

ZABBIX 7.0

# Browser Monitoring

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# Synthetic web monitoring

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Synthetic Monitoring involves simulating **user interactions** with a website using automated scripts to test functionality and monitor performance.

Key features:

- ▶ **Proactive Testing:** Performed regularly, even if there are no real users on the site.
- ▶ **Scenario-Based Testing:** Can test specific scenarios, such as login processes, form submissions, or navigation flows.
- ▶ **Baselines and Benchmarks:** Helps in establishing performance baselines and benchmarks for comparison over time.

# Advanced scenarios

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Monitoring scenarios are created in JavaScript (Duktape engine)

Because browser item emulates a real browser, it is possible to:

- ▶ Log on and log out from the website
- ▶ Fill and submit different forms
- ▶ Navigate through multiple pages
- ▶ Collect values, attributes and properties of web page elements
- ▶ Create complex if - else scenarios

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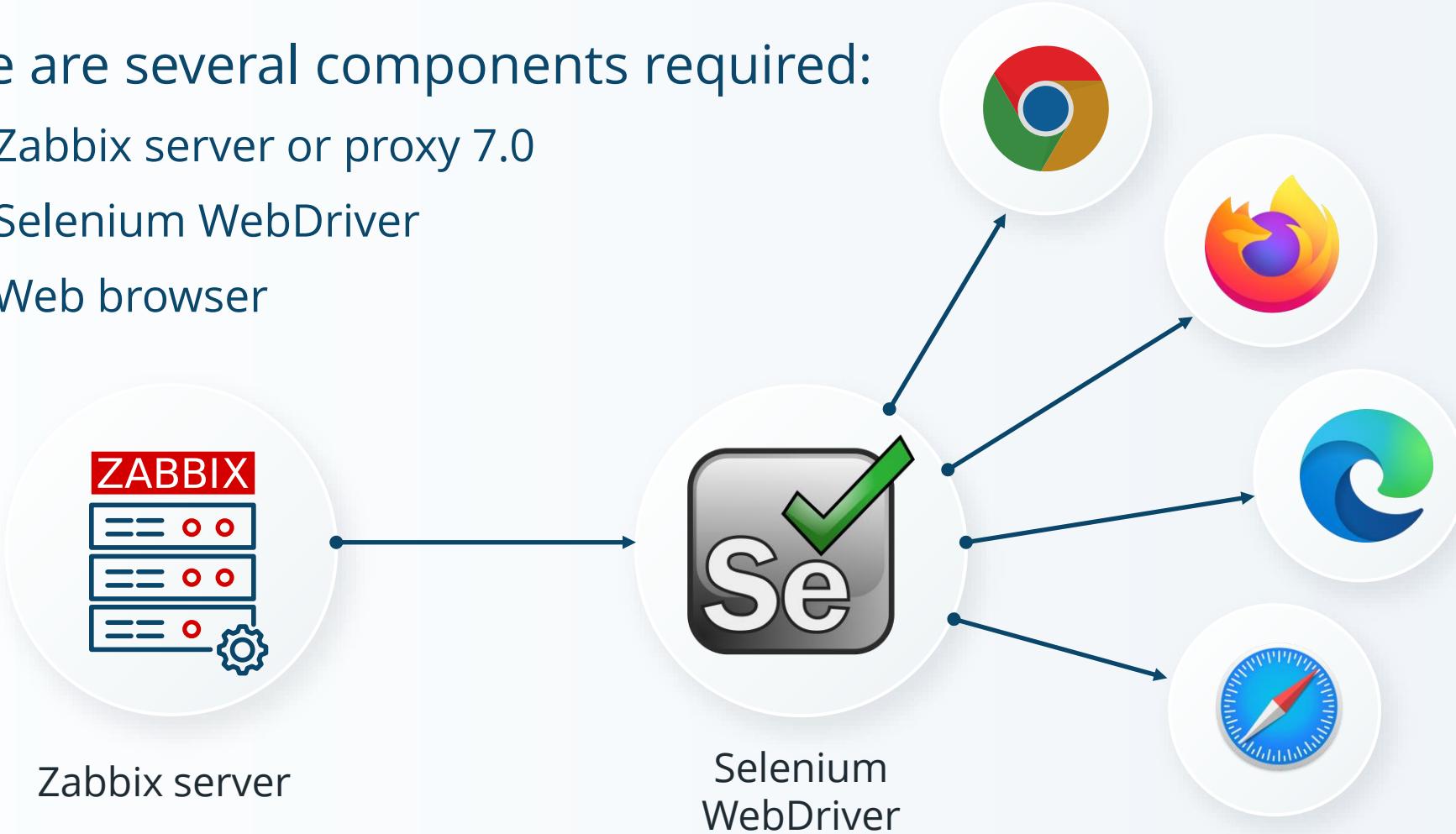
# Monitoring Environment Setup



