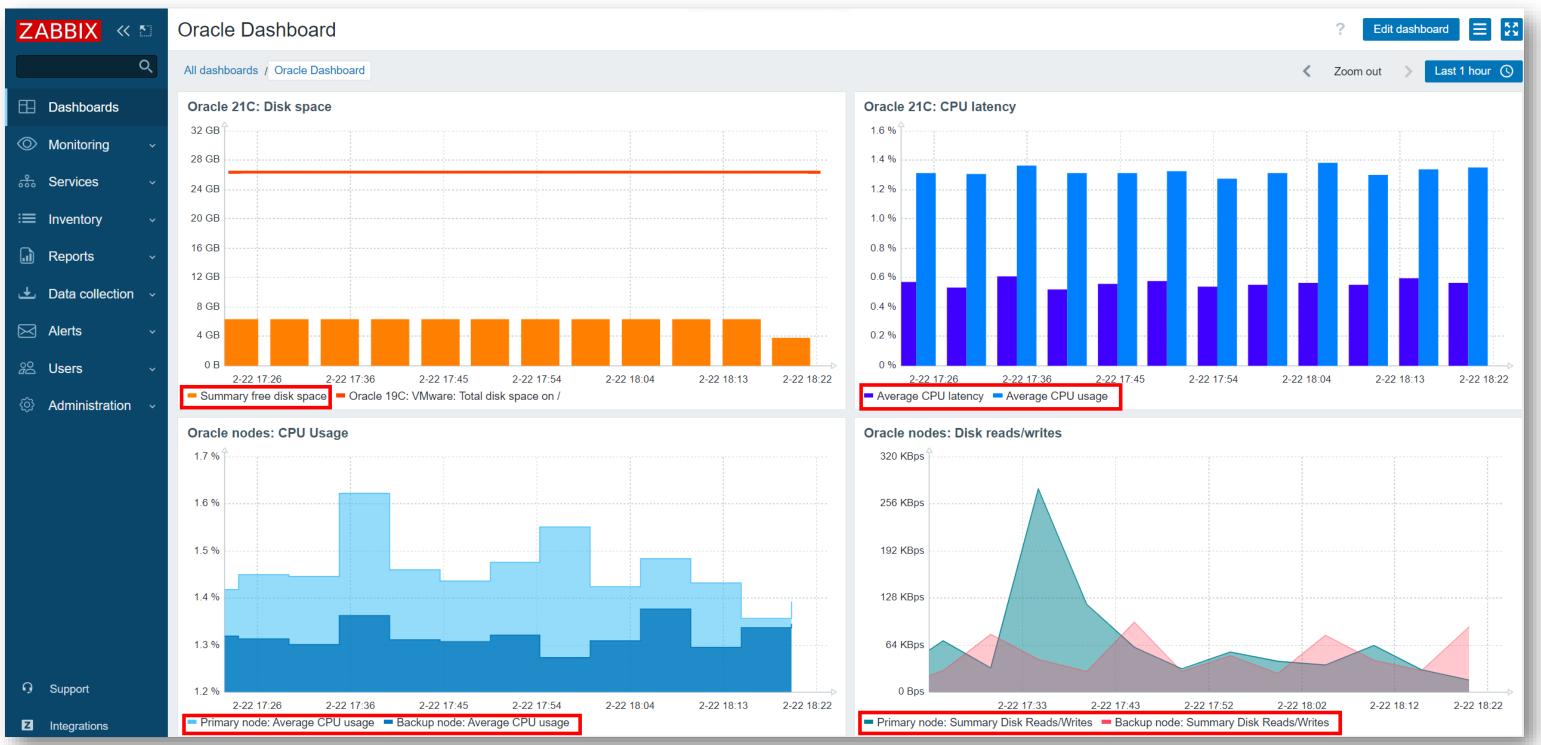
GRAPH WIDGET IMPROVEMENTS



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CUSTOM AGGREGATE FUNCTION LABELS

