



ZABBIX 2014 Conference

THE BIGGEST INTERNATIONAL EVENT
Dedicated to Zabbix Monitoring Solution

Riga, Latvia | 12-13 September

ZABBIX Monitoring Solution

Logitoring :

log-driven monitoring

and

the Rocket science

ZABBIX 2014
Conference

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Topic goal:

talking about a common way of delivering, storing and analyzing monitoring/log/trace data flows.

In brief:

Does log-driven monitoring fits all needs?

Metrics in monitoring and logging

**By log-driven monitoring – to
dataflow -driven services.**

Rsyslog event transport

Let's try. Live test case

IT Monitoring - sum of methods used to collect defined metrics using checks.

Monitoring ~ protocol/agent,
desired data descr, centralized
storage, notifications

= Reactive

**What is the classical
monitoring metric?**

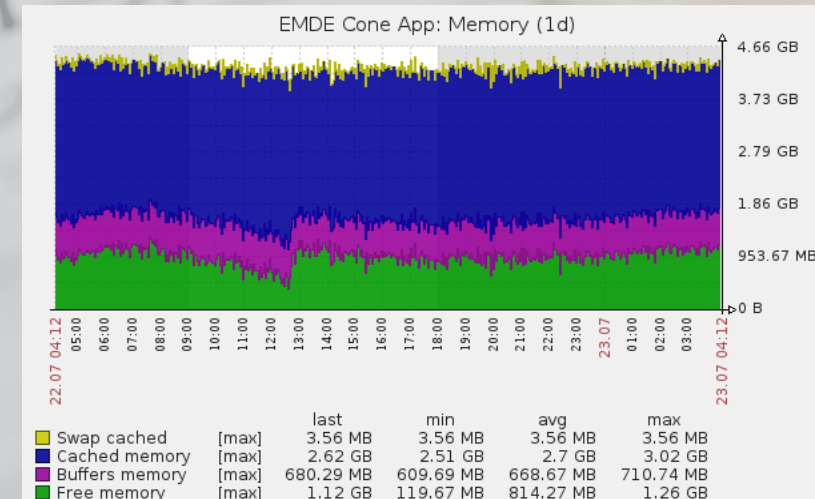
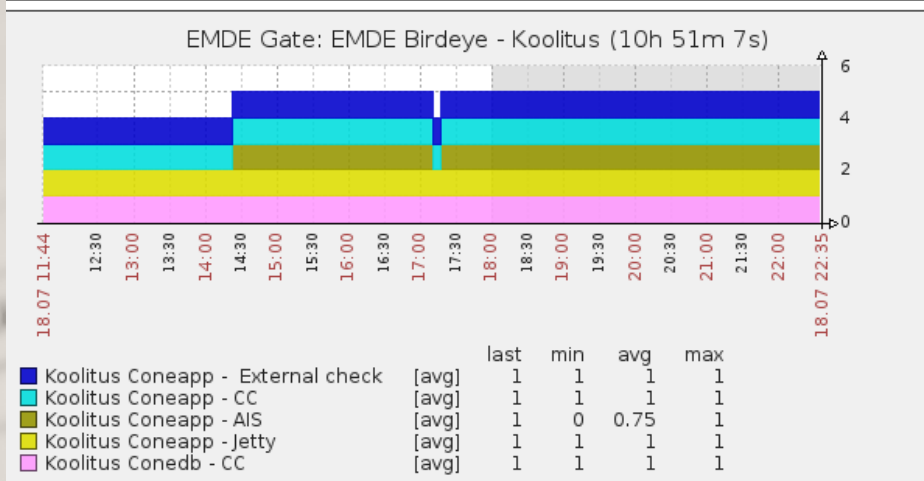
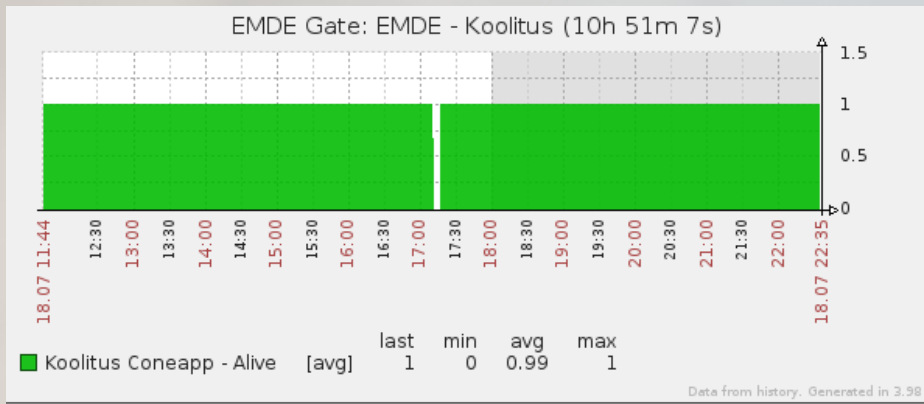
Numeric! (int/bool/etc)



Metrics in monitoring and logging

Classical monitoring interfaces

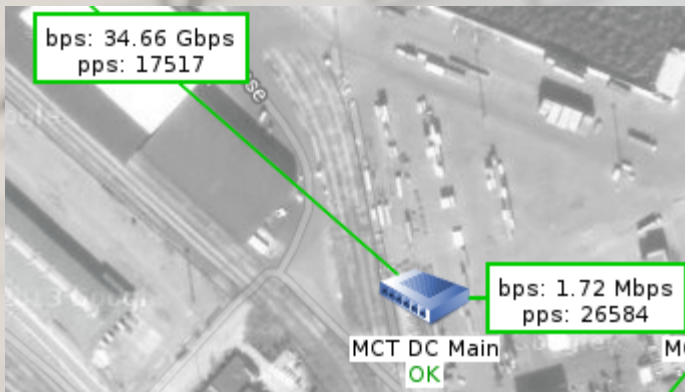
- Zabbix
- Nagios



Monitoring is usually used for:

- Servers status dashboard creation
- IT-administrators notification
- Numeric info visualization
- IT-inventory

Monitoring In brief:



- Schema-based
- Use common network protocols or agents
- Stored data not reusable
- Needs by IT technics/admins

IT Logging - sum of methods used to collect pass-through flows information.