# Monitoring requirements

There are several components required:

- ▶ Zabbix server or proxy 7.0
- ▶ Selenium WebDriver
- ▶ Web browser



# Zabbix server configuration

```
##### Browser monitoring #####
### Option: WebDriverURL
#      WebDriver interface HTTP[S] URL. For example http://localhost:4444 used with
#      Selenium WebDriver standalone server.
#
# Mandatory: no
# Default:
# WebDriverURL=
WebDriverURL=http://192.168.0.1:4444

### Option: StartBrowserPollers
#      Number of pre-forked instances of browser item pollers.
#
# Mandatory: no
# Range: 0-1000
# Default:
# StartBrowserPollers=1
StartBrowserPollers=3
```

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The Browser item



# Browser item

Zabbix 7.0 introduces new item type: Browser

New item

Item Tags Preprocessing

\* Name Zabbix website

Type Browser

\* Key website.get.data

Type of information Text

Parameters

Name	Value
<input type="text"/>	<input type="button" value="Remove"/>

Add

\* Script

```
var browser = new Browser(Browser.chromeOptions());
```

\* Update interval 1m

65346 characters remaining

Apply Cancel

JavaScript

```
1 var browser = new Browser(Browser.chromeOptions());  
2  
3 try {  
4     browser.navigate("http://example.com");  
5     browser.collectPerfEntries();  
6 }  
7 finally {  
8     return JSON.stringify(browser.getResult());  
9 }
```

# Browser item parameters

It is possible to send custom parameters to the JavaScript:

- ▶ Write name and value pairs in the Parameters
- ▶ Macros can be used as the browser item parameters

Parameters	Name	Value	Action
	browser	{\$BROWSER}	<a href="#">Remove</a>
	host	{HOST.HOST}	<a href="#">Remove</a>
	url	http://{\$IP}/{\$BRANCH}/zabbix.php	<a href="#">Remove</a>
<a href="#">Add</a>			

Usage in script:

```
var params = JSON.parse(value);

switch(params.browser) {
    case "Chrome":
        browser = new Browser(Browser.chromeOptions());
        ....
        browser.navigate(params.url);
        ....
        browser.findElement("link text", params.host).click();
```

# Browser item timeout

Data collection timeout can be specified for the browser item:

- ▶ On the Zabbix server level
- ▶ On the Zabbix proxy level
- ▶ On the individual item level

**Item override**

\* Timeout           

\* History        

Timeouts for item types	
* Zabbix agent	<input type="text" value="3s"/>
* Simple check	<input type="text" value="3s"/>
* SNMP agent	<input type="text" value="3s"/>
* External check	<input type="text" value="3s"/>
* Database monitor	<input type="text" value="3s"/>
* HTTP agent	<input type="text" value="3s"/>
* SSH agent	<input type="text" value="3s"/>
* TELNET agent	<input type="text" value="3s"/>
* Script	<input type="text" value="3s"/>
* Browser	<input type="text" value="60s"/>

# Browser item output

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The browser item collects all performance metrics in the JSON format.

Line '`browser.collectPerfEntries("open page");`' will result in:

```
{  
  "duration": 2.1230485439300537,  
  "performance_data": {  
    "details": [  
      {  
        "mark": "open page",  
        "navigation": {  
          "entry_type": "navigation",  
          "dom_content_loaded_event_start": 0.0943999999910593,  
          "domain_lookup_start": 0.001299999970197678,  
          "tls_negotiation_time": 0.002099999940395355,  
          "request_start": 0.002099999940395355,  
          "redirect_start": 0,  
          "load_event_start": 0.096,  
          "name": "http://192.168.6.197/zabbix-7.0/zabbix.php?action=host.list",  
          "connect_end": 0.001299999970197678,  
          .....  
        }  
      ]  
    }  
  }  
}
```



# Individual metrics

Possible to return a single value or to collect multiple metrics.