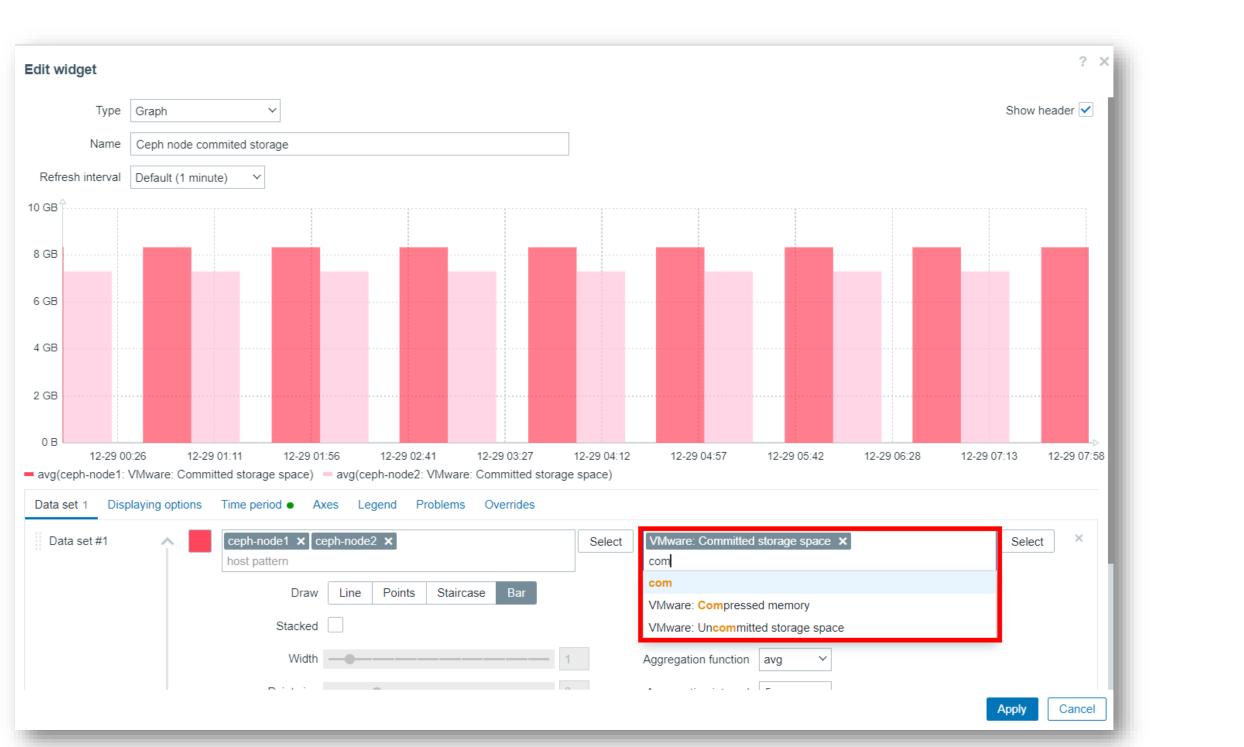
Labels can be provided for aggregated data sets, to gain better understanding of displayed data:



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IMPROVED AUTOCOMPLETE

The Item pattern field suggestions now only display the items that belong to the selected hosts



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SIMPLIFIED MEDIA TYPE CONFIGURATION

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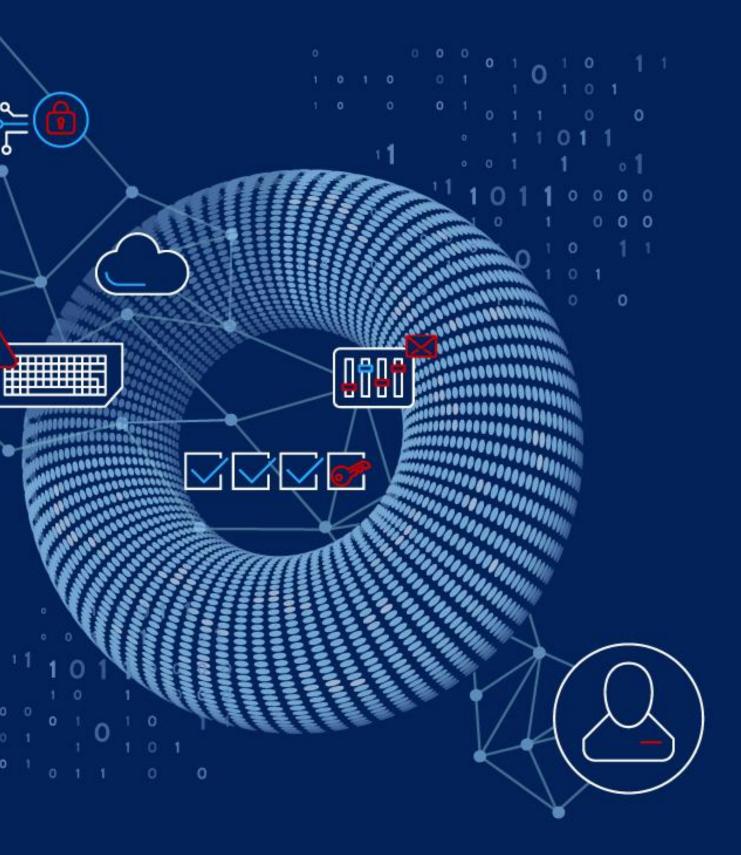
IMPROVED MEDIA TYPE CONFIGURATION

Zabbix 6.4 introduces the ability to select an email provider

- Select from Gmail, Gmail relay, O365, O365 relay or Generic SMPT \bigcirc
- Generic SMTP configuration corresponds to the old default email media type configuration \bigcirc

ZABBIX « 🔊			Media types									
	(Q	Media type Message templates	Media type Message templates 5 Options								
⊞	Dashboards		* Name	Gmail								
\bigcirc	Monitoring	~	Туре	Email V								
	Services	~	Email provider	Gmail 🗸								
≔	Inventory	~	* Email	Generic SMTP Gmail								
.1	Reports	~	* Password Message format	Gmail relay								
Ŧ	Data collection	~	Description	Office365 relay								
\bowtie	Alerts	^										
	Actions	>										
	Media types											
	Scripts		Enabled									
	Users	~		Update Clone Delete Cancel								