Logs ~ syslog, pid/severity/
program, transport, centralized
storage.

= Proactive

**What is the classical
logs metric?**

String!

```
Server:20080913-131707.dat [ANSI]
Server:20080913-131748.dat [Server:20080913-131707.dat]
File Edit View Preferences Help
C:\Program Files\AcGIS\server\user\log\Server-20080913-131707.dat (5.7 KB)
[log time="2008-09-13T17:13:43" type="WARNING" code="10801" target="sanfrancisco.MapServer" methodName="MapServer.Connect" machine="visi
[log time="2008-09-13T17:13:43" type="WARNING" code="10801" target="sanfrancisco.MapServer" methodName="MapServer.Connect" machine="visi
[log time="2008-09-13T17:13:44" type="WARNING" code="10801" target="sanfrancisco.MapServer" methodName="MapServer.Connect" machine="visi
[log time="2008-09-13T17:13:45" type="WARNING" code="2003" target="Server" thread="716">Configuration Geometry.GeometryServer is not fou
[log time="2008-09-13T17:13:54" type="WARNING" code="2003" target="Server" thread="3248">Configuration sanfrancisco.MapServer is not fou
[log time="2008-09-13T17:13:10" type="WARNING" code="2003" target="Server" thread="716">Configuration sanfrancisco.MapServer is not fou
[log time="2008-09-13T17:13:10" type="WARNING" code="2003" target="Server" thread="3248">Configuration sanfrancisco.MapServer is not fou
[log time="2008-09-13T17:13:10" type="WARNING" code="2003" target="Server" thread="3248">Configuration sanfrancisco.MapServer is not fou
[log time="2008-09-13T17:13:10" type="WARNING" code="2003" target="Server" thread="3248">Configuration sanfrancisco.MapServer is not fou
[log time="2008-09-13T17:13:10" type="WARNING" code="2003" target="Server" thread="3248">Configuration sanfrancisco.MapServer is not fou
[log time="2008-09-13T17:13:12" type="WARNING" code="10801" target="sanfrancisco.MapServer" methodName="MapServer.Connect" machine="visi
[log time="2008-09-13T17:13:12" type="WARNING" code="10801" target="sanfrancisco.MapServer" methodName="MapServer.Connect" machine="visi
[log time="2008-09-13T17:13:12" type="WARNING" code="10801" target="sanfrancisco.MapServer" methodName="MapServer.Connect" machine="visi
[log time="2008-09-13T17:13:43" type="ERROR" code="10000" target="TaloMap.MapServer" methodName="MapServer.GetTileCacheInfo" machine=
[log time="2008-09-13T17:13:43" type="ERROR" code="10000" target="TaloMap.MapServer" methodName="MapServer.GetTileCacheInfo" machine=
[log time="2008-09-13T17:13:42" type="ERROR" code="10000" target="TaloMap.MapServer" methodName="MapServer.GetTileCacheInfo" machine=
[log time="2008-09-13T17:13:42" type="ERROR" code="10000" target="TaloMap.MapServer" methodName="MapServer.GetTileCacheInfo" machine=
[log time="2008-09-13T17:13:43" type="WARNING" code="2003" target="Server" thread="124">Configuration Geometry.GeometryServer is not fou
[log time="2008-09-13T17:13:43" type="WARNING" code="2003" target="Server" thread="124">Configuration test.MapServer is not found.</Msg
[log time="2008-09-13T17:13:43" type="WARNING" code="2003" target="Server" thread="2960">Configuration test.MapServer is not found.</Msg
[log time="2008-09-13T17:13:43" type="WARNING" code="2003" target="Server" thread="2960">Configuration test.MapServer is not found.</Msg
[log time="2008-09-13T17:13:43" type="WARNING" code="2003" target="Server" thread="2960">Configuration test.MapServer is not found.</Msg
[log time="2008-09-13T17:13:43" type="WARNING" code="2003" target="Server" thread="2960">Configuration test.MapServer is not found.</Msg
[log time="2008-09-13T17:13:43" type="WARNING" code="2003" target="Server" thread="2960">Configuration test.MapServer is not found.</Msg
[log time="2008-09-13T17:13:43" type="ERROR" code="10000" target="test.MapServer" methodName="MapServer.GetTileCacheInfo" machine="visi
[log time="2008-09-13T17:13:43" type="ERROR" code="10000" target="TaloMap.MapServer" methodName="MapServer.GetTileCacheInfo" machine=
[log time="2008-09-13T17:13:43" type="ERROR" code="10000" target="MapFolder.TaloMap.MapServer" methodName="MapServer.GetTileCacheInfo
[log time="2008-09-13T17:13:43" type="ERROR" code="10000" target="test.MapServer" methodName="MapServer.GetTileCacheInfo" machine="visi
```


