

ZABBIX 2023 Conference

LATIN AMERICA



Zabbix para gerenciamento de riscos em MSPs



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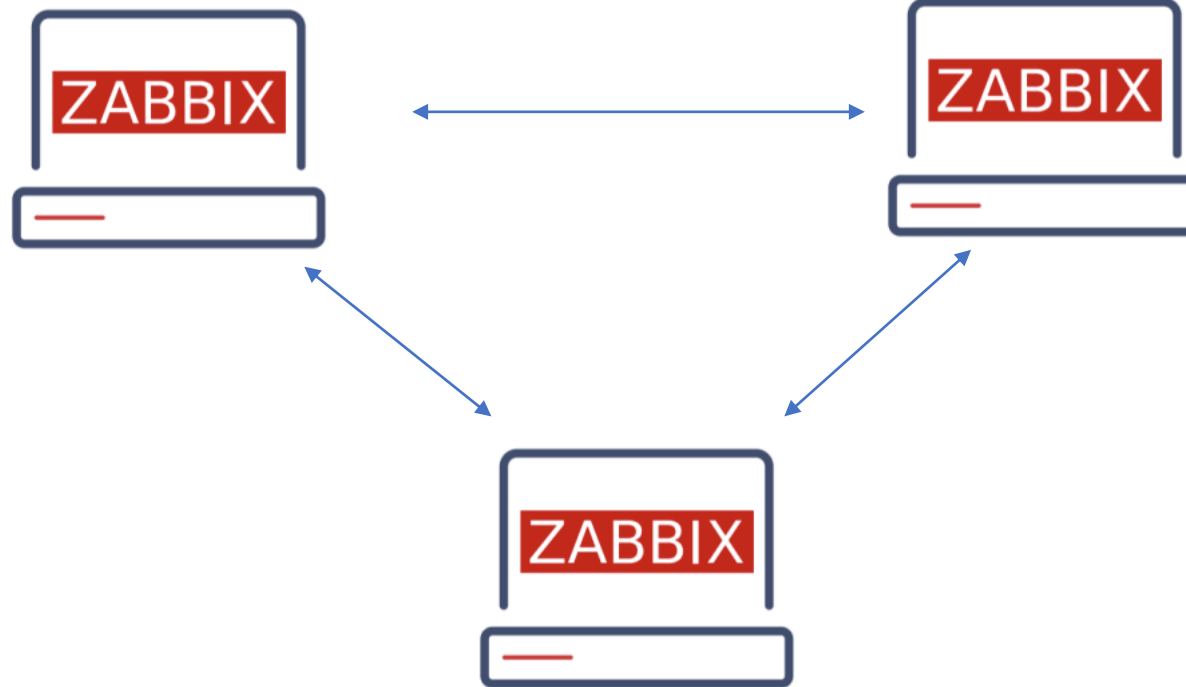
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Managed Service Provider (MSP)