CUSTOM LINKS AND TRIGGER URL LABELS



CUSTOM LINKS

Ability to provide custom URLs for hosts/events, to quickly manage the problem in an external system

ZA	ABBIX «	S	* Name	Open incident								
	(ર	Scope	Action operation Manual host action Manual event action								
E	Dashboards		Menu path	Internal/Incidents								
\bigcirc	Monitoring	~	Type * URL	URL Webhook Script SSH Telnet IPMI http:// <my url=""> IPMI IPMI IPMI</my>								
660	Services	~										
≣	Inventory	~	Description	Open the incidents page								
J	Reports	~										
ᆂ	Data collection	~										
\boxtimes	Alerts	^	Host group	All V								
	Actions	>	User group	All 🗸								
	Media types		Required host permissions	Read Write								
	Scripts		Enable confirmation									
00	Users	~	Confirmation text									
ĝ	Administration	~		Update Clone Delete Cancel								



CUSTOM LINKS

- Trigger URLs can also be assigned in trigger configuration \bigcirc
- Ability to define more user-friendly navigation to URLs from events \bigcirc

				VIEW			Show	unacknowledg	ed only	
				Problems	(Show t	imeline 🗸	
				Acknowledge History	•			Highlight wh	ole row	
				CONFIGURATION	(e	eset				
Time Severity	Recovery time Status Inf	o Host	Probler	Trigger Items	•		Duration	Ack Actions	Tags	
)9:18:16 • 🗌 Warning	PROBLEM	Zabbix server	Prc incomp	LINKS	×y	/ is	4h 23m	No	class: software component: proxy	
09:00 •				Internal Trigger URL	•	Incid	ents	•	Open incident	
)8:55:49 • 🗌 Warning	PROBLEM	Apache node 2	System 60s)		עושכ אוטי	er >	4h 45m 45s	No	class: os component: system scope:	availability
)8:54:16 • 🗌 Warning	PROBLEM	Zabbix server	Proxy incompat	y [Los Angeles proxy]: Zabbix pi tible 🎴	oroxy is		4h 47m 18s	No	class: software component: proxy proxy-name: Los Ange	
									Dist	playing 3 of

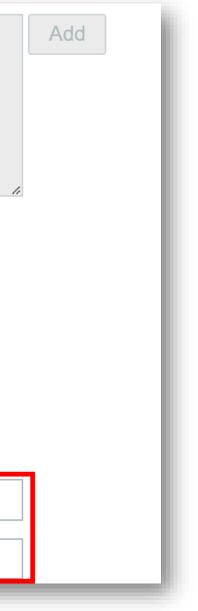
	Duration	ACK	ACIUNS	Tays
	4h 23m	No		class: software component: proxy
cide	nts		•	Open incident
	4h 45m 45s	No		class: os component: system scope: availability
	4h 47m 18s	No		class: software component: proxy proxy-name: Los Ange

TRIGGER URL LABELS

A menu entry label can now be defined for trigger URLs

Visible when clicking on the problem event generated by the trigger \bigcirc

* Expression	<pre>fuzzytime(/Apache node 2/system.localtime, {\$SYSTEM.FUZZYTIME.MAX})=0</pre>				
	Expression constructor				
OK event generation	Expression Recovery expression None				
PROBLEM event generation mode	Single Multiple				
OK event closes	All problems if tag values match				
Allow manual close					
Menu entry name 🕜	Internal Ticketing system				
Menu entry URL	http:// <your url=""></your>				



Zabbix 6.4 - Overview of the latest UI/UX improvements

OPTIONAL INTERFACES FOR SERVER-ORIGINATED CHECKS



OPTIONAL INTERFACES FOR SERVER-ORIGINATED CHECKS

Remember what we showed you at the start of the presentation?

* Name Ping check			
Туре	Simple check		
* Key	icmpping		Select
Type of information	Numeric (unsigned)	Simple check but with	an
* Host interface	192.168.50.70:10050	Agent interface?	
User name	Agent		
User name	192.168.50.70:10050		
Password			

OPTIONAL INTERFACES FOR SERVER-ORIGINATED CHECKS

Having a dummy host interface isn't required anymore for item types related to checks originating directly from Zabbix server or Zabbix proxy:

- Simple check \bigcirc External check \bigcirc SSH agent \bigcirc
- \bigcirc Telnet agent

Item	Tags	Preprocessing		1
* Name		* Name	Ping status	
	Туре		Simple check V	
Type of in		* Key	icmpping[192.168.50.116] Select	
		Type of information	Numeric (unsigned)	
		Host interface	None 🗸	

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QUESTIONS?

ALEKSANDRS PETROVS-GAVRILOVS TECHNICAL SUPPORT ENGINEER

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THANK YOU!

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