Metrics in monitoring and logging

Classical logging interfaces

Date	Facility	Severity	Host	Syslogtag	ProcessID	Message
Today 07:55:53	LOCAL0	NOTICE	FLO-XP	EvtSLog		The system time was changed. Process ID: 1200 Process Name: C:\Program Files\WMw ...
Yesterday 14:00:07	LOCAL0	NOTICE	FLO-XP	EvtSLog		A process has exited: Process ID: 3328 Image File Name: C:\Program Files\AVG\AVG ...
Yesterday 14:00:07	LOCAL0	NOTICE	FLO-XP	EvtSLog		A new process has been created: New Process ID: 3328 Image File Name: C:\Program ...
Yesterday 13:57:56	LOCAL0	WARNING	FLO-XP	EvtSLog		The Windows Firewall has detected an application listening for incoming traffic. ...
Yesterday 13:57:56	LOCAL0	WARNING	FLO-XP	EvtSLog		The Windows Firewall has detected an application listening for incoming traffic. ...
Yesterday 13:55:01	LOCAL0	NOTICE	FLO-XP	EvtSLog		Handle Closed: Object Server: Security Handle ID: 8464 Process ID: 1048 Image Fi ...
Yesterday 13:55:01	LOCAL0	NOTICE	FLO-XP	EvtSLog		Object Access Attempt: Object Server: Security Handle ID: 8464 Object Type: File ...
Yesterday 13:55:01	LOCAL0	NOTICE	FLO-XP	EvtSLog		Object Open: Object Server: Security Object Type: File Object Name: C:\WINDOWS\T ...
Yesterday 13:55:01	LOCAL0	NOTICE	FLO-XP	EvtSLog		A process has exited: Process ID: 4108 Image File Name: C:\Documents and Setting ...
Yesterday 13:55:00	LOCAL0	NOTICE	FLO-XP	EvtSLog		Handle Closed: Object Server: Security Handle ID: 2640 Process ID: 1048 Image Fi ...
Yesterday 13:55:00	LOCAL0	NOTICE	FLO-XP	EvtSLog		Object Access Attempt: Object Server: Security Handle ID: 2640 Object Type: File ...

- Loganalyzer
- Greylog

Logging is usually used for:

- Problem resolving
- Debugging & development
- Security access violation events storage

```
<DE0001I> Installed bundle 'org.eclipse.equinox.util' version '1.0.200'
<DE0001I> Installed configuration 'osgi.console.telnet' version '0.0.0'
<DE0001I> Installed configuration 'osgi.console.ssh' version '0.0.0'
<DE0001I> Installed plan 'org.eclipse.virgo.kernel.userregion.springdm' version '3.0.3'
<DE0004I> Starting plan 'org.eclipse.virgo.kernel.userregion.springdm' version '3.0.3'
<DE0005I> Started bundle 'org.springframework.osgi.core' version '1.2.2'
<DE0005I> Started bundle 'org.springframework.osgi.core' version '1.2.2'
<DE0004I> Starting bundle 'org.springframework.osgi.extender' version '1.2.2'
<DE0005I> Started bundle 'org.springframework.osgi.extender' version '1.2.2'
<DE0005I> Started bundle 'org.springframework.osgi.io' version '1.2.2'
<DE0004I> Starting bundle 'org.eclipse.virgo.kernel.agent.dm' version '1.3.0.v20110826'
<DE0005I> Started bundle 'org.eclipse.virgo.kernel.agent.dm' version '1.3.0.v20110826'
<DE0004I> Starting bundle 'org.eclipse.virgo.kernel.deployer.dm' version '1.3.0.v20110826'
<DE0005I> Started bundle 'org.eclipse.equinox.ds' version '1.3.0.v20110826'
<DE0004I> Starting bundle 'org.eclipse.equinox.util' version '1.0.200'
<DE0005I> Started bundle 'org.eclipse.virgo.kernel.deployer.dm' version '1.3.0.v20110826'
<DE0005I> Started bundle 'org.eclipse.equinox.util' version '1.0.200'
<DE0004I> Starting configuration 'osgi.console.telnet' version '0.0.0'
<DE0005I> Started configuration 'osgi.console.telnet' version '0.0.0'
<DE0004I> Starting configuration 'osgi.console.ssh' version '0.0.0'
<DE0005I> Started configuration 'osgi.console.ssh' version '0.0.0'
<DE0005I> Started plan 'org.eclipse.virgo.kernel.userregion.springdm' version '3.0.3'
<DE0000I> Installing plan 'org.eclipse.virgo.jetty.web' version '3.0.3'
<DE0000I> Installing bundle 'org.eclipse.jetty.osgi.boot' version '7.6.1'
<DE0000I> Installing bundle 'org.eclipse.virgo.web.dm' version '3.0.3'
<DE0001I> Installed bundle 'org.eclipse.virgo.web.dm' version '3.0.3'
<DE0001I> Installed plan 'org.eclipse.virgo.jetty.web' version '3.0.3'
<DE0004I> Starting plan 'org.eclipse.virgo.jetty.web' version '3.0.3'
<DE0004I> Starting bundle 'org.eclipse.jetty.osgi.boot' version '7.6.1'
<DE0005I> Started bundle 'org.eclipse.jetty.osgi.boot' version '7.6.1'
<DE0004I> Starting bundle 'org.eclipse.virgo.web.dm' version '3.0.3'
<DE0005I> Started bundle 'org.eclipse.virgo.web.dm' version '3.0.3'
```

Logging In brief:

- Schema-less
- Use syslog or API/REST
- Stored data are reusable
- Needs by developers

Do the data in monitoring is the same
as data in logging?

Yes, if:

- the data is well tokenized (known keys)

A=2, TO=me@z.com...

- the data have a common syntax
(JSON/CSV)

{ "A": "2", "TO": ["me@z.com", ...] }

Do the data in monitoring is the same
as data in logging?

Yes, if:

- the data have known type mapping
(“field TO = string”, “field ID = int”)

{ “A”：“int”, “TO”：“array” }

- storage layer use efficient
token/key/hash-based algorithms

“me@z.com”=>“me”, “z”, “com”

Do the data in monitoring **is the same**
as data in logging?

Yes, if:

- user UI/API can ask for mixed fields content using complex expressions (regexp/ranges/sorts)

```
"query_string" : {  
    "fields" : ["TO.*"],  
    "query" : "a AND com OR z"  
}
```

Do the data in monitoring have the **same** nature as data in logging?

Yes,

- Monitoring and logging are subsets of events
- Monitoring is mainly reactive
- Logging is mainly proactive

Events is a set includes all possible types of messages (monitoring, logging, JSON data exchange by HTTP or TCP, etc)

Metrics in monitoring and logging

**By log-driven monitoring -
to dataflow -driven
services.**

Rsyslog event transport

Let's try. Live test case

Log-driven monitoring -

a sum of techniques that provides access to logs events fields from high-level decision-maker application using complex expressions.