Arquitetura

Zabbix São Paulo

Zabbix Fortaleza

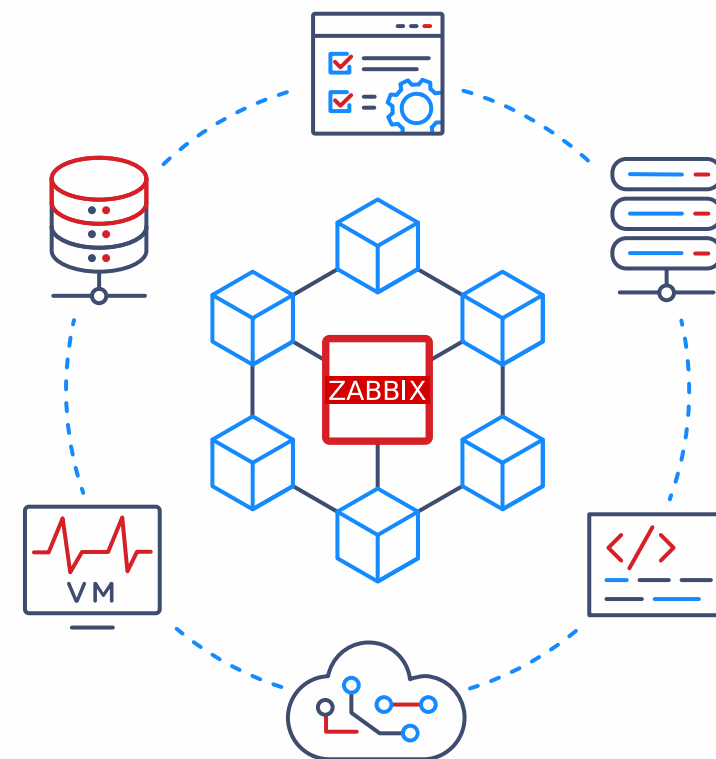


Zabbix Florida

- 12 CPUs
- 32 RAM
- 30 GB SO em NVME
- 100 GB em RAID 5

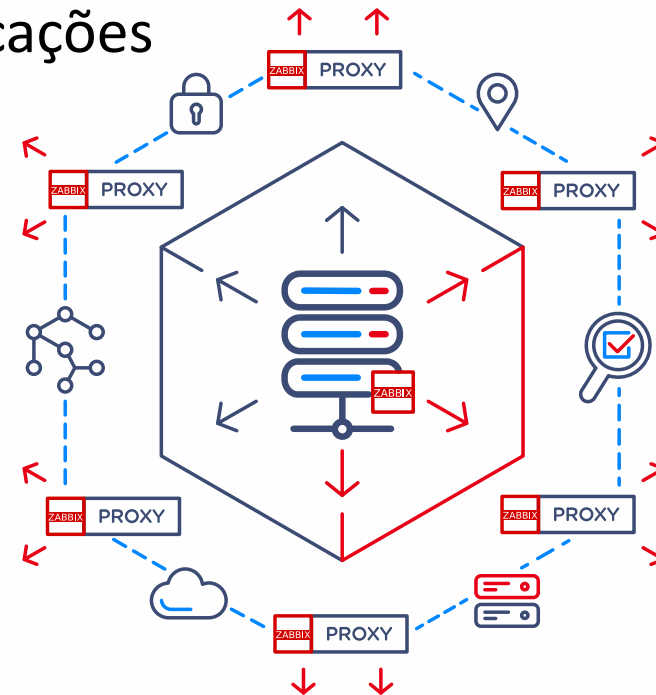
Por que MSPs escolhem o Zabbix?

- Monitoramento abrangente
- Integração com outras ferramentas
- Alertas personalizados
- Custo-benefício
- Comunidade ativa



Funcionalidades do Zabbix para gerenciamento de riscos

- Monitoramento de dispositivos, servidores e aplicações
- Monitoramento de redes e conexões
- Monitoramento de logs e eventos
- Monitoramento de segurança