Data are extracted from the browser item using dependent items:

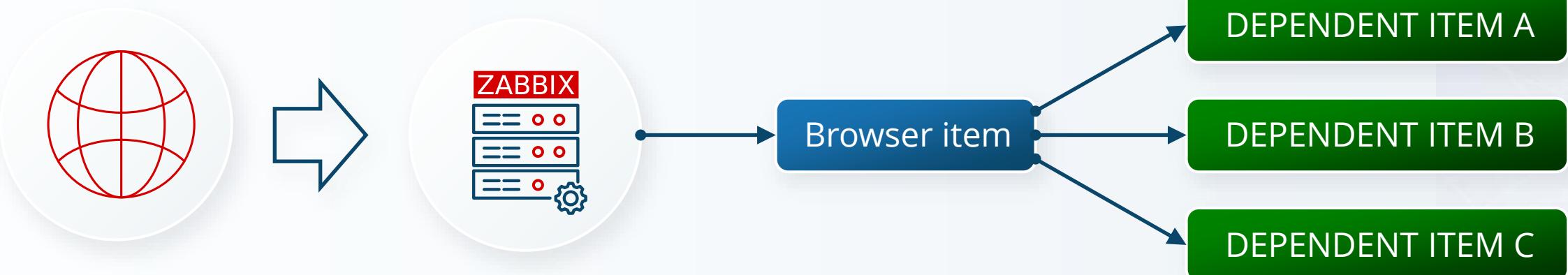
- ▶ Browser item collects data in JSON format
- ▶ Dependent items use the JSONPath preprocessing step to extract data

Preprocessing steps	Name	Parameters
1:	JSONPath	\$.performance_data.summary.navigation.dns_lookup_time
2:	Custom multiplier	0.001

[Add](#)

# Browser item and dependent items

Name ▾	Triggers	Key	Interval	History	Trends	Type	Status
Website Get data		website.get.data	5m	0		Browser	Enabled
Website Get data: Navigation response time		website.navigation.response_time	31d	0		Dependent item	Enabled
Website Get data: Navigation request time		website.navigation.request_time	31d	0		Dependent item	Enabled
Website Get data: Navigation encodedBody size		website.navigation.encoded_size	31d	0		Dependent item	Enabled
Website Get data: Navigation domContentLoaded time		website.navigation.dom_content_loaded_time	31d	0		Dependent item	Enabled
Website Get data: Navigation DNS lookup time		website.navigation.dns_lookup_time	31d	0		Dependent item	Enabled



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# Screenshots



# Taking screenshots

The browser item can take screenshot from the monitored pages:

- ▶ To take a screenshot of the page – use the `getScreenshot()` method
- ▶ Screenshot is included in the JSON object in base64 format
- ▶ It is extracted into a binary dependent item

Item

Item Tags 1 Preprocessing 1

\* Name Website Screenshot

Type Dependent item

\* Key website.screenshot

Select

Type of information Binary

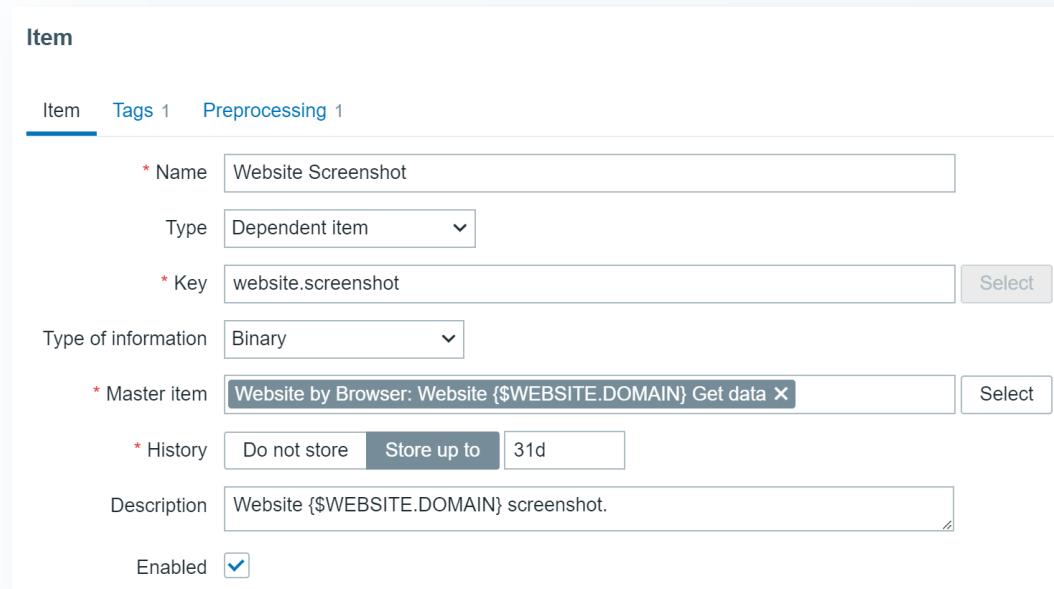
\* Master item Website by Browser: Website \${WEBSITE.DOMAIN} Get data

Select

\* History Do not store Store up to 31d

Description Website \${WEBSITE.DOMAIN} screenshot.

