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## Implementing a Production Zabbix Enviroment

• Project: 24/7 Monitoring of a Production Corporate IT Environment







## Implementing a Production Zabbix Environment

#### IT Managed Solutions (ITMS)

- 25 years working for IBM
- Established 2016

#### Gardner Denver:

- Founded in 1859
- Worldwide provider of industrial equipment, technologies and related parts and services
- 1.94B Yearly Revenue

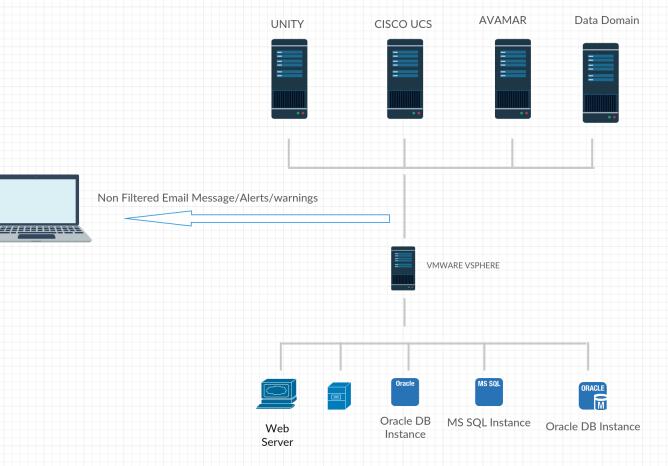






## Gardner Denver Prior to ITMS and Zabbix

- Company in Transition
- Looking to Outsource
- Splintered IT Environment (multiple mergers/acquisitions)
- No enterprise-level Monitoring





### **Current Gardner Denver IT Environment**

#### Gardner Denver IT Environment:

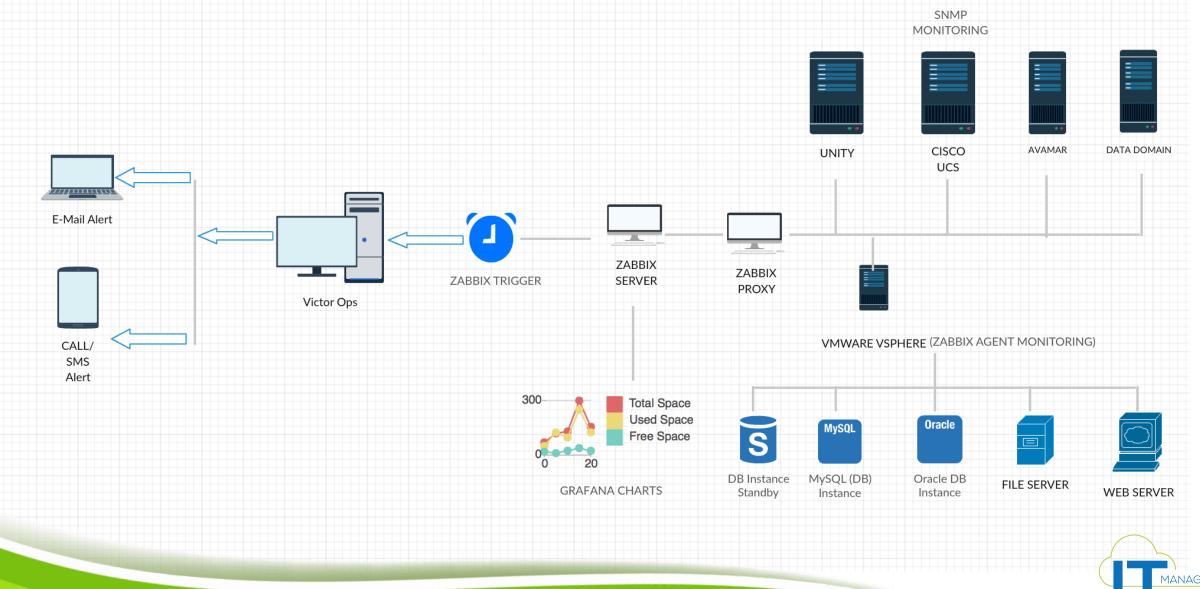
- 3 Data Centers, 1 DR Site
- VxBlock System
  - Storage: Dell EMC Unity
  - Compute: Cisco UCS
  - Backup: Avamar/Data Domain



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#### **Current Gardner Denver IT Environment**



# **Escalation Policy using VictorOps**





# **Requirements for Monitoring**

Project Hardware/Software Requirements:

- Zabbix Server
- Zabbix Proxy
- Zabbix SNMP Proxy
- Zabbix MySQL DB
- Grafana Server
- VictorOps Service









# **Vsphere Monitoring**

#### Virtualized Environment:

- 250+ VMs
- 25 ESXi Hosts
- 14 Data stores
- 3 Server Escalation Tiers

System status ··· · · ·						
Host group						
Discovered hosts	0	0	2	10	1	0
EMC Avamar	0	0	0	0	1	0
Hypervisors	0	0	0	0	0	0
Linux servers	0	0	0	0	1	0
Ping Only Hosts	0	1	0	0	0	0
SNMP Trap Hosts	0	0	0	0	1	0
Tier 1	0	0	0	<u>6</u>	0	0
Tier 2	0	0	0	0	0	0
Tier 3	0	0	2	4	0	0
	0	0	0	0	0	0
VMWARE	0	0	0	0	0	0
Zabbix servers	0	0	0	0	1	0