1. `{ haproxy_status=503},... { jmx_app1_status=500 }`
2. `"query_string" : {
 "fields" : ["haproxy_status","jmx_*_status"],
 "query" : ">=500"
}`
3. `action → notify admins`

LLD is superb

Discovery rules

Displaying 1 to 3 of 3 found

◀ [Template list](#) **Template:** [OS - Linux - Main](#) [Applications](#) (12) [Items](#) (44) [Triggers](#) (21) [Graphs](#) (6) [Screens](#) (0) [Discovery rules](#) (3) [Web scenarios](#) (0)

<input type="checkbox"/>	Name ↓↑	Items	Triggers	Graphs	Hosts	Key
<input type="checkbox"/>	OS - Linux - Disk Sizes: <u>Diskfree for {HOST.NAME}</u>	Item prototypes (4)	Trigger prototypes (5)	Graph prototypes (0)	Host prototypes (0)	module.diskfree[disk,name,T]
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>Diskstats for {HOST.NAME}</u>	Item prototypes (12)	Trigger prototypes (0)	Graph prototypes (4)	Host prototypes (0)	module.diskstats[disk,name,T]
<input type="checkbox"/>	OS - Linux - Network: <u>Network interfaces for {HOST.NAME}</u>	Item prototypes (16)	Trigger prototypes (0)	Graph prototypes (0)	Host prototypes (0)	module.netstats[iface,name,T]

<input type="checkbox"/>	Name ↓↑	Key	Interval	History	Trends	Type	Applications
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>IO currently active on {#DISKLABEL}</u>	module.diskstats[jo,active,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>IO weight on {#DISKLABEL}</u>	module.diskstats[jo,weight,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>Read bytes on {#DISKLABEL}</u>	module.diskstats[read,sectors,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>Read merged on {#DISKLABEL}</u>	module.diskstats[read,merged,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>Read ops/sec on {#DISKLABEL}</u>	module.diskstats[read,ops,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>SVCTM on {#DISKLABEL}</u>	module.diskstats[jo,svctm,{#DISKLABEL}]	30	30	1200	Calculated	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>Time on read on {#DISKLABEL}</u>	module.diskstats[read,ms,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>Time on write on {#DISKLABEL}</u>	module.diskstats[write,ms,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>Utilization on {#DISKLABEL}</u>	module.diskstats[jo,ms,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>Write bytes on {#DISKLABEL}</u>	module.diskstats[write,sectors,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>Write merged on {#DISKLABEL}</u>	module.diskstats[write,merged,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common
<input type="checkbox"/>	OS - Linux - Disk Stats: <u>Write ops/sec on {#DISKLABEL}</u>	module.diskstats[write,ops,{#DISKLABEL}]	0	30	1200	Zabbix trapper	Disk.Stats.Common

Discovery rule

Parent discovery rules [OS - Linux - Disk Stats](#)

Name

Type

Key

Keep lost resources period (in days)

Filter Macro Regexp

Allowed hosts

Description

Enabled

LLD is superb

All items are trappers

Items are created by
JSON POST using
external CMDB
database

Parent items [OS - Linux - Disk Stats](#)

Name

Type

Key

Type of information

Data type

Units

Use custom multiplier

History storage period (in days)

Trend storage period (in days)

Store value

Show value [show value mappings](#)

Fast-as-light Erlang Zabbix sender

```
-module(task_diskfree).
-export([handler/2]).
-import(os,[cmd/1]).
-import(mon_util,[
    disk_settings/3, disk_parse_send/4,
    nocol/0, strcol/1, intcol/1, npercentcol/1
]).

handler(Msg,{new_state, Settings, TaskSettings, Send} ->
    handler(Msg,disk_settings(Settings, TaskSettings, Send));
handler(ask, State) ->
    disk_parse_send(State, "diskfree", cmd("df"), [
        strcol("name"), intcol("size,total"), intcol("size,used"),
        intcol("size,free"), npercentcol("size,pfree"), strcol("mountpoint")
    ]),
    disk_parse_send(State, "diskfree", cmd("df -i"), [
        strcol("name"), intcol("inode,total"), intcol("inode,used"),
        intcol("inode,free"), npercentcol("inode,pfree"), strcol("mountpoint")
    ]),
    State.
```