Enabled

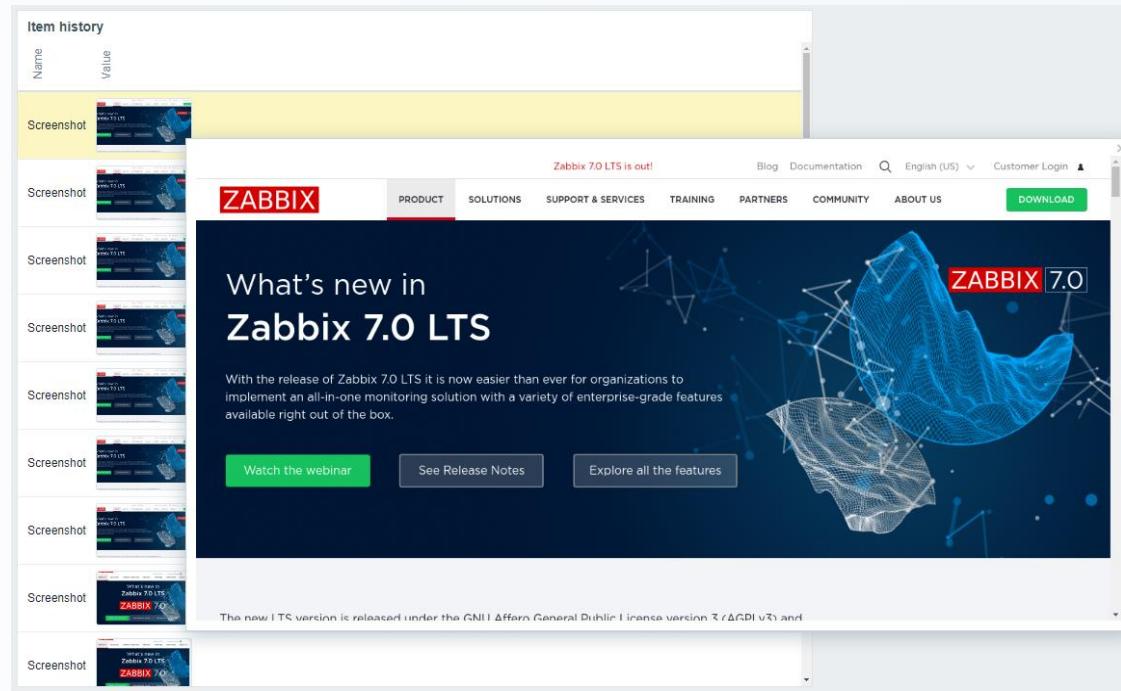


## Important:

Only dependent items have type of information Binary.

# Item history widget example

- ▶ Default screenshot size is 1920 x 1080 px.
- ▶ Supported screenshot size: up to 8000 x 8000 px.
- ▶ Screenshot can be displayed using the "Item history" widget.
- ▶ Screenshot size is specified by the `setScreenSize(x,y)` method.



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# Objects and methods



# Objects in browser item script

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1. Browser object – manages the session throughout the whole item execution (initialize session => execute all actions in script => close session).
2. Element - an element that is found on the opened web page.
3. Cookie - a cookie returned by the `getCookies()` method.
4. Alert – a web page alert returned by the `getAlert()` method.
5. Result – represents the gathered statistics data gathered by `getResult()` method. Contains the following:
  1. Session statistics (for example total session duration)
  2. Error information (if such occurred)
  3. Performance data (if such collected)
  4. Any collected data that is written directly to the result object

# Browser object methods

Area	Methods
Retrieving predefined browser options	<ul style="list-style-type: none"><li>• chromeOptions()</li><li>• firefoxOptions()</li><li>• edgeOptions()</li><li>• safariOptions()</li></ul>
Timeout management	<ul style="list-style-type: none"><li>• setScriptTimeout(timeout)</li><li>• setSessionTimeout(timeout)</li><li>• setElementWaitTimeout(timeout)</li></ul>
Collecting data	<ul style="list-style-type: none"><li>• collectPerfEntries(mark)</li><li>• getRawPerfEntries()</li><li>• getResult()</li><li>• getScreenshot()</li></ul>
Error related operations	<ul style="list-style-type: none"><li>• getError()</li><li>• setError(message)</li><li>• discardError()</li></ul>
URL and page related operations	<ul style="list-style-type: none"><li>• navigate(url)</li><li>• getUrl()</li><li>• getPageSource()</li><li>• getAlert()</li><li>• getCookies()</li><li>• addCookie(cookie)</li></ul>
Locating elements on page	<ul style="list-style-type: none"><li>• findElement(strategy, selector)</li><li>• findElements(strategy, selector)</li></ul>

