

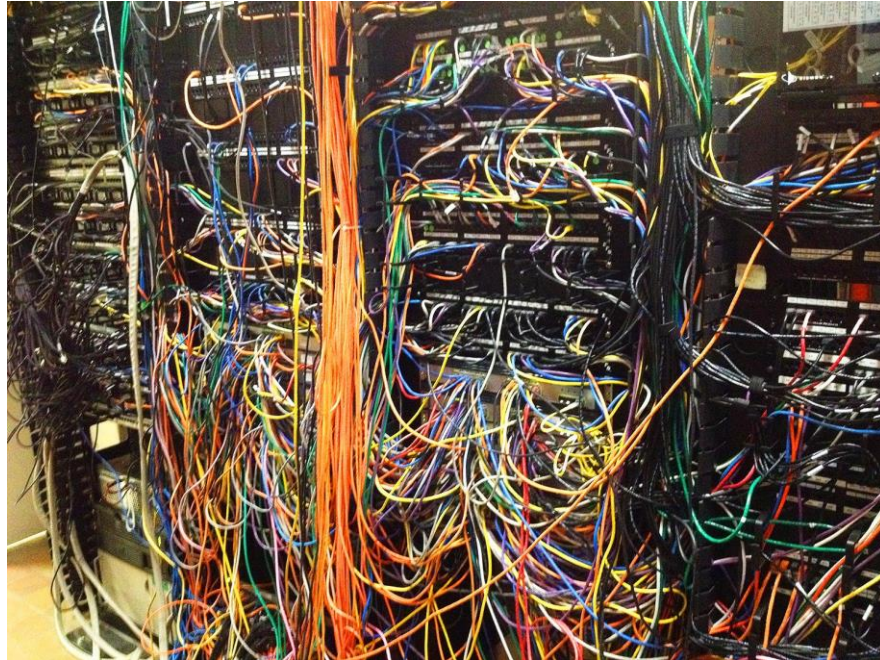
Why Italian Companies use Zabbix?





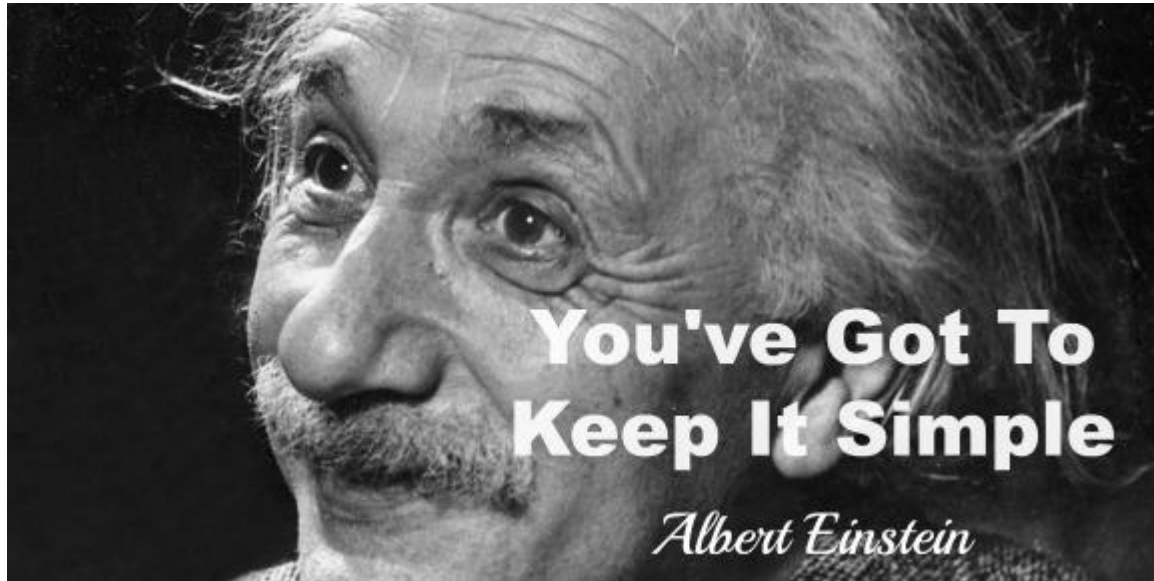
- ICT Company with great support experience with medium-large enterprises
- Really proud to make business with Open Source software solutions
- Use Zabbix since 2004

Wired to what?





It does not take a genius...