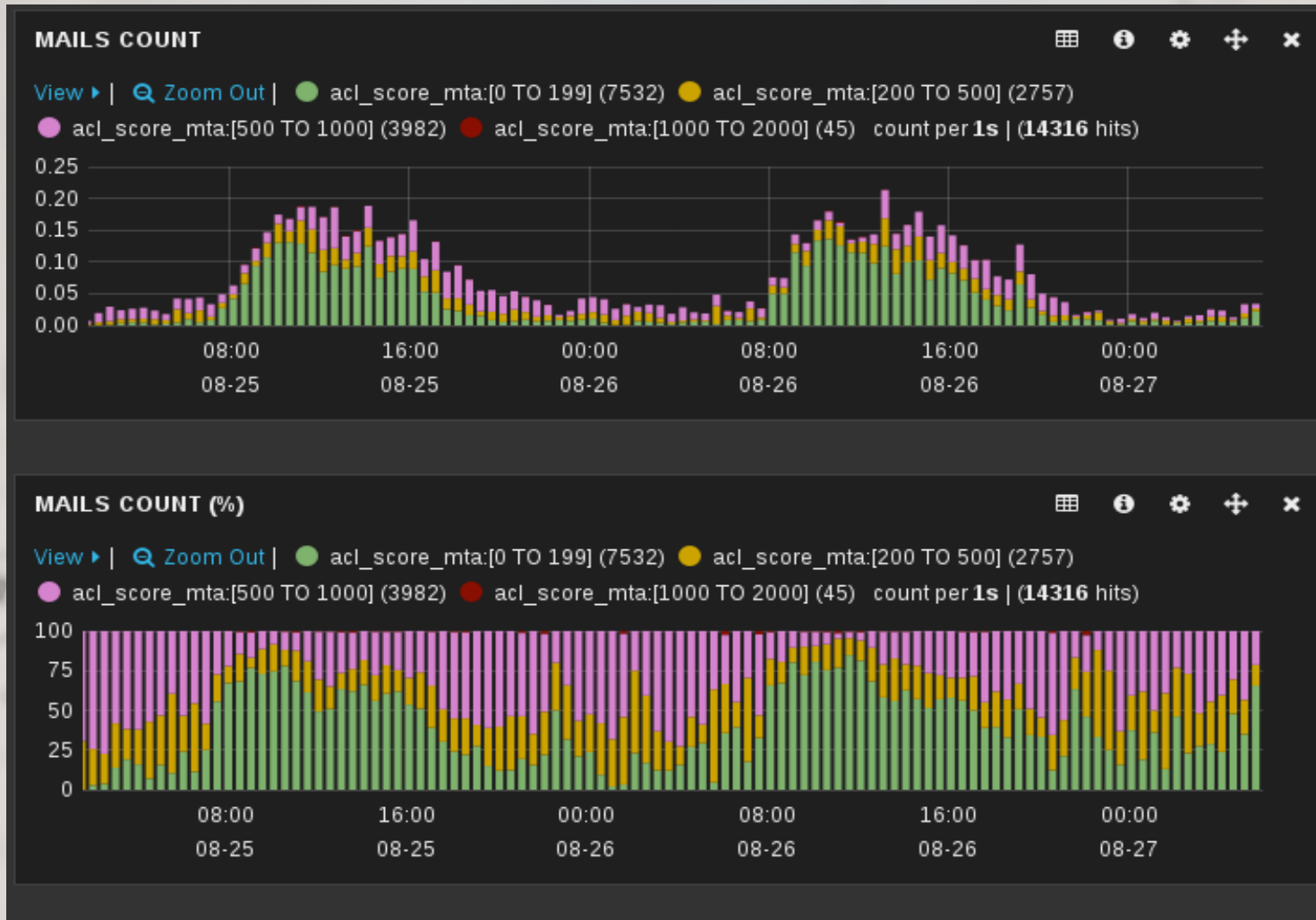
Systemd-based service

```
d9fd-gate-edss.servers.pool:~ #
d9fd-gate-edss.servers.pool:~ # systemctl status monitoring
monitoring.service - Erlang Monitoring Daemon
  Loaded: loaded (/usr/lib/systemd/system/monitoring.service; enabled)
  Active: active (running) since Fri 2014-08-22 01:13:53 EEST; 6 days ago
  Main PID: 1246 (beam.smp)
  CGroup: /system.slice/monitoring.service
          └─1246 /usr/lib64/erlang/erts-5.10.2/bin/beam.smp -- -root /usr/lib64/erlang -progname erl -
            └─2976 inet_gethost 4
              └─2980 inet_gethost 4

Warning: Journal has been rotated since unit was started. Log output is incomplete or unavailable.
d9fd-gate-edss.servers.pool:~ # █
```