# Element object methods

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Method	Description
<code>getAttribute(name)</code>	Return the value of the given attribute of the object, for example: class, id, style, display e.t.c.
<code>getProperty(name)</code>	Return the value of the given property of the object, for example: className, baseURI e.t.c.
<code>getText()</code>	Return element text.
<code>click()</code>	Click on element.
<code>sendKeys(keys)</code>	Send keys to element. Method is used for filling data into editable elements.
<code>clear()</code>	Remove the content of editable element

# Alert and Cookie objects

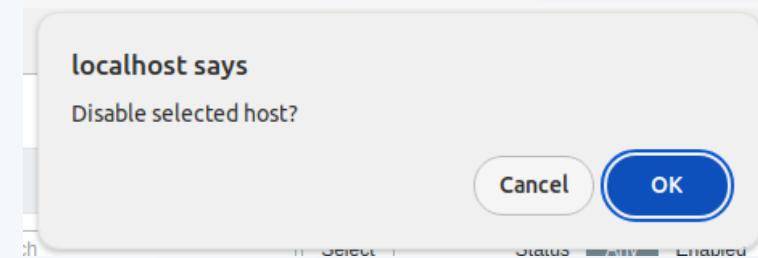
- ▶ Alert object is returned by the *getAlert()* method.
- ▶ Alert object has the following methods:
  - *accept()*
  - *dismiss()*
- ▶ Cookie object is returned by the *getCookies()* method.
- ▶ Cookie object doesn't have any methods

Script:

```
browser.navigate(params.url);
browser.addCookie(JSON.parse(params.cookie));
result = browser.getCookies();
```

Output:

```
[{"domain":"192.168.6.197","expiry":1753169400,"httpOnly":true,"name":"🔥 Zabbix 7.0","path":"/zbx-24473-6.5","sameSite":"Lax","secure":false,"value":"Best release ever"}, {"domain":"192.168.6.197","httpOnly":true,"name":"zbx_session","path":"/zbx-24473-6.5","sameSite":"Lax","secure":false,"value":"eyJzZXNzaW9uaWQiOiIyZmZTg0ODM1MTRhNTk2Y2I1OWY2M2NiMTk0Njc1ZCIsInNpZ24iOiJm2E0YjgyZTJIzmlzODQwZWZmMzU1OWMyMzM3OGQ0NzJkOWJkMDYwNmFhMzQzYzdIZTzkZWEyZDgyNGI1NzIzIn0%3D"}]
```



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How to ...

# Start browser in headless or normal mode

It is possible to make selenium to actually launch the browser normally.

Table shows examples of parameters to be overridden to make the item launch the browser in headless mode (default) and in normal mode:

Browser	Headless mode	Normal mode
Chrome	browser = new Browser(Browser.chromeOptions());	var opts = Browser.chromeOptions(); opts.capabilities.alwaysMatch['goog:chromeOptions'].args = []; var browser = new Browser(opts);
Firefox	browser = new Browser(Browser.firefoxOptions());	var opts = Browser.firefoxOptions(); opts.capabilities.alwaysMatch['moz:firefoxOptions'].binary = '/usr/bin/firefox'; opts.capabilities.alwaysMatch['moz:firefoxOptions'].args = []; var browser = new Browser(opts);
Edge	browser = new Browser(Browser.edgeOptions());	var opts = Browser.edgeOptions(); opts.capabilities.alwaysMatch['ms:edgeOptions'].binary = '/usr/bin/microsoft-edge'; opts.capabilities.alwaysMatch['ms:edgeOptions'].args = []; var browser = new Browser(opts);
Safari	-----	browser = new Browser(Browser.safariOptions());