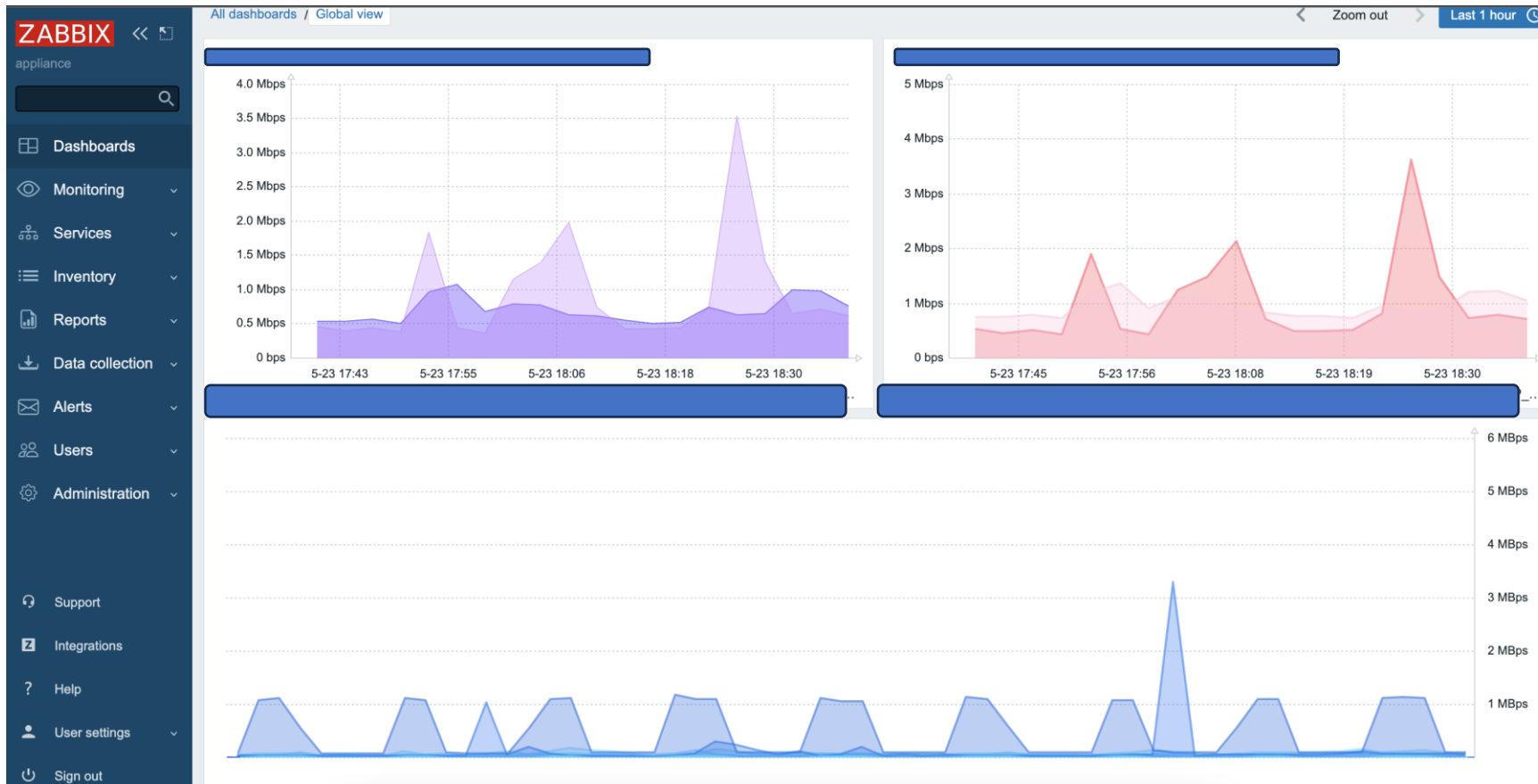


Benefícios do Zabbix para MSPs

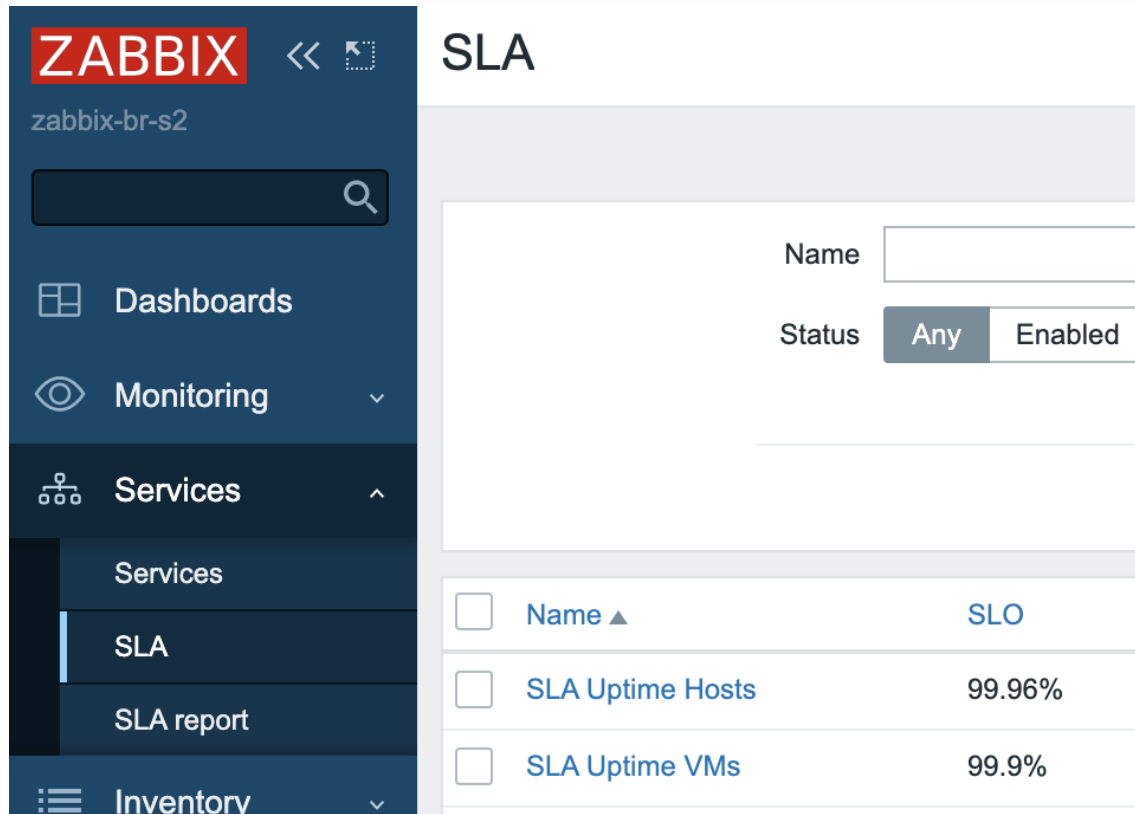
- Melhoria na produtividade e eficiência
- Redução de custos operacionais
- Relatórios
- Alertas e notificações
- Automatização de ações