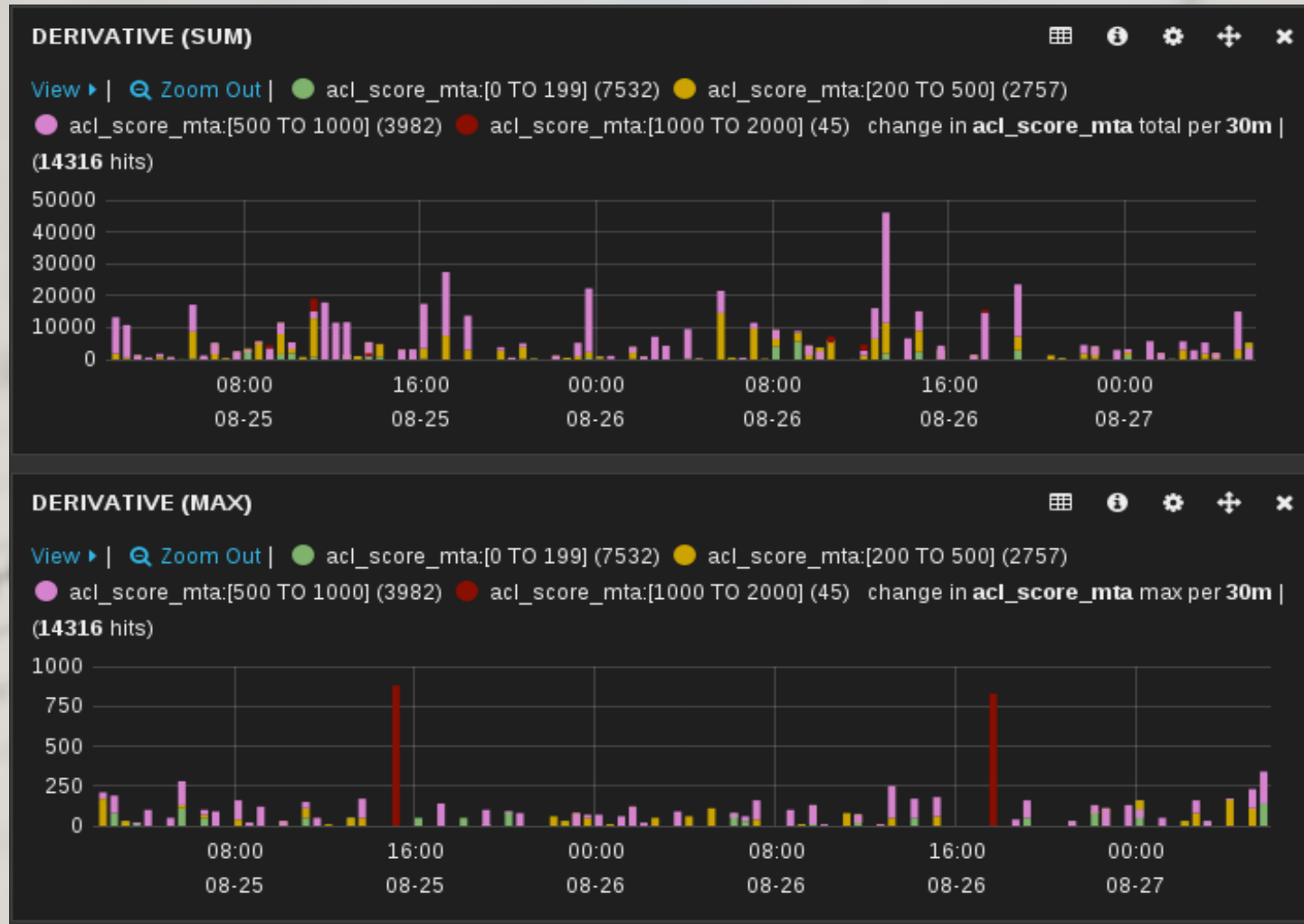
Log-driven monitoring

mails count per second in normal & percent grade



Log-driven monitoring

**derivative of mails count per second coerced to
spamscore SUM & MAX**



Metrics in monitoring and logging

By log-driven monitoring – to dataflow -driven services.

Rsyslog event transport

Let's try. Live test case

Rsyslog templates for CEE logging

```
##CEE TEMPLATE
template(name="cee" type="list") {
    constant(value="<") property(name="pri") constant(value=">")
    property(name="timereported" dateFormat="rfc3339")
    constant(value=" ") property(name="$myhostname")
    constant(value=" ") property(name="programname")
    constant(value=" ")
    constant(value="@cee: {")
    #SYSLOG
    constant(value="\\"using_cee_relp\":"yes\", ")
    property(name="$myhostname" format="jsonf" outname="host") constant(value=", ")
    property(name="syslogtag" format="jsonf" outname="tag") constant(value=", ")
    property(name="programname" format="jsonf" outname="prog") constant(value=", ")
    property(name="syslogfacility-text" format="jsonf" outname="facility") constant(value=", ")
    property(name="syslogpriority-text" format="jsonf" outname="priority") constant(value=", ")
    property(name="timegenerated" dateFormat="rfc3339" format="jsonf" outname="syslog_timestamp") constant(value=", ")
    ##ES TIMESTAMP
    constant(value="\\"es_timestamp\":"")
    property(name="timereported" dateFormat="unixtimestamp")
    constant(value="000\", ")
    #REST
    property(name="$!all-json" position.from="2")
}
```

- CEE (LumberJack) JSON messages
- “timestamp” field in ES format (us)

Rulesets & actions

```
if $hostname == $$myhostname and $programname == 'kernel' and $msg contains 'SFW2' then {
    action(type="mmnormalize" useRawMsg="on" ruleBase="/etc/rsyslog.d/_rules/kernel-firewall")

    if ( strlen($!unparsed-data) <1) then {
    > > set $!msg_class = "net";
    > > set $!msg_view = "firewall";
    > >
    > > call roger & stop
    > }
}
```

```
##RELPM RULESET
ruleset(name="relpm_cee" queue.filename="relpm_cee"
> > queue.highwatermark="10000" queue.lowwatermark="500" queue.size="12000000"
> > queue.discardmark="10000000" queue.type="linkedlist" queue.saveonshutdown="on"
> > queue.checkpointinterval="30" queue.timeoutshutdown="2000" queue.workerthreads="2") {
> >
> action(type="omrelpm" Template="cee" Target="core" Port="20514")
}
```

All logs must be tokenized:

- Before Rsyslog (in application)
- Using Rsyslog (mmnormalize)

Rulesets & actions

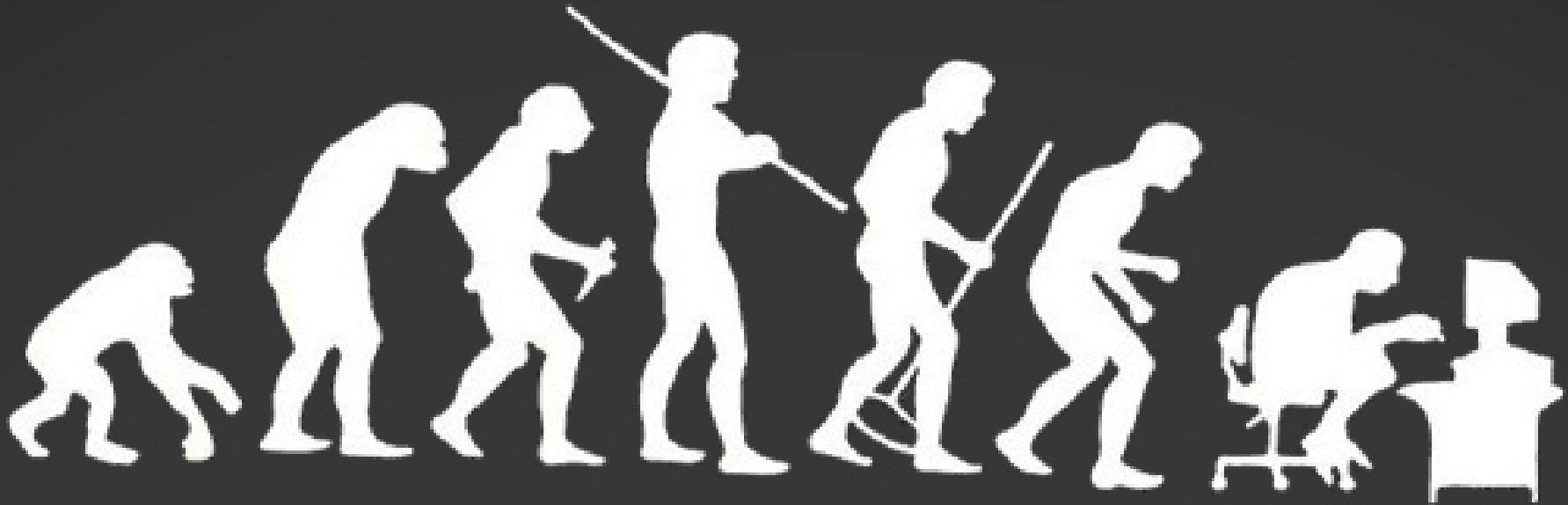
```
if $hostname == $$myhostname and $programname == 'kernel' and $msg contains 'SFW2' then {
    action(type="mmnormalize" useRawMsg="on" ruleBase="/etc/rsyslog.d/_rules/kernel-firewall")

    if ( strlen($!unparsed-data) <1) then {
    > > set $!msg_class = "net";
    > > set $!msg_view = "firewall";
    > >
    > > call roger & stop
    > }
}
```

```
##RELP RULESET
ruleset(name="relp_cee" queue.filename="relp_cee"
> > queue.highwatermark="10000" queue.lowwatermark="500" queue.size="12000000"
> > queue.discardmark="10000000" queue.type="linkedlist" queue.saveonshutdown="on"
> > queue.checkpointinterval="30" queue.timeoutshutdown="2000" queue.workerthreads="2") {
> >
> action(type="omrelp" Template="cee" Target="core" Port="20514")
}
```