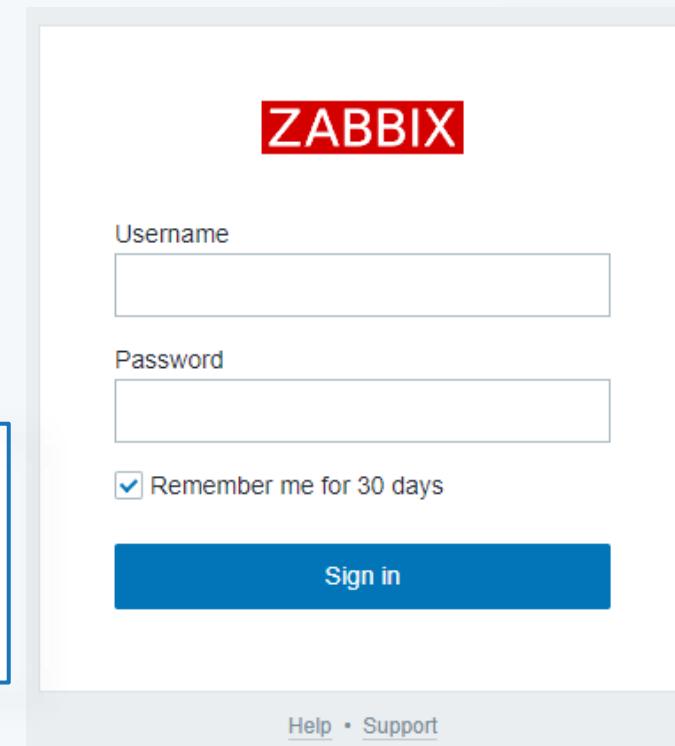
# Send values and click on elements (Login)

The below scenario performs the following actions:

- ▶ Locate “Username” field and send value “Admin”
- ▶ Locate “Password” field and send value “zabbix”
- ▶ Locate button “Sign in” and click on it

Script:

```
var params = JSON.parse(value);
browser = new Browser(Browser.chromeOptions());
browser.navigate(params.url);
browser.findElement("xpath", "//input[@id='name']").sendKeys("Admin");
browser.findElement("xpath", "//input[@id='password']").sendKeys("zabbix");
browser.findElement("xpath", "//button[@id='enter']").click();
```



# Locate page elements

The following strategies can be used to locate page elements:

- ▶ CSS selector
- ▶ Link text
- ▶ Partial link text
- ▶ Tag name
- ▶ Xpath

Name	Items	Triggers	Graphs	Discovery	Web	Interface	Proxy	Templates	Status
Browser item host	Items 20	Triggers	Graphs	Discovery 1	Web				Disabled
Browser Template host	Items 27	Triggers 3	Graphs 2	Discovery	Web			Website by Browser	Enabled
Zabbix server	Items 144	Triggers 77	Graphs 26	Discovery 5	Web 127.0.0.1:10050			Linux by Zabbix agent, Zabbix server health	Enabled

Script:

```
result = browser.getResult();

result.submit_filter_text = browser.findElement("xpath", "//button[@name='filter_set']").getText();
result.zabbix_server_id = browser.findElement("link text", "Zabbix server").getAttribute("data-hostid");
result.disabled_button_text = browser.findElement("css selector", ".link-action.red").getText();
result.browser_host_count = browser.findElements("partial link text", "Browser ").length;
result.header_id = browser.findElement("tag name", "h1").getAttribute("id");
```

Output:

```
{"duration":1.1547865867614746,"submit_filter_text":"Apply","zabbix_server_id":"10084","disabled_button_text":"Disabled",
"browser_host_count":2,"header_id":"page-title-general"}
```

# Processing errors

- ▶ Both **browser errors** and **web driver errors** are thrown by Browser item methods.
- ▶ **Web driver errors** should be specifically set using the `setError()` method.
- ▶ Try => catch => finally statement should be used to retrieve the results.
- ▶ Screenshots of the page with error can be added.

Script:

```
var result, screenshot;
var params = JSON.parse(value);
var browser = new Browser(Browser.chromeOptions());
browser.setScreenSize(200,100);
try {
    browser.navigate(" http://zab bix.com ");
}
catch (err) {
    if (!(err instanceof BrowserError)) {
        browser.setError(err.message);
    }
    result = browser.getResult();
    result.error.screenshot = browser.getScreenshot();
}
finally {
    return JSON.stringify(result);
}
```

Output:

```
{"duration":0.3499610424041748,"error":{"http_status":500,"code":"unknown error","message":"cannot open url: unknown error: net::ERR_NAME_NOT_RESOLVED\n(Session info: chrome=123.0.6312.122)","screenshot":"VBORw0KGgoAAAANSUhEUgAAAMgAAAANCAYAAADsfSGZAAAAXNSR0IArs4c6QAAAIxJREFUalHt2k0KgCAQQOExupAn8mxeYS7iXbyAbStG6McgnPft0gl3DxkotNaaABOrT7+dhl6EmAyBALXVFVUtbtPIHBrH0YvEgKBS1YQ1lpSMfs3gp69CTAD9WSrn8boxRhBsEHnCDADeIMz1nPPhmSEdLp1D6K0RCNzaB2HFicwg8IBfTYCPbMveNXMscoyAAAAAEIFTkSuQmCC"}}
```