Troubleshooting...the old way!



Simplify Business Level Operations the Holy Grail of Zabbix!

- Infrastructure knowledge linked to business level data
- Complete view of company departments state
- What really matter, how we could be more efficient.

Zabbix keeps things ordered and clear.

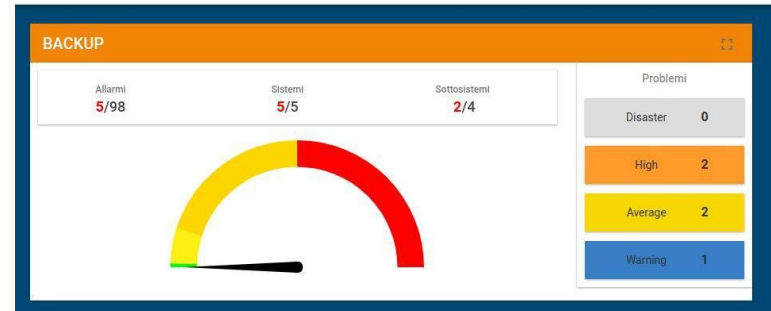




Scenario #1

Business Service State

- State of the service (trigger based)
- We have a service with many components and complex workflow
- For each component we gather metrics associated to respective triggers
- A weight is assigned to each trigger.



So, with calculated items we can measure the health of the service.



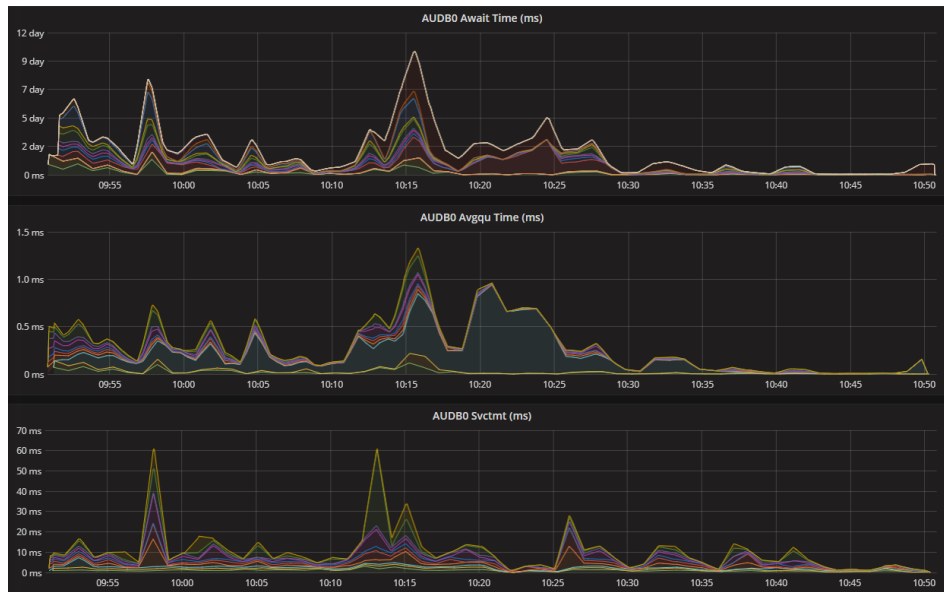


Scenario #2

Resources utilization

- We could also measure the level of consumption of a Business service
- We made heavy use of LLD for service aggregation based on acronyms (relevant on business level but ignored by technical one)

Why this is important? To reduce costs of infrastructure.



Scenario #3

Custom NOC Dashboard

Cruscotto Sistema Dispositivi Storico ISL Gestione Zabbix OK HCD OK 09:12 AMBIENTE MAINFRAME Admin