Segurança



Relatórios e auditorias

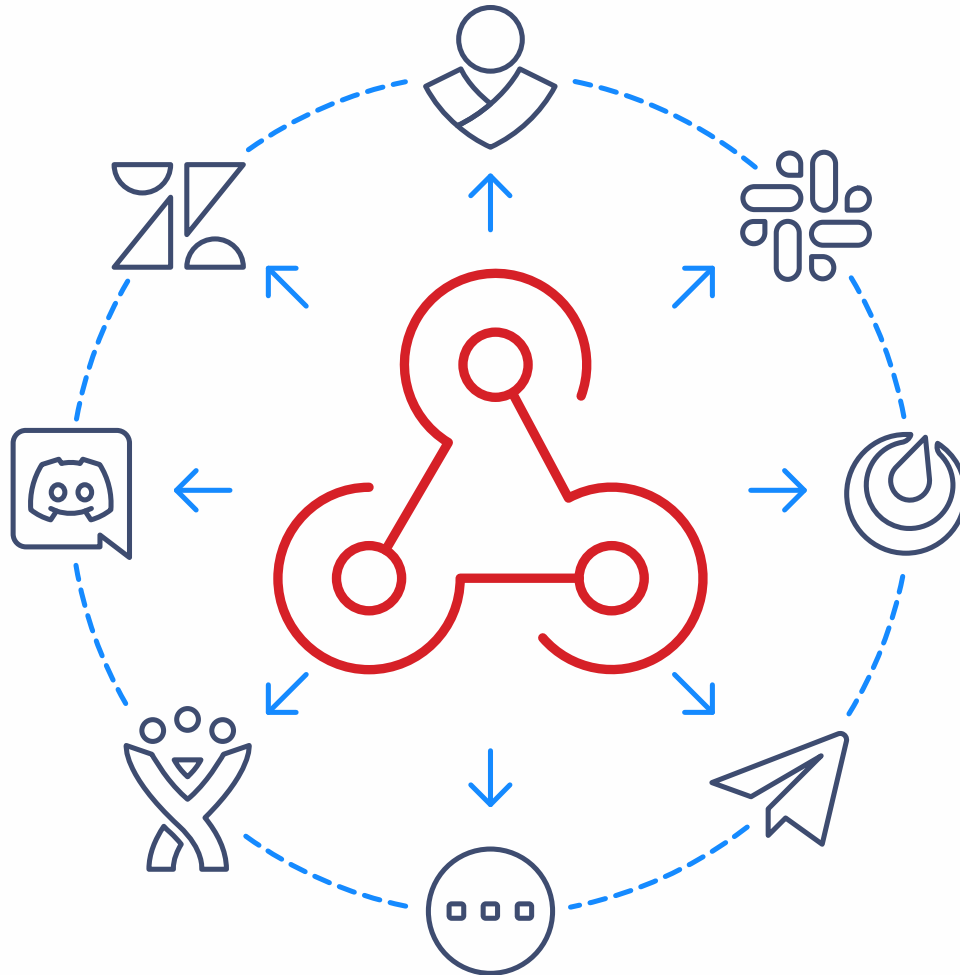


The screenshot shows the ZABBIX interface for configuring SLAs. The left sidebar contains navigation options: Dashboards, Monitoring, Services (expanded), and Inventory. The main content area is titled 'SLA' and includes a search bar, a 'Name' input field, and a 'Status' dropdown menu with options 'Any' and 'Enabled'. Below these fields is a table listing existing SLAs.

<input type="checkbox"/>	Name ▲	SLO
<input type="checkbox"/>	SLA Uptime Hosts	99.96%
<input type="checkbox"/>	SLA Uptime VMs	99.9%



Alertas e notificações



ZABBIX

zabbix-br-s2

Dashboards

Monitoring

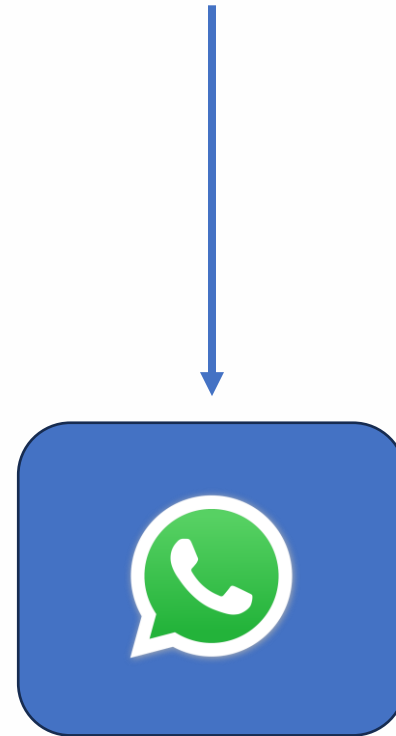
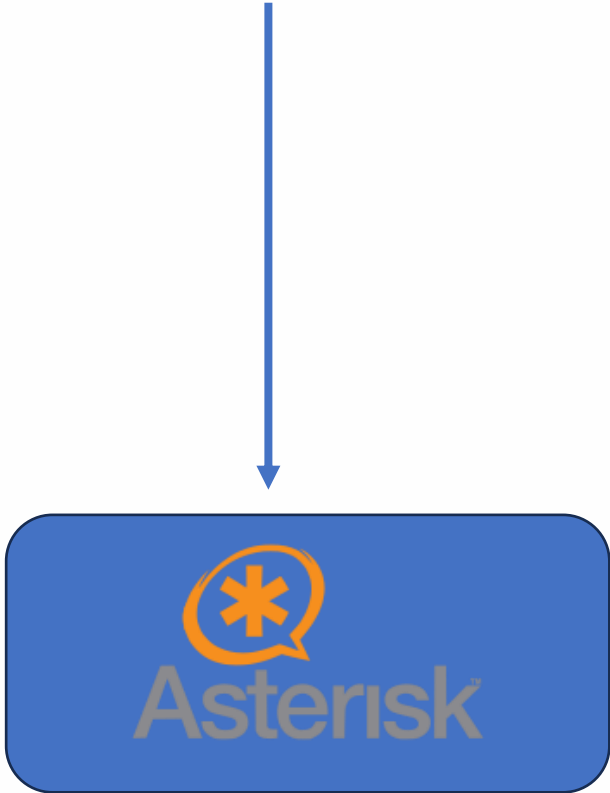
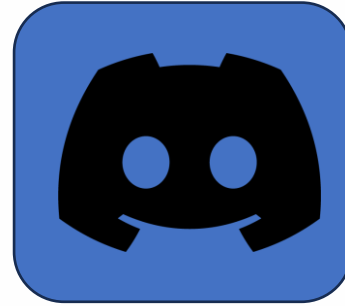
Services