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Out-of-box monitoring

# Website by Browser template

Zabbix 7.0 comes with the "Website by Browser" template

**Template**

Template Tags 2 Macros 9 Value mapping

\* Template name Website by Browser

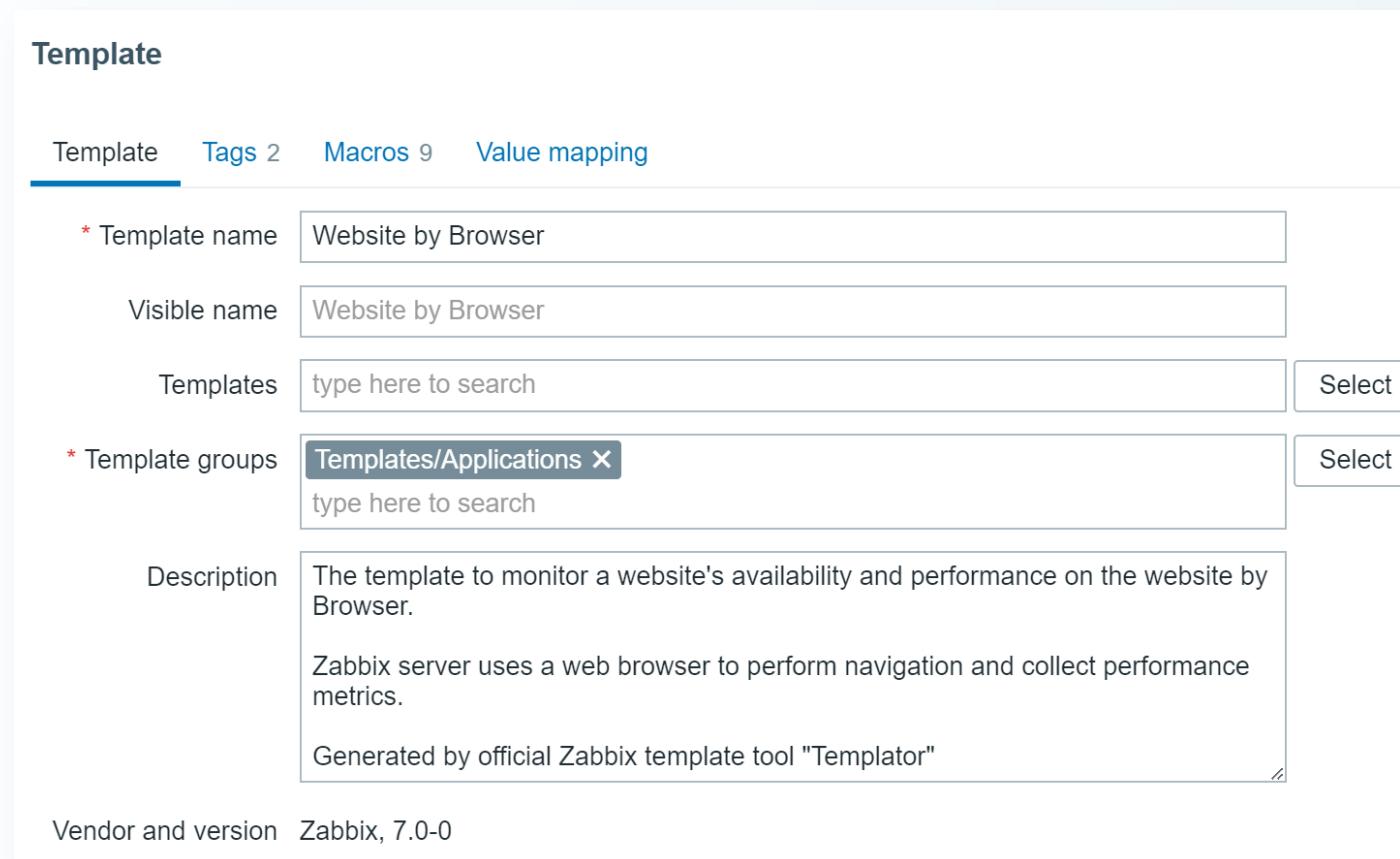
Visible name Website by Browser

Templates type here to search Select

\* Template groups Templates/Applications X Select  
type here to search

Description The template to monitor a website's availability and performance on the website by Browser.  
Zabbix server uses a web browser to perform navigation and collect performance metrics.  
Generated by official Zabbix template tool "Templator"