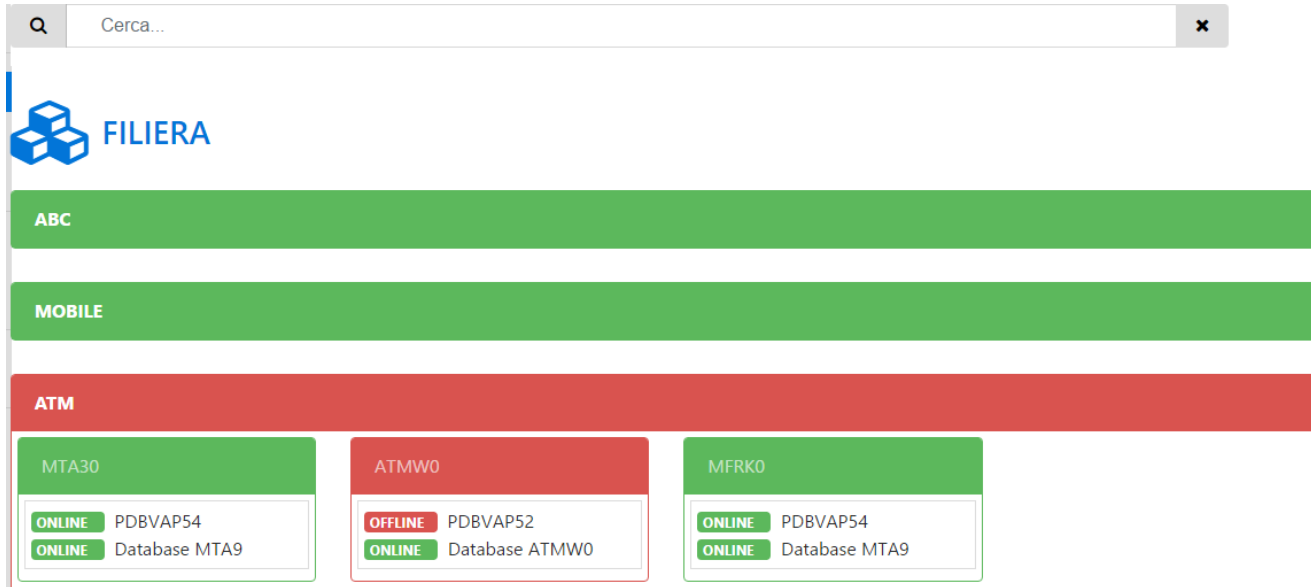
PROBLEMI ATTIVI (7 problemi)

Criticità	Inizio	Durata	Switch	Porta	Descrizione	Device	Note	Ack
Media	20/09/18 11:18:21	12g 21h 52m	DCX10_Ficon	3/4-24	Porta Ficon Offline	N/A	Attività in corso. (Rif Piron - Zuliani)	Si <input type="checkbox"/>
Media	15/09/18 08:25:45	15g 0h 45m	DCX9G_Ficon	3/36-24	Porta Ficon Offline	CCM_GIGA_DG3	Aperta chiamata IBM n°758A1STJ0V	Si <input type="checkbox"/>
Media	11/09/18 23:08:23	21g 10h 2m	DCX6A_Ficon	3/15-0r	Porta Ficon Offline	H0ST01M	Problema rimosso: attività in corso	Si <input type="checkbox"/>
Media	11/09/18 23:08:22	21g 10h 2m	DCX7A_Ficon	4/36-54	Porta Ficon Offline	H0ST05	Problema rimosso: attività in corso	Si <input type="checkbox"/>
Media	11/09/18 23:08:17	21g 10h 2m	DCX7A_Ficon	3/13-0d	Porta Ficon Offline	H0ST15	Problema rimosso: attività in corso	Si <input type="checkbox"/>
Media	23/08/18 13:57:34	40g 19h 13m	DCX40_Ficon	3/29-ad	Porta Ficon Offline	H0ST01P	Chiesta verifica a software di base milano	Si <input type="checkbox"/>
Media	23/08/18 13:58:06	40g 19h 15m	DCX30_Ficon	3/29-ad	Porta Ficon Offline	H0ST01P	Chiesta verifica a software di base milano	Si <input type="checkbox"/>


MONCALIERI			SETTIMO			PR CED		PR CAMPUS	
CCMGEOA	CCMGEOB	DCX69	DCX79	DCX7A	DCX7B	CEDEGEOA	CAMGEOA		
						CEDEGEOB	CAMGEOB		
DCX6A	DCX6B	DCX6C	DCX7C	SETGEOA	SETGEOB	DCX10	DCX30		
						DCX20	DCX40		



Zabbix keeps things ordered...



Q Cerca... x

 FILIERA

ABC

MOBILE

ATM

MTA30	ATMW0	MFRK0
ONLINE PDBVAP54	OFFLINE PDBVAP52	ONLINE PDBVAP54
ONLINE Database MTA9	ONLINE Database ATMW0	ONLINE Database MTA9





..and Bizz guy reaction!



Thank you for using

ZABBIX

responsibly!!