- Every ruleset have own queue
- Queues are disk-backed (watermark-based)
- Shutdowns and restarts are safe

“Talk is cheap. Show me the code.”



the evolution of man geek

Metrics in monitoring and logging

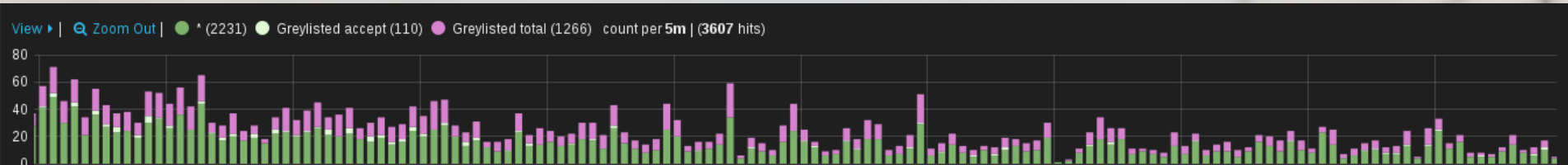
**By log-driven monitoring – to
dataflow -driven services.**

Rsyslog event transport

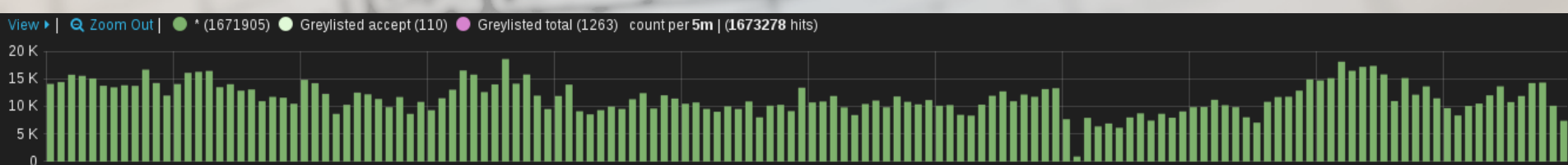
Let's try. Live test case

Let's try. Live test case

Application – MTA + spamfilter, scope-12h



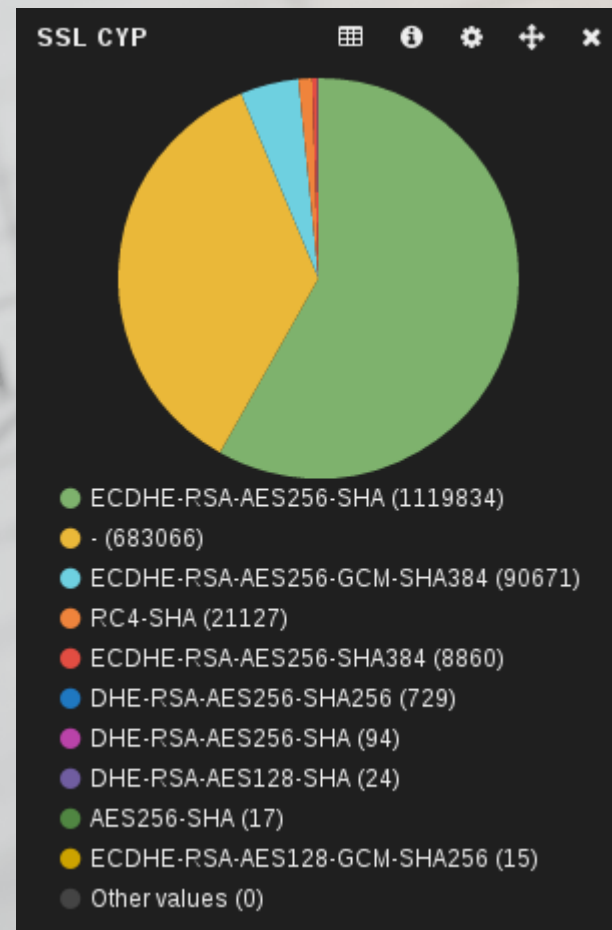
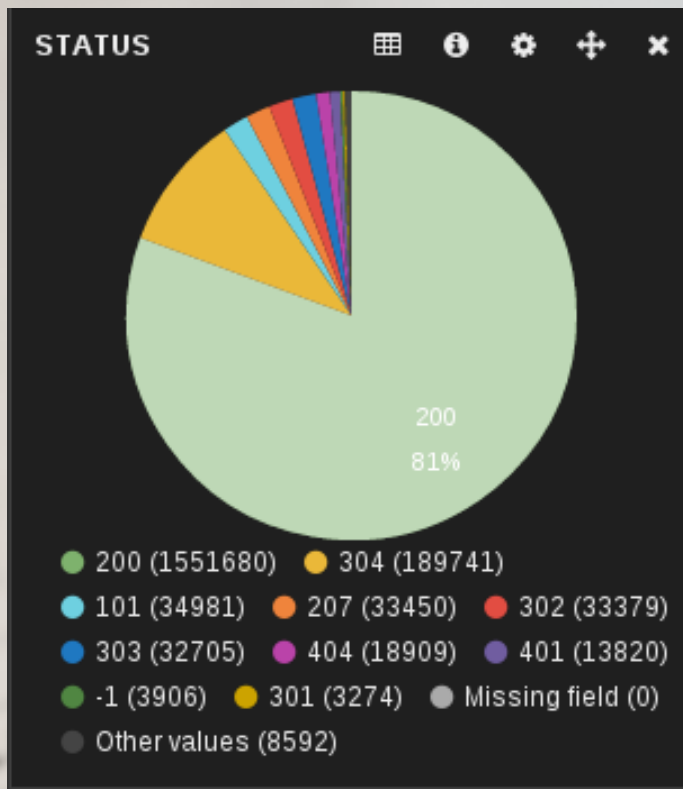
Show accepted mails, 2.2Km, time to retrieve – 92 ms