Vendor and version Zabbix, 7.0-0



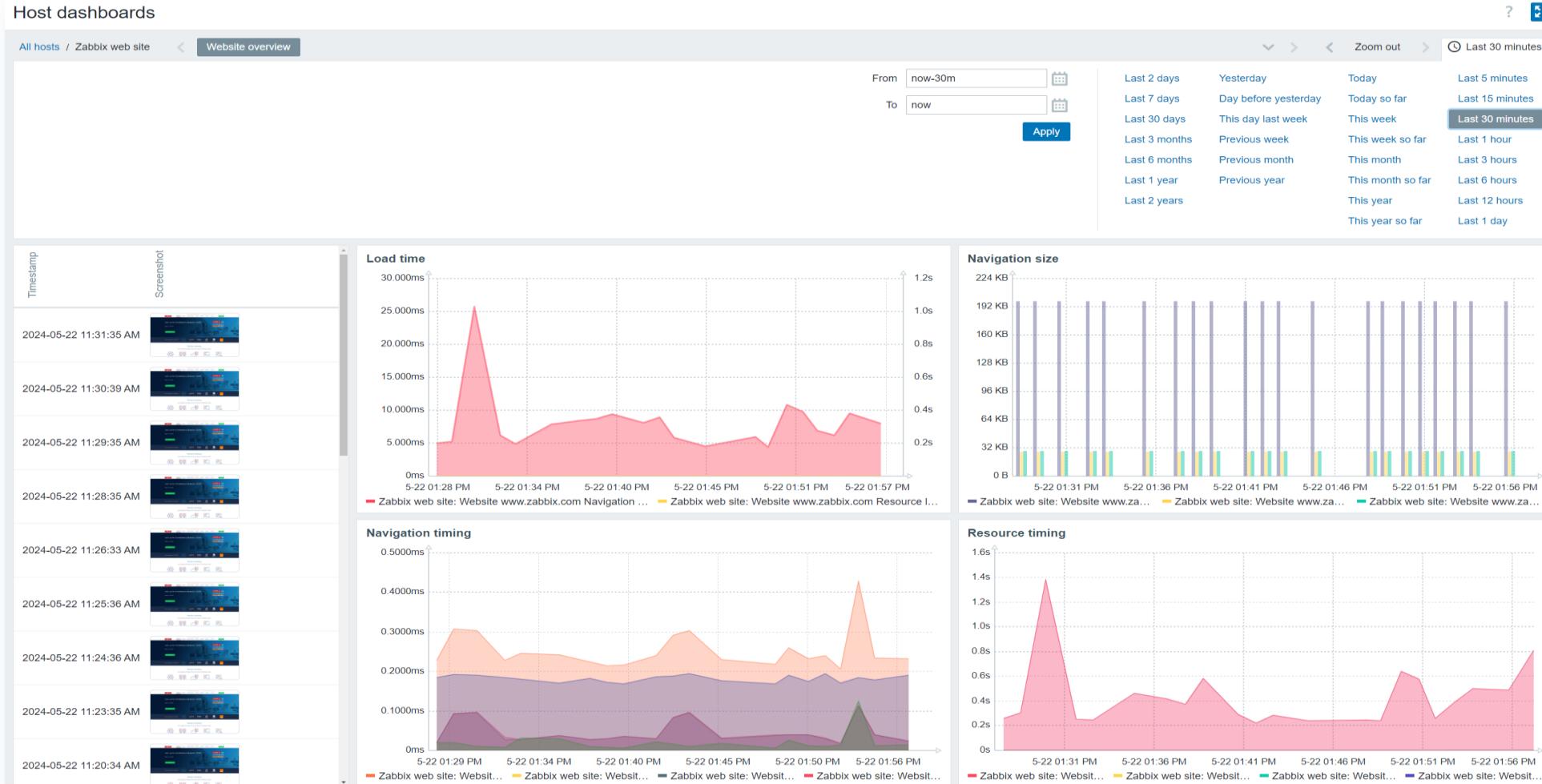
# Template content

---

The new template includes:

- ▶ A "Browser" item with a data collection script
- ▶ 26 dependent items for individual metrics
- ▶ 3 predefined triggers
  - Failed to get metrics data
  - Website navigation load time is too long
  - Website resource load time is too long
- ▶ 9 User macros (browser type, website domain, screenshot dimensions, etc)
- ▶ 2 predefined graphs
- ▶ A host dashboard

# Result



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Thank you

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