User profile: OPDC


User Media 3 Messaging

Media	Type	Send to	When active	Use if severity	Status	Action
	Discord	https://discord[redacted]	1-7,00:00-24:00	N I W A H D	Enabled	Edit Remove
	Discord	https://paine[redacted]	1-7,00:00-24:00	N I W A H D	Enabled	Edit Remove
	Discord	https://pbx[redacted]	1-7,03:00-11:00	N I W A H D	Enabled	Edit Remove
	Add					





suporte-geral Canal do Suporte em geral

 OPEN NOC BR2 **BOT** Hoje às 11:46

OK: Unavailable per 2 minutes by ICMP ping @ [REDACTED]

Host
[REDACTED]

Recovery time	Severity	Operational data
14:46:34 2023.05.14	Disaster	1

Event ID: 182543037

OK: CPU usage is 91.74 % @ VM- [REDACTED]

Host: VM-[REDACTED]

Recovery time: 17:58:52 2023.05.14

Severity: Disaster

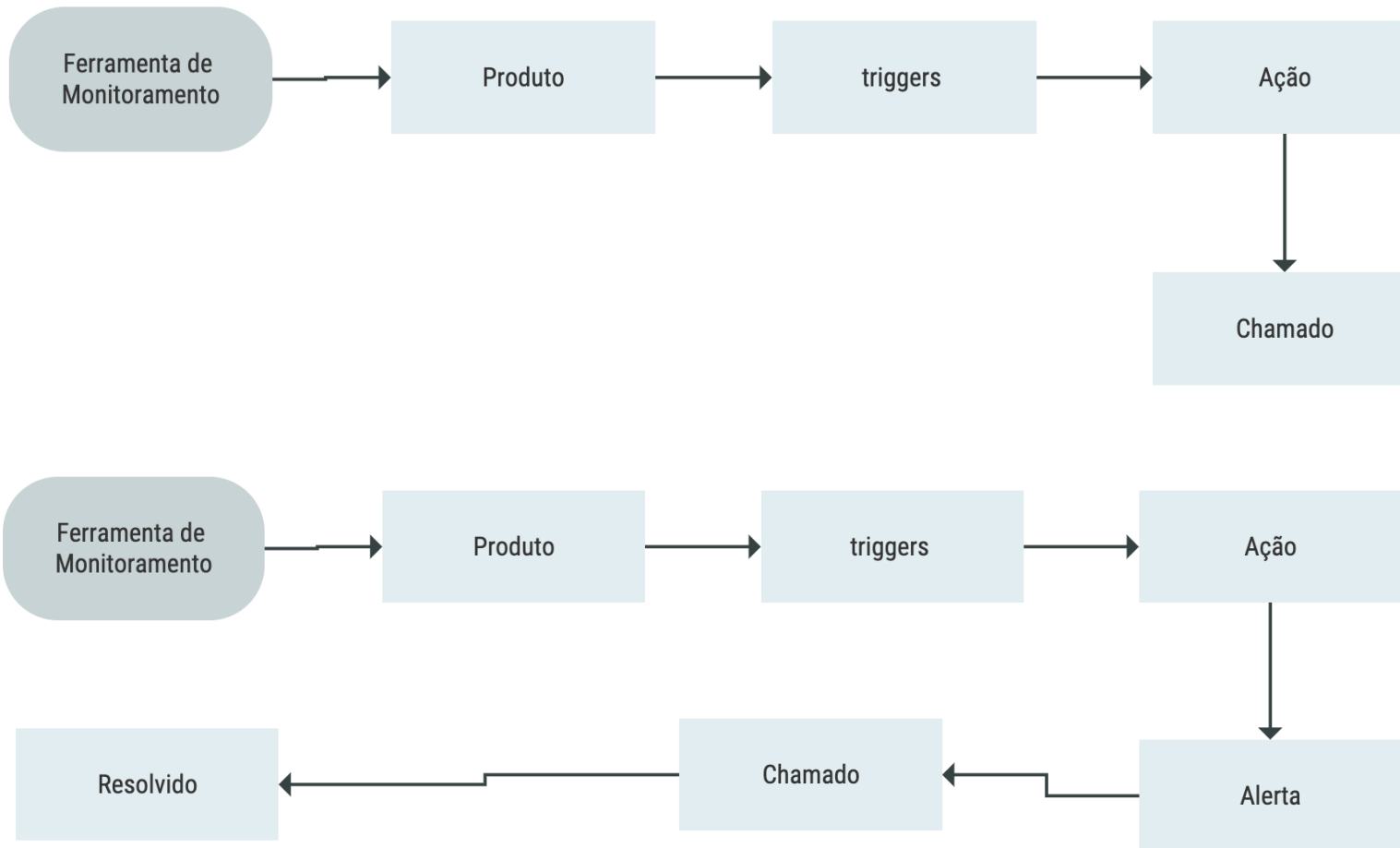
Operational data: 1.51 %

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OPEN NOC BR2