Show all msg, ~1.7Mm, time to retrieve – 400 ms

Let's try. Live test case

Application – HTTP(S) gate, scope-12h (08:00-18:00)



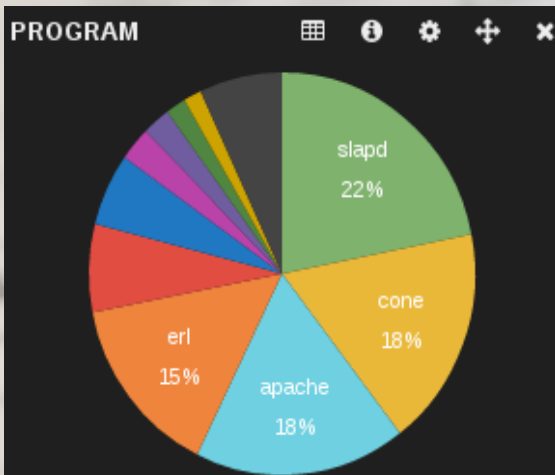
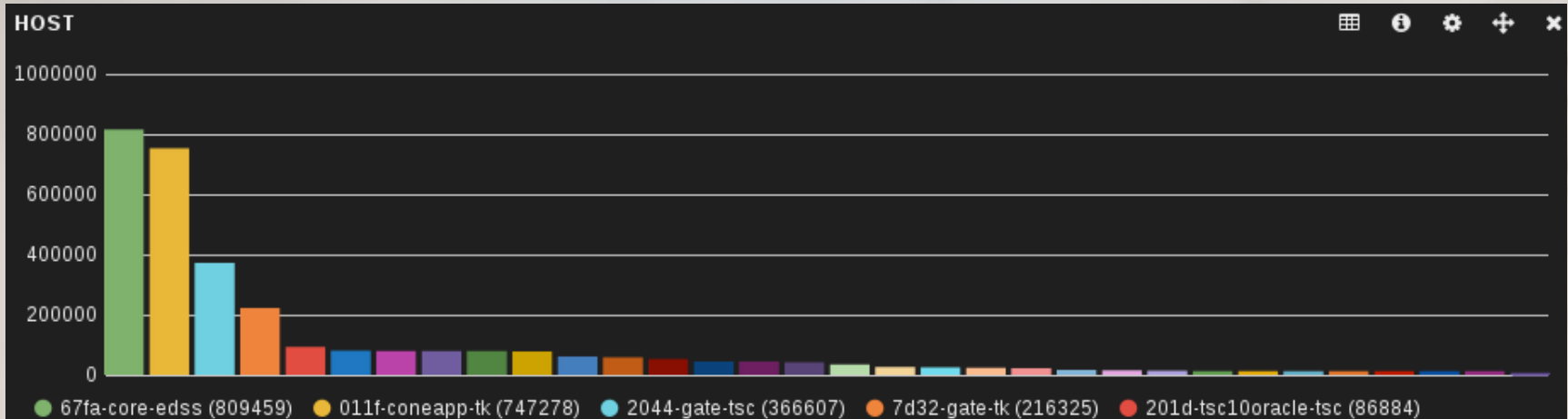
Show all HTTPS traffic per hour

- ~1.9Mm,

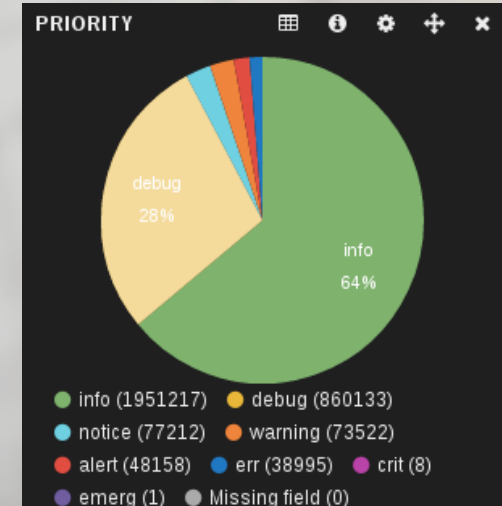
- time to retrieve – 210 ms

Let's try. Live test case

Application – All app-specific logs (no per-field tokenizing)



- ~4Mm,
- time to retrieve
- 8 s



Thanks!

Mail your CV:
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“Talk is cheap. Show me the code.” L.Torvalds

ZABBIX 2014
Conference

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