Last 20 issues					… ^
Host		Last change			
Avamar Testing	Activity failed - timed out before completion	2017-08-29 08:00:20	56m 50s		
	Zabbix agent on surreachable for 5 minutes	2017-08-21 08:18:00	8d 39m	No	Done 1
Tier 1	Free disk space is less than 2% on volume H:	2017-08-19 15:46:34	9d 17h 10m		
distanti periodente de	Free disk space is less than 2% on volume C:	2017-08-19 03:26:36	10d 5h 30m	No	
	Zabbix agent on is unreachable for 5 minutes	2017-08-15 21:56:30	13d 11h	No	Done 1
	Free disk space is less than 2% on volume L:	2017-08-01 03:47:44	28d 5h 9m		
	is unavailable by ICMP	2017-07-26 15:14:22	1m 3d 17h		
	Too many processes on sfosvpm01.gardnerdenver.org	2017-07-18 18:59:38	1m 11d 13h	No	
	Free disk space is less than 2% on volume D:	2017-07-16 02:54:50	1m 14d 6h	No	
And the second se	Free disk space is less than 2% on volume L:	2017-06-29 11:46:35	2m 21h		
density and a second second	Free disk space is less than 2% on volume D:	2017-06-21 15:55:37	2m 8d 17h		
	Free disk space is less than 2% on volume D:	2017-06-21 15:50:37	2m 8d 17h	No	
and the second second	Free disk space is less than 2% on volume D:	2017-06-21 15:50:01	2m 8d 17h	No	
	Free disk space is less than 2% on volume H:	2017-06-21 15:47:09	2m 8d 17h		

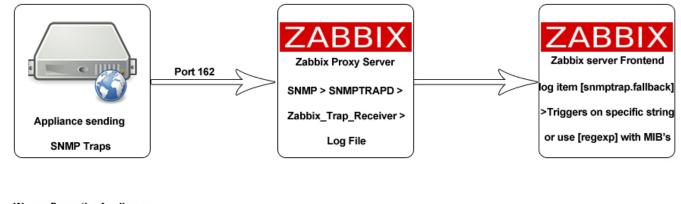
14 of 15 issues are shown Updated: 08:57:1



# **SNMP Monitoring**

#### Using SNMP Trap to Monitor:

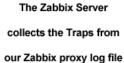
- Avamar
- EMC Unity
- Cisco UCS
- DataDomain



We configure the Appliance (Linux server, Windows, router,etc) to send SNMP Traps to the

Zabbix Proxy server

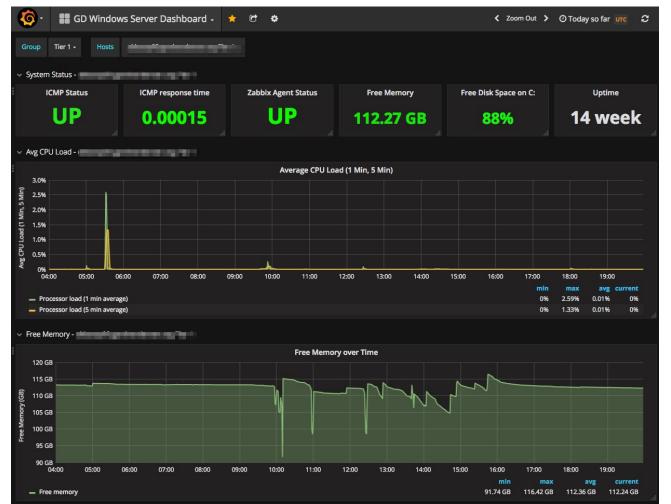
The Zabbix Proxy server receives the traps and logs co them to our desired log file ou





# Integration with Grafana

- Easy Setup
- Open Source
- Gives 24/7 Client Access
- 1 Week Historical Data
- Custom Dashboards





# **Benefits for IT Administrators**

Status of Zabbix		
Parameter	Value	Details
Zabbix server is running	Yes	localhost:10051
Number of hosts (enabled/disabled/templates)	335	285 / 3 / 47
Number of items (enabled/disabled/not supported)	14737	14084 / 643 / 10
Number of triggers (enabled/disabled [problem/ok])	3261	3066 / 195 [ <mark>15</mark> / 3051]
Number of users (online)	10	3
Required server performance, new values per second	194.4	

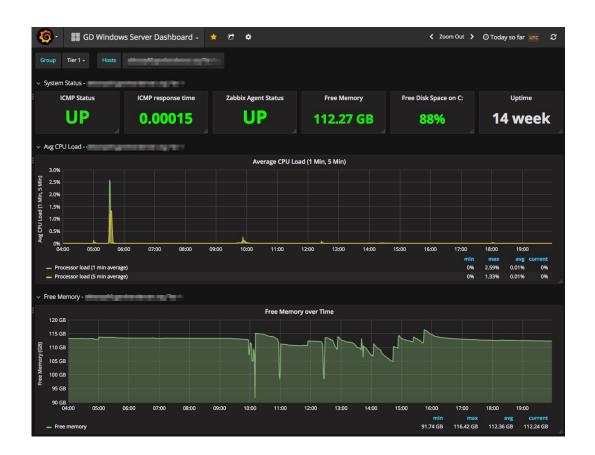
System status						
			Average			
Discovered hosts	0	0	2	10	1	0
EMC Avamar	0	0	0	0	1	0
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Linux servers	0	0	0	0	1	0
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SNMP Trap Hosts	0	0	0	0	1	0
Tier 1	0	0	0	6	0	0
Tier 2	0	0	0	0	0	0
Tier 3	0	0	2	4	0	0
UNITY	0	0	0	0	0	0
VMWARE	0	0	0	0	0	0
Zabbix servers	0	0	0	0	1	0
						Updated: 14:37:57

- Clear and Accessible System Data
- Organized Alerting Structure
- Custom Scheduling and Escalation



## **Results For Gardner Denver**

- 24/7 Monitoring
- Historical System Data
- Live Server Information Access
- Weekly Reporting





## In Closing...