14:58

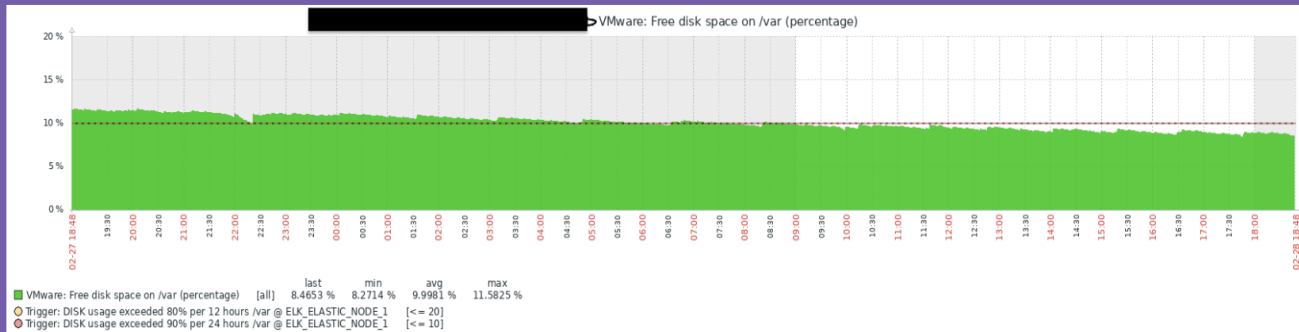




Automatização de ações



📎 Arquivo enviado: monitoring-graph-12231811-2023-02-28-15-48-34.png | Suporte em 28/02/2023 15:48:34



Download

Abertura do Chamado #17420 - 28/02/2023 15:48:32

PROBLEM: DISK usage exceeded 90% per 24 hours /var @ [REDACTED]
Event ID: 12231811
Report by ZABBIX-US-S2



Conversa

Suporte [redacted]

Fechamento automático pelo sistema

Editar

🔒 Visível apenas para suporte

Suporte [redacted]

OK: DISK usage exceeded 90% per 24 hours /var @ [redacted]

Event ID: 12231811

Report by ZABBIX-US-S2

SUPOTE OPEN DATACENTER - OPEN [redacted]

Editar





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Case de sucesso



“Às vezes a gente tá gastando muito com soluções de monitoramento... E tudo isso poderia ser convertido em cerveja”



Perguntas?

Obrigado!!